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November Home Matters

A message from our Executive Director

CEO and Leaders' Forum examines future fit leadership

As the Queensland Housing Summit Report is taking shape and the implications of the Federal Budget are considered, it is a great time to be coming together as CEOs and Leaders to consider opportunities to shape the future.

To support that dialogue, we will be joined by [Futurist Dr Colin Russo](#) who will help us explore how leaders can shape the future they desire in more intentional ways.

Following Dr Russo's address, we will hear back from three dialogues that Q Shelter has progressed as part of this Forum.

- One will present some modelling on housing growth scenarios for community housing organisations with Economist Emilio Ferrer.
- A second dialogue will demonstrate the extent of concurrent effort across the private sector, peaks, and Government to address community sentiment about housing diversity.
- The third will consider a horizon where philanthropy including a Queensland Housing Trust can play a part in diversifying funding for social and affordable housing supply.

I encourage you all to consider joining us for the lunch (please register ASAP, as places are limited) and for strategic networking opportunities, our AGM, and 35 Year Celebration.

[Register for these events here.](#)

Aboriginal and Torres Strait Islander Housing Queensland Inaugural Conference

Q Shelter is looking forward to joining ATSIHQ's upcoming conference in Brisbane. The conference will explore Aboriginal and Torres Strait Islander housing in Queensland and how solutions can be identified to improve housing outcomes.

I urge you all to attend and consider how our broader sector can play its part in a stronger housing future for Aboriginal and Torres Strait Islander communities and housing organisations. [You can register for the conference here.](#)

Yours sincerely,

Fiona Caniglia



Fiona Caniglia
Executive Director

New trajectory for housing in Queensland

In just one week, the Queensland Housing Summit and the Federal Budget have changed the trajectory for housing in Queensland and Australia.

[Read our early analysis of the Housing Summit and the Federal Budget here.](#)



New training course will help property managers recognise and respond to domestic and family violence

In July 2023, Solutions Property Management and Q Shelter will launch a free, self-paced course to assist real estate agents and property managers respond to DFV.

Why are property managers uniquely placed to assist?

Learn more in [this article from Elite Agent](#), which includes a fantastic interview with Laura Valenti, Principal of Solutions Property Management and REIQ Board Director.

National Shelter seeking stories from private renters + federal budget analysis

🏠 Are you a private renter who has recently experienced a significant increase in your rent?

🏠 Are you struggling to find new accommodation because of the very low vacancy rates?

Every year, [National Shelter](#) and SGSEP release the [Rental Affordability Index](#), generating significant media interest and highlighting housing unaffordability.

🗣️ A key element includes people speaking to the media about their experience in the rental market. If you are available between 27 - 29 November and are interested in sharing your experience, please contact National Shelter's CEO Emma Greenhalgh at emma.greenhalgh@shelter.org.au. Your identity will remain confidential.

→ National Shelter have also released a detailed [analysis of the federal budget](#).

"The announcement in the budget of the Housing Accord is strongly welcome. It heralds a

return to Commonwealth leadership in housing and brings other levels of government and other key partners in the delivery of housing..."

Homes for Homes expanded nationally

We are pleased to learn that the [Homes for Homes](#) program will be expanded nationally. Anastacia Palaszczuk's government will support the expansion into Queensland by contributing seed funding. It's important that funds raised in Queensland go to Queensland projects. We know there are individuals and businesses out there that want to support the cause and help people who are struggling with homelessness and housing stress.

We look forward to working with [The Big Issue Australia](#) and Homes for Homes to maximise this model for Queenslanders.

[Watch a short clip of the Premier's address](#) or [learn more about the Homes for Homes program](#).

Training & Events



We have a huge program of training opportunities and other events coming up soon. [Visit our events page to see them all](#). Below are just a few!

[Brisbane 2032 Legacy Learning Series - Case Study of Glasgow 2014.](#)

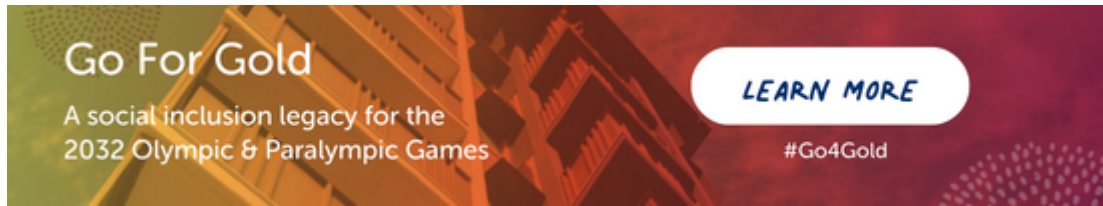
[Wednesday 9 November 2022. 4:30pm- 5:30pm.](#)

What did Glasgow 2014 achieve? In partnership with CHIA Queensland and National Shelter, this session, the third in our series, will deep-dive into the combined impacts of housing legacy and intentional approaches to inclusion in employment opportunities as part of Glasgow 2014.

[Brisbane 2032 Legacy Learning Series Workshop. Wednesday 16 November 2022. Brisbane.](#)

Building on the already successful online 'Legacy Learning Series' emerging from this report, featuring Saul Eslake, among other others, we are now offering a FREE face-to-face workshop in Brisbane, later this month.

This 2.5-hour workshop will be led by Urbis' own Kate Meyrick and will explore the 'Go for Gold' report in further detail, expanding on some of the recommendations and workshopping it for localised advocacy efforts and implementation, across all LGAs and Queensland regions. This event is suited to CEOs and leaders from community housing sector (CHPs), specialist homelessness services (SHSs), local and state government departments and agencies, and other community service organisations.



[Q Shelter CEO and Senior Leaders' Forum, AGM and 35 Year Celebration.](#)
[Wednesday 16 November 2022. Brisbane.](#)

You are invited for a plated lunch, networking, AGM and our 35-year celebration on 16 November 2022 in Brisbane's CBD.

The CEO and Senior Leaders' Forum will include updates and input from the Queensland Department of Communities, Housing and the Digital Economy. Speakers will be announced shortly and the agenda shared to those registered.

We will be taking the time to celebrate where we have come from and how we hope to shape the next 35 years.



PLEASE JOIN US FOR A PLATED LUNCHEON

CEO and Senior Leaders' Forum
Wednesday 16 November 2022

1:00 pm - 4:00pm

Presidential Ballroom, Pullman Hotel
King George Square, Brisbane



[Building community support for housing and homelessness infrastructure training. 23 November 2022. 9.00am online.](#)

This training session is designed to assist community housing providers, homelessness services and interested community members to build community support. This session will assist participants to:

- Develop frameworks for practice in building community support
- Develop skills in preventing and managing situations where opposition is a risk or reality.
- Provide assistance in developing an organisational strategy to build community support.

Positive local relationships can deliver benefits to tenants and service users and also builds the capacity of communities to actively embrace social and cultural diversity.



[Asset Managers' Network Meeting. 24 November 2022. 10:30am online.](#)

The Asset Managers Network provides a forum for community housing providers to share issues and best practice, and to hear from experts in the field.

[Tenancy sustainment training. 29 November 2022. 9:00am. Online.](#)

Tenancy sustainment involves vital inputs from housing and support providers as well as robust service integration and other enablers such as brokerage and workforce development.

This training provides participants with frameworks, tools and skills supportive of tenancy sustainment.

The session will cover:

- What is Tenancy Sustainment?
- Why is Tenancy Sustainment important?
- Tenancy Sustainment Framework
- Tenancy Sustainment in Practice



Job opportunities

[Senior Worker - Housing.](#) YFS. Logan

[Project Worker - Homefront.](#) Micah Projects. Brisbane.

[Coordinator - Housing & Homelessness.](#) Anglicare Southern Queensland. Brisbane.

[Operations Support Officer](#). Orange Sky. Brisbane.

[Client Housing Worker](#). Mangrove Housing. Brisbane.

[Case Manager Homelessness](#). The Salvation Army. Brisbane.

[Reintegration Support Worker](#). St Vincent de Paul Society. Townsville.



Service Integration

Cairns

A huge congratulations to Fiona Oates, our Northern Queensland Practice Lead, who has been appointed as a committee member to the National Research Committee of the [Australian Association of Social Workers](#). She will undertake this position in addition to her role with us.



Townsville

- This month, I've commenced co-locating with [Sharehouse](#), a specialist homelessness service, to help support their new staff,
- Q Shelter have been facilitating workshops for the Senior Officers Group in response to people sleeping rough,
- De-escalation training is returning to Townsville on 24 November, in response to requests from the region; and
- I'm looking forward to travelling to Brisbane with other Regional Care Coordination Facilitators to connect with each and celebrate Q Shelter's 35th anniversary.

Emily Mussap, Regional Care Coordination Facilitator



Mackay

- On 31 October 2022, Q Shelter hosted a facilitated discussion for service providers from the homelessness and housing sector. Together, frontline workers and service managers discussed current trends, common issues, and the resources available to build solutions. Next steps for attendees include developing a homelessness crisis management plan, reviewing referral pathways, and continuing to share information, resources, and tools.
- Mackay Care Coordination meetings run every second Wednesday 2.00PM to 3.00PM. Please contact me via email Yvonne.Harris@qshelter.asn.au or phone (07 3831 5900 EXT121) for further details.

Yvonne Harris, Regional Care Coordination Facilitator



Brisbane

It's been a big month. Q Shelter was thrilled to champion Service Integration at the [Mental Health Expo](#) on 14 November, and two events on 18 November: Brisbane Northside's Anti-Poverty Week and Financial Exclusion Expo. It was fantastic connecting with other organisations passionate about supporting vulnerable Queenslanders, and there was significant interest in Care Coordination.

We also participated in a Knowledge to Action Workshop focussing on Homelessness Inclusive Disaster Risk Reduction, as well as our regular Interagency meetings.

Hoarding and Squalor Training also took place this week, with almost 90 attendees.

Phil Smith and Daniel Taber-Kennedy, Regional Care Coordination Facilitators



L: Hoarding and squalor training on 1 November; R: Q Shelter staff Phil Smith and Jessica Pragnell at Mental Health Expo.

Redlands

- SMBI Community Hubs continue to run fortnightly on Macleay Island and Russell Island. [Learn more here.](#)
- Redlands Care Coordination meetings continue to run every second Tuesday 10:00am - 11:30am. Please contact Bree Tukavkin on 0411 738 159 or Bree.tukavkin@qshelter.asn.au for further details.
- The Bayside Housing and Homelessness Network meets the first Thursday of each month 10:00am - 12pm at Birkdale School of Arts Hall.

Logan

- Logan region have recently been focusing on Hoarding and Squalor. Two meetings have been held, incorporating multiple services and representatives within the Logan area. The focus of the Hoarding and Squalor meetings is to identify the current services who are funded to deliver hoarding and squalor supports and to identify further areas of need.
- Logan's face to face meetings are continuing to flourish with the addition of new organisations into Logan Care Coordination This has resulted in effective outcomes for clients referred to CCG and outstanding service collaboration. Meetings are run every second Tuesday 11.00am – 1.00pm with the next meeting scheduled for 15 November 2022 at Access Community Services.
- For more information about LCCG, please contact Rebecca Hinton at rebecca.hinton@gshelter.asn.au

Rebecca Hinton, Practice Lead – Service Integration Initiative – Brisbane, Redlands, Logan

Sector news

[Historic deal to fight housing crisis sets 'ambitious' 1 million homes target.](#) ABC News.

[To Airbnb or not to Airbnb: is it ethical to rent property to holidaymakers during a housing crisis?](#) The Guardian.

[Qld housing crisis: Summit hatches land audit, satellite cities plan.](#) The Courier Mail.

[Housing forum: local push for local solutions.](#) Burnett Today.

“Engaging training that made you think and brainstorm real-life situations”.

Workshop attendee, De-escalation training, Townsville, July 2022



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