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October Home Matters

A message from our Executive Director

Queensland Housing Summit

Q Shelter has engaged with members and stakeholders to develop a comprehensive submission to the Summit. We have suggested a range of measures that are growth-focussed with important recommendations relating to additional support for people struggling now to navigate an increasingly tough housing market. <u>You can read Q</u> <u>Shelter's submission here.</u> Please stay in touch with us about your suggestions for change. We are monitoring all ideas and it is always important for us to know and understand your priorities.

Queensland Housing and Homelessness Peaks' Partnership propose

significant growth in support funding

I am so pleased to be working with the Queensland Housing and Homelessness Peaks' Partnership on a range of workforce initiatives and also a proposal to enhance Specialist Homelessness Services' funded services. Importantly, we have called for a tenancy sustainment program working flexibly across all tenures to ensure people with a tenancy are well-supported to sustain that tenancy. This type of program is critical to ending homelessness and preventing people from re-emerging into homelessness or housing stress.

Celebrate our 35-year milestone

We are convening the CEO and Leaders' Forum with a <u>preliminary workshop on the Go</u> <u>for Gold Report</u> followed by our <u>AGM and 35-year celebration</u>. We have reached out to as many people as we can think of who have helped shaped Q Shelter evolve and strengthen as an organisation.

Please consider joining us for any part of this important day and in particular for our AGM

September Home Matters

and annual End of Year Celebration. It is an important year to acknowledge we are making progress and that we enter 2023 with a new level of inter-governmental involvement and focus on housing and homelessness solutions!

Yours sincerely,

Fiona Caniglia



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Executive Director

Q Shelter congratulates Premier on enabling secondary dwellings

On 23 September 2022, the Queensland Premier announced that secondary dwellings would be able to be brought into the private rental market. An excerpt from <u>our media</u> <u>statement</u> is below:

"Q Shelter has called for enabling and uniform approaches to secondary dwellings for some time and this represents an immediate idea that will create some housing options.

This approach will also provide a greater focus for many enterprises working on modular, small dwellings which are quick to build and which can be sited within existing properties. This approach to in-fill development has little impact on urban environments yet can create quality small homes at very low cost' says Executive Director Fiona Caniglia.

'It will be important to ensure standards for these dwellings so that people are safe. There will be some things to work through but Q Shelter is confident that this measure will help housing supply,' Ms Caniglia continued.

Read more in this Guardian article.

Special National Shelter Webinar Event

The Productivity Commission recently released its report on the review of the National

▲ September Home Matters

Housing and Homelessness Agreement (NHHA). The review examines how well the Australian, State and Territory Governments have achieved the objectives, outcomes and outputs set out in the Agreement, and the suitability of the Agreement for the future.

The review makes a number of recommendations about how the government could better target the \$16 billion it spends on housing assistance and homelessness services. This event is timely as we lead into the development of a National Housing and Homelessness Plan, and ultimately the renegotiation of a future NHHA.

Hear from Commissioner Malcolm Roberts about the report and unpack the recommendations. We will also be be joined by economist Emma Dawson (Per Capita) who has published on housing affordability in Australia, including the recent report <u>A Home</u> <u>of One's Own</u> - philanthropic and social sector solutions for women's housing.

The event is free but registrations are essential.

Free RAT kits for people experiencing homelessness or domestic and family violence

Queensland Health has expanded the Free COVID-19 Rapid Antigen Test (RAT) concession scheme to enable access to free RAT kits for people experiencing or at risk of homelessness or experiencing domestic and family violence (DFV).

People experiencing or at risk of homelessness or DFV can access free RAT kits directly from distribution points.

Additionally, organisations that support these cohorts may be eligible to receive free RAT kits to distribute to people the service considers eligible. To access free RAT kits for their clients, these organisations can either <u>show a copy of the attached Queensland Health</u> <u>Communique</u> or provide organisational identification to a distribution point.

People who self-identify as experiencing or at risk of homelessness or experiencing DFV do not require any additional proof of eligibility.

If an organisation that is not funded to support these cohorts but comes in to contact with a person experiencing or at risk of homelessness or DFV, those organisations should advise the person to access free RAT kits directly from a distribution point.

Any questions about the initiative should be directed to a local Health and Hospital service distribution point.

Training & Events

September Home Matters



We have a huge program of training opportunities and other events coming up soon. <u>Visit</u> <u>our events page to see them all.</u> Below are just a few!



Brisbane 2032 Legacy Learning Series - Case Study of Glasgow 2014. Wednesday 19 October 2022. 4:00pm- 5:00pm.

What did Glasgow 2014 achieve? In partnership with CHIA Queensland and National Shelter, this session, the third in our series, will deep-dive into the combined impacts of housing legacy and intentional approaches to inclusion in employment opportunities as part of Glasgow 2014.

Brisbane 2032 Legacy Learning Series Workshop. Wednesday 16 November 2022. Brisbane.

This is a 2.5 hours workshop with morning tea on arrival. The workshop will explore the <u>'Go for Gold'</u> report in detail, expand on some of the recommendations and workshop for localised advocacy efforts and implementation, across LGA boundaries and regions.

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Working with people affected by hoarding and squalor. Brisbane. 1

November 2022.

Hoarding and squalor can have a significant impact on health and wellbeing of individuals and surrounding communities. It can also have implications for tenancy sustainment.

This training will explore the complexities of working with hoarding and squalor. It will provide participants with a better understanding of hoarding and squalor, tools for screening and assessment (in both outreach and non-outreach settings) risk management processes and strategies (particularly to manage issues such as environmental safety, animal safety, child safety and fire hazards) and strategies to implement a brief intervention within 1 to 10 sessions.

Q Shelter CEO and Senior Leaders' Forum, AGM and 35 Year Celebration.

Wednesday 16 November 2022. Brisbane.

You are invited for a plated lunch, networking, AGM and our 35-year celebration on 16 November 2022 in Brisbane's CBD.

The CEO and Senior Leaders' Forum will include updates and input from the Queensland Department of Communities, Housing and the Digital Economy. Speakers will be announced shortly and the agenda shared to those registered.

We will be taking the time to celebrate where we have come from and how we hope to shape the next 35 years.



SHELTER Because home matters PLEASE JOIN US FOR A PLATED LUNCHEON

CEO and Senior Leaders' Forum Wednesday 16 November 2022

1:00 pm - 4:00pm

Presidential Ballroom, Pullman Hotel King George Square, Brisbane



Job opportunities

Property Administration Manager. Sharehouse Youth Programs. Aitkenvale.

Housing Officer. Access Community Housing. Cairns.

<u>Case Manager</u>. The Salvation Army. Toowoomba.

Peer Support Workers - Nundah House. Neami National. Brisbane.

<u>Community Liaison Coordinator</u>. Brisbane Housing Company. Brisbane.

Family Support Specialist - Ada's Haven Refuge. 54 Reasons - Save the Children. Toowoomba.

Housing and Allocations Coordinator. Youngcare. Brisbane.

House Manager. Life Without Barriers. Mackay.

Service Integration

Cairns

On 26 August 2022, CHHII (*Cairns Housing and Homelessness Integration Initiative*) turned two! The CHHII panel is made up of 13 organisations that meet fortnightly to consider referrals for individuals, couples and families with multiple intersecting complex needs and who are experiencing, or are at risk of experiencing, homelessness or housing instability.

Over the past two years the CHHII panel received 88 distinct referrals relating to 237 people (97 adults and 140 children) – 94% of whom have been assisted via a coordinated care plan. The CHHII panel has met on 50 occasions over the past two years which is an extraordinary effort by all the professionals involved especially given the struggles they have faced in light of the COVID-19 pandemic. We thank all the professionals and organisations who have supported the operations of the CHHII panel over the past two year period and look forward to working with them to support the needs of vulnerable people living in our community into the future.

Fiona Oates, Practice Lead - Service Integration Initiative - Northern Queensland

2 YEARS OF CHHII...THE STORY SO FAR...

CHHII (Cairns Housing & Homelessness Integration Initiative) is a formal collaboration of 13 organisations



Townsville

On Thursday 28 September, Q Shelter facilitated a workshop with stakeholders from the Townsville Senior Officers Group (SOG) - Public Intoxication. The workshop included representatives from Townsville City Council, Department of Aboriginal Torres Strait Islander Partnerships (DATSIP), Queensland Police Service (QPS), Red Cross, Althea Projects, Yumba Meta, Department of Communities, Housing and Digital Economy (DCHDE) and Townsville Chamber of Commerce.

Actions arising out of the workshop will form the basis of a targeted action plan which is being developed for progression to the SOG. We appreciated the opportunity to facilitate the workshop and thank everyone that attended for their goodwill, sharing of knowledge, experience and ideas. We would also like to thank DCHDE for hosting the workshop and <u>Althea Projects</u> for providing the catering.

Mackay

Whitsunday, Isaac & Mackay Housing and Homelessness Action Network (WIMHHAN) next meets on Thursday 13 October 2022 at 1:00PM to 2:30PM. WIMHHAN is a regional network meeting for community services, housing providers and government agencies to share information and develop collaborative action to improve housing outcomes and advocate for sustainable housing options. The goal of the WIMHHAN is to improve access to, and maintenance of, affordable housing and homelessness services through networking of regional housing, homeless related organisations, and government agencies.

Mackay Care Coordination meetings run every second Wednesday 2.00PM to 3.00PM, meeting next on 5 October then 19 October 2022. Please email/ contact <u>Yvonne.Harris@gshelter.asn.au</u> P: 07 3831 5900 EXT121 for details

Yvonne Harris, Regional Care Coordination Facilitator

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Brisbane

Q Shelter will be championing Service Integration at the following events in October. If you are also attending, please come and say hello!

- 14 October Mental Health Expo at Brisbane Powerhouse
- 18 October Brisbane Northside Anti-Poverty Week event. This year the theme is housing.

Phil Smith, Regional Care Coordination Facilitator

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Redlands

- SMBI Community Hubs continue to run fortnightly on Macleay Island and Russell Island. <u>Learn more here.</u>
- Redlands Care Coordination meetings continue to run every second Tuesday 10:00am - 11:30am. Please contact Bree Tukavkin on 0411 738 15 or Bree.tukavkin@gshelter.asn.au for further details.
- The Bayside Housing and Homelessness Network meets the first Thursday of each month 10:00am 12pm at Birkdale School of Arts Hall.

Bree Tukavkin, Regional Care Coordination Facilitator

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Logan

- Logan's face to face meetings are continuing to flourish with the additional of new organisations into Logan Care Coordination This has resulted in effective outcomes for clients referred to CCG and outstanding service collaboration.
- Meetings run every second Tuesday 11.00am 1.00pm. For more information about LCCG, please contact Rebecca Hinton at <u>rebecca.hinton@gshelter.asn.au</u>

Rebecca Hinton, Practice Lead – Service Integration Initiative – Brisbane, Redlands, Logan

Gold Coast

- The Gold Coast Homelessness Network is hosting a Real Estate Breakfast on 12 October to connect community organisations with local agents to work together to sustain tenancies.
- The Gold Coast Homelessness Network will be hosting the remainder of the monthly network meetings in Mudgeeraba Community Centre. This is a good venue that is easy to access and provides a great way to connect with the broad range of support services in the region.

Ryan O'Leary, Principal Project and Engagement Officer

Sector news

Brisbane 2032 should create lasting social housing legacy. Australian Property Journal.

Australia's runaway rents. ABC News.

More freedom, less space: These Australians share what living in a tiny house is like. ABC News.

<u>Productivity Commission suggests redirecting support from first home buyers to</u> <u>people facing homelessness.</u> ABC News.

"Engaging training that made you think and brainstorm real-life situations".

Workshop attendee, De-escalation training, Townsville, July 2022



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