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April Housing Matters

Q Shelter joins National Shelter in calling for the Federal Government to commit to a National Summit and National Housing Strategy. Given the scale of housing need emerging among households who have never faced housing insecurity before, it is critical to have national leadership where all levels of government and key stakeholders are called together to solve the housing crisis.

We have released our new [policy statement](#) which outlines an integrated approach to housing supply, tenancy sustainment support and policy reform. We have also commissioned work to detail how planning system reforms can support housing outcomes. We are also working with Urbis on a social inclusion framework with housing at the centre leading up to the Olympics.

In the last week I have joined Noosa Mayor Clare Stewart on an Urban Development Institute of Australia (UDIA) panel on the Sunshine Coast. It is inspiring to see leaders embrace the challenges and propose solutions. We are working with a number of local governments around the State to advance housing solutions from this vital tier of Government.

We have also worked with REIQ CEO Antonia Mercorella to call for property owners to consider whether they have property that could offer private rental options for people who have nowhere to live. We have been working with the Minister for Housing Leeanne Enoch to advance these ideas to ensure that in the very short term we are encouraging property owners to think about what they can do with under-utilised properties, short-term rentals, and buildings that could be adapted for housing. It is not the whole answer but it might ease the rental crisis and help programs like Help to Home succeed.

Yours sincerely,

Fiona Caniglia

*Fiona Cariglieri***Executive Director**

News

The [South East Queensland City Deal](#) has been released and doesn't go anywhere near far enough to address housing need in the fastest growing region in the State. Without funding and clearly laid out plans under the City Deal, an important opportunity has been lost. [Read Q Shelter's submission to the City Deal here.](#)

Q Shelter co-signed a letter from the Local Government Association of Queensland calling for a National Housing Summit. We go even further, calling for a Strategy to achieve an integrated approach involving all levels of Government, the private sector and not-for-profit sector. [You can read the letter here.](#)

We farewelled Emma Greenhalgh to take up a position as Executive Officer of National Shelter. It was a lovely occasion with Emma signalling some of the key policy and investment changes National Shelter is working on. [You can read National Shelter's response to the Federal Budget here.](#) We look forward to working with Emma into the future.

Welcome to our team

We are thrilled to welcome two new staff members to our team. Michelle Saftich (left) joins us as our Media & Communications Manager. Michelle is a highly experienced communications professional, with skills in media relations, marketing, stakeholder engagement and journalism. She is passionate about using stories to inspire action and build support for housing solutions. Welcome, Michelle!

We also have the joy of welcoming Sally Faux to the team as our newest Project Officer. Sally brings a wealth of skills, knowledge, and energy to her role and we couldn't be more pleased to have her on board. Welcome, Sally!



Service Integration

Click the banner below to watch a short video highlighting the state-wide work of the initiative.



Already we bid farewell to the first quarter of the year. With an array of regional engagements already held across Townsville, Ipswich, Redland and Logan, the Service Integration Initiative (SII) looks forward to the next period with workshops planned in Townsville, Mackay, Redland and Logan. 'Working with people affected by hoarding and squalor' training workshops are now open for registrations in [Cairns](#), [Townsville](#), and [Mackay](#).

With the team currently recruiting an additional Project Support Officer, the scope to undertake further work will be enhanced. In addition to current projects which include: 'Informed consent and privacy processes within a multi-agency response' and 'Client Management System capturing and reporting enhancements', a further project will be rolled out focusing on developing a workforce capability building framework. We will engage with regional stakeholders to gain valuable input to the design process of this new project.

With Easter approaching, I wish everyone a safe and restful break and look forward to continuing our work together throughout 2022.

Yours sincerely,

Stephen Hawkins

**Stephen Hawkins**

Service Integration Facilitator

Cairns

In March the CHHN (Cairns Housing & Homelessness Network) said goodbye to Deputy Chair Jessica Vidafar. Jess has made an incredible contribution to the sector in Far North Queensland. The network thanks her and wishes her well in her new position.

Liz Brown, CEO of Access Community Housing was nominated to fill the vacant role of Deputy Chair and has already commenced in the position. Welcome Liz!

Townsville

Q Shelter looks forward to facilitating the Housing and Homelessness Network strategic planning workshop on Monday 23 May (10am-2pm) at the Red Cross Training Rooms, 266 Ross River Road, Aitkenvale. For more information, please contact Emily Mussap, Care Coordination Facilitator (Townsville) at Emily.mussap@qshelter.asn.au or 3831 5900 ext. 112.

Mackay

Q Shelter looks forward to facilitating two in-person workshops in Mackay during May.

- On Wednesday 11 May (11.00am – 3pm) at the Souths Leagues Club a **‘Feeling the Pulse’** forum will provide the opportunity for all services to explore regional processes and frameworks, whilst also reviewing the role of the regional Care Coordination Facilitator. As an outcome of the forum, an action plan will be developed with the clear aim of further strengthening the regional service system. To avoid disappointment and for full details, [please register here.](#)
- On Thursday 12 May (12.00 – 4.00pm) a **‘Place-Based Leadership’** forum will seek to explore current structures, whilst developing an action plan to further enhance strategic capability and responsiveness. The registration process will soon be confirmed. In the meantime, if you have any

questions please contact Yvonne Harris, Care Coordination Facilitator (Mackay) at yvonne.harris@gshelter.asn.au or 3891 5900 ext. 121.

Sunshine Coast & Gympie

The Sunshine Coast Housing & Homelessness Network welcomes new member organisations [Suncoast Care](#) and [CREST](#). The network are looking forward to a [regional strategic planning workshop](#) on 3 May.

The recent floods in Gympie have placed an additional strain on the already tight housing market. Regional Care Coordination are exploring ways to work with the Gympie Housing and Homelessness sector to support elderly residents, some of the most vulnerable displaced persons. [Read a recent ABC story](#) detailing the impact of the floods in the area.

Tracey McNee, Regional Care Coordination Facilitator, recently attended the AHURI National Housing Conference in Melbourne. Key takeaways for Tracey included the urgent need for a national housing strategy that considers all aspects of housing: from affordability to availability of stock and the impact of the rural migration.

Moreton Bay

Work will soon commence with the Moreton Bay Housing & Homelessness Network. First steps will be to review and respond to the findings from the recent stakeholder survey, with the aim of developing a regional action plan. Watch this space for more updates.

Brisbane

The recent expansion of the 'South West Care Coordination' group to cover South Brisbane has enabled services across the entire southern Brisbane region to access multi-disciplinary care coordination. Additionally the group now also covers two Housing Service Centre catchments (Inala and Buranda).

Opportunities to connect:

- Celebrating Youth Week, Brisbane Youth Service [invite you to their event](#) on 8 April.
- Brisbane Care Coordination Facilitators will also be attending the Spring Hill Neighbour Day on Tuesday 3 May. If you are in the area, pop down to Roma House (535 Wickham Tce, Spring Hill - next to the Q Shelter Brisbane office) and say hello. For more information, please contact events@gshelter.asn.au

- [Homeless Connect](#) is also just around the corner, on 19 May 2022. Mark your diaries!

Redlands

Facilitated by Q Shelter, the Bayside Network working group met for the first time to redesign the regional networking framework. Many thanks to the Dept. Communities, Housing and Digital Economy (DCHDE), Redland and Brisbane City Councils, Brisbane South PHN, Benevolent Society, Carers Qld, Centre for Women, Footprints, Richmond Fellowship Qld, Silky Oaks and Wesley Mission Qld for participating. With an action plan already in place, the group looks forward to meeting again in mid-April.

Logan

Q Shelter continues to support the implementation and harmonisation of the [Logan Zero Project](#). With a number of workshops and information sessions already held, Q Shelter looks forward to continuing to work with YFS and DCHDE and other regional stakeholders to progress this important project.

Redlands and Logan

In response to feedback from our colleagues beyond the Housing and Homelessness Sector, a Q Shelter working group has been established to develop a day of training aimed at enhancing the understanding of the housing and homelessness system, as well as general tenancy processes and laws. This highly participatory day will seek attendance from services providing family, psycho-social and other vital supports, who at the same time experience significant overlap with housing and homeless needs and challenges.

Watch this space for more details on where and when this beneficial workshop will be held! In the meantime, if you have any questions please contact Bree Tukavkin, Care Coordination Facilitator (Redlands) at bree.tukavkin@qshelter.asn.au or 3891 5900 ext. 119. Alternatively, contact Rebecca Hinton, Care Coordination Facilitator (Logan) at rebecca.hinton@qshelter.asn.au or 3891 5900 ext. 120.



Training & Events



We have a huge program of training opportunities and other events coming up soon. [Visit our events page to see them all.](#)



Governance Masterclass

Thu, 5 May 2022 4:30 PM AEST

In-depth training covering the essential legal duties and governance best practices for boards and committees. Suitable for CEOs, directors, consultants and senior managers who seek to understand the role of the board in the context of their community housing organisation or homelessness service.

Free for concession holders, people with lived experience of homelessness, and social housing tenants. [Register now.](#)



Tenancy Sustainment Training for property managers, tenant & support worker

Thu, 12 May 2022 9:00 AM AEST

Tenancy sustainment involves vital inputs from housing and support providers as well as robust service integration and other enablers--such as brokerage and workforce development. This training is suitable for both government and non-government providers to help build shared frameworks to achieve enduring outcomes. [Register now.](#)

Job opportunities

[Senior Recovery Facilitator - Recovery and Wellness Program](#) (2 vacancies).

Footprints. Brisbane.

[Homeless Outreach Coordinator](#). Footprints. Brisbane.

[Services Manager](#). 3rd Space. Brisbane.

[Case Manager Homelessness](#), The Salvation Army. Brisbane to Caboolture.

[Case Manager](#). The Salvation Army. Gold Coast.

[Associate Case Worker](#). The Salvation Army. Cairns.

[Centre-Based Support and Advocacy Worker](#). Micah Projects. Brisbane.

[Youth Support and Advocacy Worker](#). Gold Coast Youth Service. Gold Coast.

[QSTARS - Tenancy Advocacy and Advice](#). Ipswich Regional Advocacy Service. Ipswich.

[Intake & Assessment Worker - Runcorn](#). Kyabra Community Association. Brisbane.

[Team Leader - Homelessness Services](#). Anglicare North Queensland. Cairns.

[Casual Client Support Officer](#). Regional Housing Ltd. Hervey Bay.

[Senior Case Manager](#). Community Housing Ltd. Hervey Bay.

[Case Manager](#). Zillmere Family Accommodation Program. Brisbane.

[Operations Support Officer](#). Orange Sky. Brisbane.

Research & Policy

Supported by Q Shelter, National Shelter, and other organisations, the **ACOSS/UNSW Sydney Poverty and Inequality Partnership** have released the third and final report in a series examining the affects of Covid-19 on housing and homelessness policy. [The most recent report](#) includes an international review.

Infrastructure Australia have released their [inaugural report](#). In four QLD regions, access to available, diverse, and affordable housing was identified as a key gap. You can find [Queensland specific research here](#).

Australian Housing and Urban Research Institute have released a [new report](#): What works to sustain Indigenous tenancies in Australia. "With around 60 per cent of Indigenous Australians living in rental accommodation (compared to around 30 per cent of non-Indigenous Australians who rent) understanding what makes Indigenous tenancies work successfully is vital".

Everybody's Home are calling on all Queenslanders to email the Treasurer to call for investment in social housing and immediate relief for renters. [Their email template is available here](#).

Sector news

['Urgent' national housing summit needed, Queensland industry groups and charities say.](#) The Guardian.

[Homes for Homes grants more than \\$138,000 to social housing projects.](#) Media release.

[SA council to build \\$300k 'turn-key' home in bid to combat housing crisis.](#) ABC news.

[Homelessness set to rise as affordable housing scheme end.](#) ABC news.

[Pandemic, 'missed opportunities', need for space fuelling Australia's housing crisis, report says.](#) ABC News.

Grants

QLD Government: [Grants of up to \\$50,000 are available for affected non-profit organisations](#) following South East Queensland Rainfall and Flooding to hire or purchase equipment and materials, clean up, remove debris, repair or replace damaged infrastructure or goods and other costs associated with the recovery process.

CommBank Flood Relief Grants: [Grants of up to \\$10,000 are available to not-for-profit and community organisations](#) directly impacted by the floods or directly supporting relief, recovery and resilience efforts.

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“I’ve felt very heard and supported over the past few days. Going back home, knowing we have you on our side, is such an encouragement”.

Regional Representative, Regional Representatives Meeting June 2021



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