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# **July Home Matters**

### **Celebrating NAIDOC Week**

Q Shelter acknowledges the important contributions of Aboriginal and Torres Strait Islander peoples in Australia at every level from grass-roots communities through to national leadership roles. These weeks of observance are important reminders but the most important thing we can do is embed our appreciation for the contributions of Aboriginal and Torres Strait Islander peoples in our thinking and in what we do every single day. We have an active Diversity Inclusion Group which will help lead Q Shelter in advancing a range of initiatives to support diversity and inclusion in our team and through our role in the sector. This group will help guide the implementation of the Reconciliation Action Plan as a matter of priority. There is perhaps nothing more important than our collective work to ensure every Queenslander has a home. We know that Aboriginal and Torres Strait Islander peoples experience higher rates of homelessness than anyone else. Having a home as a base is one of the most important underpinning elements supporting anyone to contribute to their community and nation. Our work focussing on the supply of housing is so important to many people whose contributions are at risk or prevented because they have no-where to call home or because home is not appropriate or affordable.

# Working with CHIA Qld and Aboriginal and Torres Strait Islander Housing Queensland on an Industry Road Map for Community Housing Providers

Before recent funding announcements for capacity building funding for CHOs, we were working with CHIA Qld and with ATSIHQ to progress an Industry Development Road Map. We are striving to work from the base of what we collectively provide while also proposing some high value immediate projects to support growth. It is exciting to working towards a roadmap that will position the industry in the lead up to Brisbane 2032.

#### The State Budget and extra assistance for homeless families.

While this year's State Budget did not enhance funding for housing growth projects, it is arguably a strong budget for additional support including much needed support for community and neighbourhood centres that make such a difference through place-based responses. Following the State Budget <u>an additional \$16million has been released for assisting families who are homeless</u>. Q Shelter has advocated to ensure these funds

benefit all regions in Queensland, given what we are hearing about significant increases in demand.

### Apply for a supported place at the National AHURI Homelessness Conference

AHURI through sponsorship from Mission Australia are offering a number of supported online places at the upcoming National Homelessness Conference. The deadline for applications has been extended until next Friday 15th July. Please circulate to people with lived experience of homelessness who can apply using the attached forms.

#### **Australian Households and Solar Energy Survey**

Energy affordability is a critical issue for all Australian households. Solar energy is a key means to reduce electricity costs. This survey is seeking information about the views of all Australian households—whether you are an owner or renter, or live in a house, apartment, boarding house, or caravan—about using solar energy to meet your electricity needs. This confidential, voluntary survey will take about 10 minutes to complete. Take survey here: Australian Households and Solar Energy

#### Vale Kent Maddock

I am sad to say that Kent Maddock has passed away after a long illness. Kent was acting Executive Director at Q Shelter in 2015 and played an enormous role in Under 1 Roof as a co-chair. He was also on the board of New Farm Neighbourhood Centre and Communify. Kent was Deputy Director General of the Department of Justice and the Attorney General for five years in the 1990s and is known to many as the Director of Sagacity Consulting providing so much practical and strategic assistance to the not-for-profit sector. His advice was always sage and his way always calm. On a personal note, he did a lot to build my confidence across many of the roles I played including very early days at New Farm Neighbourhood Centre. I know he has some very close friends in our sector and that they are sad beyond measure right now at the news. Thanks for everything Kent.

Yours sincerely,

Fiona Caniglia



# **Queensland budget**

We have released our summary of the implications for housing in the state budget.

You can also <u>read all our budget recommendations here</u>. Thank you to all our members, and the wider housing community, for contributing your insights and helping us build our submission. We will continue working towards solutions for housing need.

For bite-sized snippets, make sure you are following us on <u>Facebook</u>, <u>LinkedIn</u>, or <u>Twitter.</u>



### 2021 census data

The <u>Australian Bureau of Statistics</u> have released their <u>first round of data</u> from the 2021 census. We have been unpacking high-level insights for the affordable housing & homelessness sector over the past week on our socials:

- Housing: The 2021 Census counted almost 2 million dwellings across Queensland.
   This was an increase from 1.8 million in 2016. Queensland listed 192,393 unoccupied dwellings in 2021.
- Income: In Queensland, the median weekly income was \$787 for individuals and \$2,024 for families in 2021. These increased from 2016 when the incomes were \$660 for individuals and \$1,661 for families. To measure how household income relates to housing stress in your area, visit the <u>Rental Affordability Index's</u> <u>interactive map.</u>
- Households: Households are getting smaller in Queensland. In 2021, the average number of people who lived in each household in Queensland was 2.5, a decrease from 3.3 people in 1971.
- Aboriginal and Torres Strait Islander peoples: In the 2021 Census, 237,000 people identified as being of Aboriginal and/or Torres Strait Islander origin in Queensland, making up 4.6% of the Queensland population. This was an increase from 186,000 counted in 2016, and higher than the Australian percentage of 3.2% in 2021.

# **Vinnies CEO Sleepout**

Our President, Darren Mew, Executive Director, Fiona Caniglia, and Policy Manager Jackson Hills braved a 9°C night in the Roma Street Parklands to support those experiencing homelessness. Our small team raised over \$5,400—which in real terms provides for 17 individual support programs, support to 45 beds, and 180 hot meals. Thank you to everyone who supported us so generously!

Even more incredibly, collective efforts at CEO Sleepout events across the state raised close to \$1.3m this year, which is a new record for the event in Queensland.







### Welcome to our team

We are thrilled to welcome two new staff members to our team!

Left to right: Liz Kemp joins us as Project Officer within our Sector Capacity team. She has many years experience in community services, both in the UK and New Zealand, and brings a fresh pair of eyes to the housing system in Queensland.

Sania Ball joins us as Administration Trainee. Sania is passionate about seeing a home for every Queenslander, and brings a wealth of energy and resourcefulness to our team. Welcome, Liz and Sania!





# **Training & Events**

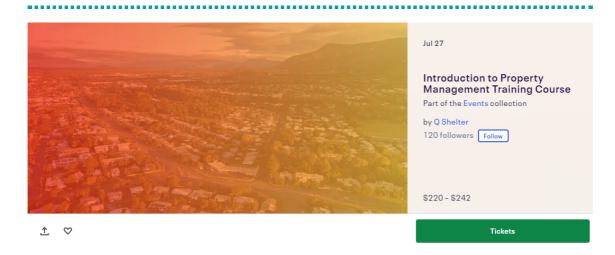




We have a huge program of training opportunities and other events coming up soon. <u>Visit</u> <u>our events page to see them all.</u> Below are just a few!

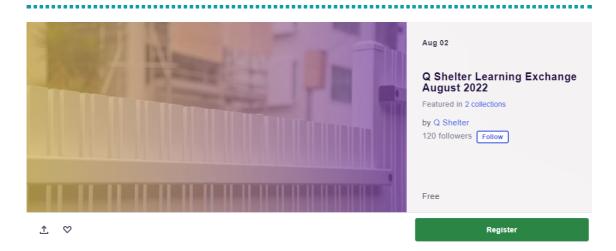


Feeling the Pulse on Housing Investment & Growth. 20 July 2022. Online.



New training course: Introduction to Property Management. 27 July 2022. Online.

\* SOLD OUT\* If you are interested in future training opportunities, please register your interest here.



Learning Exchange. 2 August 2022. Online. Topic: Mental Health & Housing

Q Shelter, with the Queensland Alliance on Mental Health (QAMH), released a <u>Position</u> <u>Statement on Mental Health and Housing</u> in October 2021 as a <u>call to action for coordinated responses by government</u> (including the Department of Communities, Housing and Digital Economy and Queensland Health). The statement recommended increased investment in programs and responses to 'ensure better access to safe, supported, and long-term housing for people with lived experience of mental illness'.

Following on from the joint position paper, QAMH and Q Shelter are holding a joint Learning Exchange on Tuesday 2 August to encourage opportunities for the sectors to collaborate and improve their knowledge and understanding of each other.

#### Partner events



Watch this space! Ableminds is working with Q Shelter and the Department of Communities, Housing and the Digital Economy to deliver training for housing and homelessness services to further their understanding of Trauma Informed Care. Registrations open soon.



Do you know someone living with disability who wants to explore their housing options? Rights & Inclusion Australia is leading the delivery of the national *Opening the Door* project, on which Q Shelter is a partner. The Queensland Disability & Housing Forum commences on Tuesday 26 July with a series of <u>free</u> events over two weeks. The Forum is for people with disability, their families, and carers, and others who are interested.

To find out more about the Forum, including details on how to register for events, click here.

# Job opportunities

Homelessness Intervention Worker. Communify (HART4000). Brisbane.

<u>Principal Project Officer.</u> Department of Communities, Housing, and Digital Economy. Brisbane and Cairns.

Administrative Assistant. Orange Sky. Brisbane.

<u>Case Manager - Street to Home + Case Manager - Homestay.</u> + <u>Team Leader - Homelessness Hub.</u> Red Cross. Townsville.

<u>Case Worker - NDIS Support Coordination and Housing</u>. Kyabra.

Care Coordinator Facilitator. Encircle. Moreton Bay.

Outreach worker. Community Living Association. Brisbane.

<u>Quality, Research, and Innovation Senior Manager</u>, Brisbane Youth Service. Brisbane.

Social Health Housing Support Worker. ATSICHS. Brisbane.

<u>Support Worker - Emergency Housing.</u> Centacare Community Services. Fraser Coast.

**Executive Officer - Housing**. St Vincent de Paul. Brisbane.

## Research & Policy

- Tenant participation. In our June Learning exchange, Q Shelter unpacked
  this topic in detail with a range of speakers. The session covered tenant
  participation as it relates to the National Regulatory Framework in Queensland
  and The Victorian Regulatory Framework, and more!. <u>View the session</u>
  <u>summary, and links to other resources including the Victorian</u>
  <u>Government's Social Housing Regulation Review webinar here.</u>
- We applaud the Queensland Government's establishment of a <u>new housing</u> <u>older women advisory group</u>, and new services to help older women find their home. We are also pleased to see how many of our recommendations in this area have been acted on. Our members, the <u>Housing Older Women</u> <u>Movement</u>, and many other dedicated individuals and organisations have worked tirelessly to advocate for these changes.

# **Service Integration**



### **Backbone Support**

I have spent the past two weeks in Cairns and Townsville meeting with organisations in the sector to discuss workforce training opportunities and to get to know these regions. It's been a great opportunity to better understand the situation and needs in these regions and I look forward to continuing these discussions with the other SII regions as we develop our

Workforce Capability Framework.

### **Emma Irvine-Collins, Project Support Officer**

### Mackay

A training workshop for the sector, *Working with People Affected by Hoarding and Squalor* Sector was held on Thursday 23 June. I spoke with many attendees that enjoyed the informative training. A huge thank you to our Facilitator, Monica Lord, from Flourish Therapy and Consulting.

If you missed this training opportunity but are keen to attend the next, <u>sign up for our</u> waitlist here.

### **Yvonne Harris, Regional Care Coordination Facilitator**



An action shot from the *Working with* people affected by hoarding and squalor training workshop on 23 June.

### Redlands

#### **Redlands Care Coordination meetings**

Redlands Care Coordination meetings will run every second Tuesday 11am-12.30pm, with the next meeting on 12 July 2022. Meetings are face to face at the Bayside Housing Centre. Please contact me on 0411 738 159

or <u>Bree.tukavkin@qshelter.asn.au</u> for further details or <u>click here for referral reforms</u>.

#### **Bayside Housing and Homelessness Network**

We are also in the process of rejuvenating the <u>Bayside Housing & Homelessness</u> <u>Network.</u> Our first meeting is on Wednesday 27 July, 10-12pm at 347-371 Birkdale Rd, Wellington Point. Please contact me (contact details above) if you are interested in joining us--we would love to have you there!

**Bree Tukavkin, Regional Care Coordination Facilitator** 

### Logan

### **Logan Care Coordination meetings**

Logan's face to face meetings are continuing to flourish with effective outcomes for clients referred to CCG and outstanding service collaboration. Meetings are run every second

Tuesday 11.00am – 1.00pm with the next meeting scheduled for 12 July 2022 at Access Community Services.

For more information about LCCG, please contact me at <a href="mailto:rebecca.hinton@qshelter.asn.au">rebecca.hinton@qshelter.asn.au</a>

Rebecca Hinton, Regional Care Coordination Facilitator

### **Gold Coast**

The Gold Coast Homelessness Network has been busy coordinating the **2022 Homeless Connect: Connect to Home event.** 

Due to COVID related issues, this is the first GC Homeless Connect since 2019 and the community is expecting the day to reflect the increase in demand on services through the current housing crisis. There will be a wide range of services in attendance along with entertainment, meals, and donations from the community.

Ryan O'Leary, Regional Care Coordination Facilitator

### **Housing Foundations and Building Blocks**

Logan and Redlands Care Coordination Facilitators hosted the *Housing Foundations and Building Blocks* event on 17 June 2022. The event was tailored towards non housing providers to assist their level of knowledge when supporting someone who is at risk of/or currently homeless. Thank you to all of the attendees for your participation and input that made this event a huge success.

Over 80 participants workshopped solutions to the housing crisis affecting families in our communities. Thank you to the Department of Communities, Housing, and the Digital Economy, QSTARS, and the many community housing providers who also presented.





### Sector news

**Queensland in race against social housing waitlist.** Architecture & Design.

Census reveals Gold Coast one of most expensive places to live amid growing

population, rental stress. ABC News.

<u>Growing number of reliable tenants find themselves homeless in rental squeeze.</u> ABC News.

<u>Sustainable co-housing community to be built in Canberra's north to meet downsizing needs without compromising environmental impact.</u> ABC News.

"I've felt very heard and supported over the past few days. Going back home, knowing we have you on our side, is such an encouragement".

Regional Representative, Regional Representatives Meeting June 2021













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