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December Home Matters

A message from our Executive Director

It has been a huge month with two significant pieces of primary research that Q Shelter has supported.

Unmet housing need

Q Shelter invested in a report led by CHIA National and delivered by the University of New South Wales examining unmet housing need in Australia. This takes into account homelessness, overcrowding and lack of affordability for lower income households.

It shows significant and growing unmet need projecting forward unless there are focussed housing system interventions. The report suggests a need for 6.5% annual growth in non-market housing to meet demand. This report is based on the 2021 Census, with more data to come for each local government area. Our investment is intended to help regional areas understand housing need in their communities as a basis for growth planning. [You can read the summary report here.](#)

Rental Affordability Index

Each year, National Shelter with SGS Economics & Planning launches the Rental Affordability Index (RAI) in November. [Jackson Hills has been in Canberra](#) for three days supporting the launch. It shows significant lack of affordability driven by the overall lack of supply. It examines household level scenarios with people on aged pensions likely to pay more than 50% on rent, and young people on benefits more than 90%. [You can read the report here](#) with interactive maps to look further at the regional level. Great work by our colleague Emma Greenhalgh and the National Shelter Council.

Summit report pending

As the State Government prepares to release the report from the Queensland Housing Summit, Q Shelter is aware there are many stakeholders, across all sectors, hard at work on ideas and initiatives to help tackle the problem. At Q Shelter we have an unprecedented

level of interest from regions asking for assistance to develop regional plans and leadership structures. Q Shelter is engaged every step of the way with Government to help shape the future of housing and homelessness responses in Queensland.

A nod to the hard work of the past

It's precisely because of the hard work of all our members, staff and supporters that we are in the position to achieve all this and continue to contribute to housing solutions in Queensland. Let me thank the many Q Shelter alumni and former staff who joined us for our 35-year celebration following our AGM and publishing of our [Annual Report](#), which you can read more about below. The celebration will go down in my memory as one of the most important events in my history with Q Shelter.

Yours sincerely,

Fiona Caniglia



Fiona Caniglia

Executive Director

Celebrating 35 years and our AGM

Thanks to Darren Mew and all of Q Shelter's outgoing and incoming Management Committee members for a warm and reflective AGM.

We welcome those newly elected to our Management Committee, Dr Tanya Bell, Kim Rawlings and Neil McAllister, and thank them for volunteering to contribute to Q Shelter in this way.

Our 2022 Deirdre Coghlan Bursary winners were announced during the AGM. Congratulations to Jen Peterson from Housing Older Women Movement, Dianne Estreich from WIN Housing Projects Pty Ltd, Emma Stafford from QulHN, Tanya Sanders from Yoorana Women's Domestic Violence and Resource Centre, and The Immediate Support Accommodation Team from Kingston East Neighbourhood Centre.

We took the opportunity to celebrate 35 years as an organisation following our AGM, and to also launch the Kent Maddock Memorial Award. It was amazing to have founding members such as Jon Eastgate and Helen Wallace in attendance, and a huge effort from our first CEO Eleri Morgan-Thomas, who travelled from Sydney to be there. Adrian Pisarski

regaled us with funny but important stories and the alumni helped express their original hopes for the future as founding members.



Dianne Estreich and Jennifer Petersen, 2022 Deirdre Coghlan Bursary recipients

Economic Development Queensland Forum

Our Executive Director, Fiona Caniglia, was privileged to be part of a panel of speakers at a recent Economic Development Queensland (EDQ) Forum. Fiona took the opportunity to give an overview of the current issues faced in the affordable housing sector and to point to future important areas of shared interest.

We look forward to ongoing engagement with EDQ, as they play a critical role in housing supply. Q Shelter extends a special thanks to General Manager, Debbie McNamara, for the invitation to participate.



Fiona Caniglia addresses the EDQ Forum, 25 November 2022

CEO and Leaders' Forum

It was amazing to host our biggest ever CEO and Leaders' Forum with a great line up of content on Wednesday 16 November.

The day included a deep dive on the [Go For Gold Report](#) in addition to a keynote address by futurist Dr Colin Russo. We then examined three areas of dialogue Q Shelter is helping to facilitate, including economic modelling about growth scenarios for community housing, how to build community support for housing diversity, and how to diversify funding streams through philanthropy.

It was a great day with so much food for thought. Please let us know what you thought of this latest forum.

NAB announcement

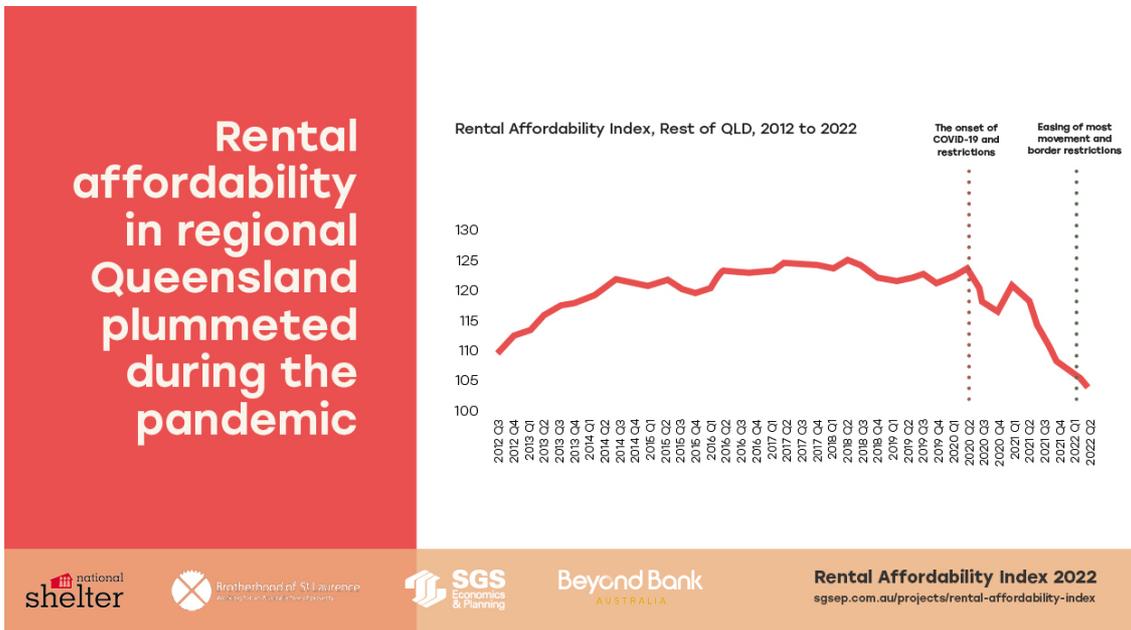
Q Shelter was pleased to see [the announcement by NAB earlier this week](#), as they set a new target to lend a further \$6 billion by 2029 for affordable and specialist housing. We look forward to meeting with them to find ways to work together.

First ATSIHQ Conference

Q Shelter would like to thank Aboriginal & Torres Strait Islander Housing Queensland (ATSIHQ) for inviting us to attend and participate at their [Housing First Nations Conference](#) held in Brisbane last month. We acknowledge the stellar efforts of CEO Neil

Willmetts and the team in organising a great program for the two-day event, and we look forward to joining you for many more in the future.

Access the Rental Affordability Index report



National Shelter's Rental Affordability Index report is now available, including interactive maps and data dashboards.

Training & Events



In 2022, Q Shelter delivered 67 events and we hope that you enjoyed any that you were able to attend.

During the festive season, we are working behind the scenes to plot our event program for 2023. Make sure you register your interest for any of the courses you'd like to attend next year, or [visit our events page to see what is already scheduled.](#)

- Building community support for housing & homelessness infrastructure
- Tenancy Sustainment
- Trauma Informed Care
- Vicarious Trauma
- Working with People affected by Hoarding and Squalor
- De-escalation
- Domestic and Family Violence and Tenancy: Safely Sustaining Tenancies

REGISTER YOUR INTEREST

Brisbane 2032 Legacy Learning Series 3: Case Study of Glasgow 2014

Wednesday 25 January 2023, 4:30pm - 5:30pm

Following Q Shelter's [Go For Gold submission](#), this free online session is part of our Feeling the Pulse series on housing investment and growth.

As we strive for significant housing legacy from Brisbane 2032, this session will deep-dive on the combined impacts of housing legacy and intentional approaches to inclusion in employment opportunities as part of Glasgow 2014.

REGISTER NOW

Peer Leadership expression of interest

Q Shelter is committed to ensuring that the voices of people with lived experience are active and influential in shaping policy, investment, and program design in Queensland.

We are interested in hearing from people with lived experience of homelessness, social housing tenants, or people whose housing needs are not being met who would be interested in training to learn new, or, enhance existing skills in peer leadership.

People who complete the training will have the opportunity to become Peer Leaders and help shape housing and homelessness policy and service delivery and support the voices of lived experience.

Peer Leaders help to:

- educate others about a cause within the community,
- encourage others to make a positive impact,
- empower others to educate or make a positive impact.

Please complete an Expression of Interest if you are interested to join.

SUBMIT EXPRESSION OF INTEREST

Foundational Residential Tenancies Training

Tuesday 28 March 2023, 9:00am - 12:00pm

Q Shelter and the RTA have partnered to deliver training for staff from Community Housing Providers (CHP) and Specialist Homelessness Services (SHS) who are managing residential tenancies.

This interactive session provides an overview of the responsibilities of landlords and tenants in residential tenancies. Learn about key components of the Residential Tenancies Rooming and Accommodation Act (RTRAA), with opportunities to discuss specific issues encountered by support workers, tenancy managers and tenants of community housing.

REGISTER NOW

Final HOW Movement Meeting for 2022

The Housing Older Women Movement's last General Meeting of the year will be held online on Wednesday 7 December 2022, starting at 1.30pm. [Register on Humanitix](#) to receive the Zoom link to attend, along with the agenda.

Job opportunities

[Executive Officer](#), Gateway Housing, Brisbane

[DFV Specialist Child and Youth Advocate](#), Micah Projects, Brisbane

[Homelessness Intervention Worker](#), Communify, Brisbane

[Family and Kinship Care Practitioner / Support Worker](#), Kurbingui Youth Development Ltd, Brisbane

Service Integration

Cairns

A huge congratulations to Fiona Oates, our Northern Queensland Practice Lead, who has been appointed as a committee member to the National Research Committee of the [Australian Association of Social Workers](#). She will undertake this position in addition to her role with us.

Townsville



Responding to requests and the training needs of those in Townsville, Q Shelter delivered the third de-escalation training session for the sector in November. If you are interested in training opportunities, please let us know [here](#).

I travelled to Brisbane last month to connect with other care coordinators and discuss policy and procedures, while also participating in some of the many Q Shelter events, including our 35-year celebrations.

If you would like your organisation to hear more about Care Coordination, please contact me and I will book in a time to attend your staff meetings.

Emily Mussap, Regional Care Coordination Facilitator

Mackay

The last Mackay Care Coordination meeting for 2022 will be on Wednesday 14 December from 2pm to 3pm, and we will recommence for 2023 on Wednesday 18 January, at 2-3pm.

The Whitsundays, Isaac and Mackay Housing and Homelessness Action Network meets Thursday 1 December to wrap-up 2022, and we will recommence in February 2023, with dates yet to confirmed.

Yvonne Harris, Regional Care Coordination Facilitator

Brisbane

November saw the Brisbane team join and support many of the working groups and sector activities in the area.

The Tenancy Sustainment Working Group, connected to Brisbane's Place-based Leadership Team, sets out to explore, design and implement a coordinated tenancy sustainment approach for at-risk tenants exiting crisis accommodation into long-term social housing. The focus is on people who are currently in crisis accommodation, people who have previously had 'failed' social housing tenancies, and those who have multiple complex barriers to sustaining tenancies.

As part of the AOD in Residential Settings Best Practice Framework Working Group on 14 November, Q Shelter and QNADA (the Qld peak for AOD services) prepared a proposal to

fund development of this framework in line with commitments under Queensland's Housing Strategy. We hope to know if we have been successful early in 2023.

Together with Fiona Kerr at Community's Recovery and Wellness Centre in Bardon, we have developed an 'Introduction to Housing and Homelessness' training and information piece, which we will deliver in the new year. It is especially aimed at service delivery teams whose core business isn't housing work, for example mental health services, and family support services.

On 23 November, we met at the monthly SHS Professional Practice Framework, Guidelines and Standards Advisory Panel. The Queensland Hoarding and Squalor Strategy (QLD HandS) meeting was held on Monday 28 November, at the Q Shelter office.

The Local Inala Stakeholders are holding a Disaster Resilience and Wellbeing Expo at the Inala PCYC on Tuesday 13 December.

Up-coming care coordination group meetings for the Brisbane region:

South West Care Coordination Wednesday 14 December, then not until Wednesday 11 January 2023.

Brisbane North Community Connections and **Under 1 Roof** will continue their fortnightly meetings through December and January, except for the week between Christmas and New Year, and the 26 January public holiday.

Phil Smith and Daniel Taber-Kennedy, Regional Care Coordination Facilitators

Redlands

Redlands Care Coordination

The last Redlands Care Coordination meeting for 2022 will be on **Tuesday 6 December at 10am**. We will recommence 2023 on Tuesday 17 January, 10am at the Bayside Housing Centre, shop 3/8-12 Dollery Road, Capalaba.

The Redlands Care Coordination meetings run fortnightly on Tuesdays from 10am to 11:30am. Meetings will determine whether they are online or face-to-face at the Bayside Housing Centre, shop 3/8-12 Dollery Road, Capalaba.

Bayside Housing and Homelessness Network

Bayside Housing & Homelessness Network has finished for 2022 and we will recommence on **Thursday 2 February at 10am**. These meetings will be held on the first Thursday of each month at Bayside Housing Centre, shop 3/8-12 Dollery Road, Capalaba from 10am to 12pm.

SMBI Community Hubs

With us coming into the third month of the SMBI Community Hub Events, please join us for our December, Christmas events.

Macleay Island

Macleay Island Community Hall
Wednesday **7 December 10:30am-2:30pm**

Russell Island

Russell Island Recreational Hall
Wednesday **21 December 9:30am-1:30pm**

We are reviewing dates and information for the 2023 SMBI Community Hub events, and will pass on further information in February 2023.

Please contact me on 0411 738 159 or at Bree.Tukavkin@gshelter.asn.au for more

about any of the above for Redlands, Bayside or SMBI event details.

Bree Tukavkin, Regional Care Coordination Facilitator

Logan

Logan region have recently been focusing on Hoarding and Squalor. Three meetings have been held incorporating multiple services and representatives within the Logan area. The focus of these meetings is to identify the current services who are funded to deliver hoarding and squalor support, and to identify further areas of need.

Logan's face-to-face meetings are continuing to flourish with the addition of new organisations into Logan Care Coordination (LCCG). This has resulted in effective outcomes for clients referred to LCCG and outstanding service collaboration.

Meetings are run every second Tuesday 11:00am – 1:00pm at Access Community Services. The final meeting for 2022 will be held on Tuesday 13 December, and meetings will recommence on Tuesday 10 January 2023.

For more information about LCCG, please contact Regional Care Coordinator Rebecca Hinton at rebecca.hinton@gshelter.asn.au.

Sector news

[National Housing Affordability Index report](#), National Shelter and SGS Economics & Planning, 29 November 2022.

[Mission Australia's Youth Survey Report 2022](#). Mission Australia, 29 November 2022.

[ANZ CoreLogic Housing Affordability Report, November 2022](#). Special Queensland Focus Edition, 23 November 2022.

[Housing stress could envelop one million households by 2041](#). Community Housing Industry Association, 22 November 2022.

[Interview with Fiona Caniglia on Brisbane's growing housing crisis and hidden homelessness problems](#). (at 2h 43m in to the recording) ABC Brisbane *Drive* program, 15 November 2022.

[The housing crisis makes everything worse](#). *On Line Opinion*, Natalie Rayment, 21 November 2022.

['Do we just make a tent city?': the councils grappling with an influx of homeless Australians](#). *The Guardian*, 20 November 2022.

[Why does Australia have a rental crisis and how can it be solved?](#) The Property Tribune, 16 November 2022.

[Addressing Australia's rental crisis](#). AHURI, *Pro Bono*, 16 November 2022.



“Engaging training that made you think and brainstorm real-life situations”.

Workshop attendee, De-escalation training, Townsville, July 2022



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