

[View this email in your browser](#)



A message from our Executive Director

New housing ministry

In the last month we have welcomed a new Minister for Housing, Meaghan Scanlon. Importantly there have been Machinery of Government changes which have significant implications for the delivery of housing and homelessness solutions. We have met with the new Minister to outline our priorities based on widespread sector input and advice. We continue to be briefed on how the MOG changes will impact our sector and our work as a housing and homelessness peak body.

I also want to personally thank Minister Leeanne Enoch for working so closely with Q Shelter and for achieving the inaugural Queensland Housing Summit. It has forever changed the trajectory of our work together.

Persistent housing stress

Just this week, [ANZ and CoreLogic published their Housing Affordability Report](#), confirming that the lowest income households are being hit hardest by rising rents, with more than half of their income going towards rent.

"Rental costs for those on the 25th percentile income have risen to 51.6% of income. ...this suggests extreme housing stress for this cohort."

Q Shelter: a voice for change

In May Q Shelter made two submissions to government inquiries, representing our discussions and consultation with our members and others in the sector. You will find both submissions on our website: [Australia's preparedness to host Commonwealth, Olympic and Paralympic Games](#) to the Senate Standing Committees on Rural and Regional Affairs and Transport, and our submission to the Queensland Government's [Stage 2 Rental Law Reforms](#).

CEO and Leaders' Lunch

[I warmly welcome you to attend the CEO and Leaders' lunch](#) which will include important post-budget briefings and updates on the delivery of a range of housing and homelessness initiatives. It is co-hosted by the Queensland Housing and Homelessness Peaks' Partnership and brings us all together as we consider the new financial year and our work together.



PLEASE JOIN US FOR A PLATED LUNCHEON

CEO and Senior Leaders' Forum Wednesday 21 June 2023

12:30 pm - 3:00pm

Hotel Grand Chancellor
Spring Hill, Brisbane

QLD Housing and Homelessness Peaks' Partnership



Kind regards,



Fiona Cariglia

Executive Director



Promoting Reconciliation through free Cultural Awareness training

At Q Shelter, we have unique opportunities to work with First Nations peoples and communities throughout Australia. To strengthen these relationships and take steps towards reconciliation, Q Shelter has commenced a partnership with Krueger Consultancy Services (KCS), who provide cultural awareness training and other resources.

This partnership aims to:

- Improve our cultural capabilities.
- Ensure we are culturally aware and equipped to communicate sensitively and effectively to work alongside First Nations peoples.
- Ensure sites and offices are culturally safe environments.
- Support Aboriginal and Torres Strait Islander peoples in their aspirations to maintain, protect and manage their culture, land and sea, and country and heritage.
- Deepen the relationships with Traditional Owners and Aboriginal and Torres Strait Islander communities in Queensland.

Q Shelter staff have been able to benefit from this training, and now we'd like to provide the opportunity for others to do so.

As part of our commitment to reconciliation, **Q Shelter are offering 20 free places** for cultural awareness training with KCS. If you work in the affordable housing and homelessness sector, [let us know why you would benefit from attending this training](#).

REGISTER YOUR INTEREST



If you'd like to learn more about what is meant by Indigenous Constitutional Recognition through a Voice to Parliament, what it is, and what it is not, The Uluru Statement campaign have developed a simple online course that explores these questions.

[A Voice to Parliament - Overview](#)

New Community Housing Developments

BlueCHP

Q Shelter staff were invited to attend the open day for [BlueCHP](#)'s new social housing project in Brisbane's inner-northern suburb of Windsor last month, along with local

government, project partners and other colleagues from the sector.

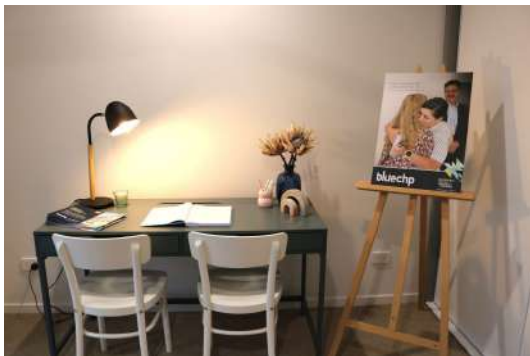
Delivered in partnership with the Queensland Government and the National Housing Finance and Investment Corporation, the apartment complex will be managed by Jacaranda Housing, while BlueCHP will own and maintain the properties in the long term.

This impressive complex has added 42 social housing units for Queensland households from the social housing register. Some have already started moving into their new homes.

To the average renter, these apartments look just like many other modern offerings being built and opened around Brisbane. Two bedroom, two bathroom, secure underground parking, secure access to all floors, lifts and common areas. And the location offers easy access to public transport, education and healthcare.

Ben is quite open about his approach to social housing design: “The minimum standard for social housing should be the same as we would build today for an investor.”

These homes have been built by Hutchinson Builders for aging in place, with half being gold standard Liveable Housing Design Guideline compliant.



Community Housing Ltd

In Southport on the Gold Coast, [Community Housing Ltd \(CHL\)](#) has also delivered a social housing development in partnership with the Queensland Government, under the Queensland Housing Investment Growth Initiative.

The complex of seven accessible apartments has five two-bedroom apartments with a single bathroom, kitchen and balcony, and two one-bedroom apartments with a single bathroom, kitchen, and balcony.

The upper apartments are built to a silver standard under the Livable Housing Design Guidelines, while the ground floor unit is a platinum standard.

CHL has worked alongside the Department of Communities, Housing and Digital Economy's Local Housing Service Centre to identify eligible new tenants from the state government's housing register, including seniors looking to downsize from larger public housing homes.



SUBSCRIBER SURVEY WHAT DO YOU THINK OF THESE EMAILS?

Let us know what you think of Q Shelter's email newsletters and communication in this [quick five question survey](#).



Q Shelter's Peer Leadership Program



Starting Thursday 13 July 10:30am-12pm. Q Shelter, Spring Hill.
Facilitator: [Jon Eastgate](#)

Q Shelter's eight-week Peer Leadership Program is tailored for people who have

experienced homelessness and/or life as a social housing tenant, to harness their experience and develop skills to benefit service delivery in the sector.

Starting Thursday 13 July with a welcome lunch, participants will meet weekly as a group to share ideas, learn how to work with others to help improve housing and homelessness, and other service sectors. They will also learn to tell their stories and be confident speaking in public.

Following the first week, sessions will run weekly on a Thursday from 10.00am-12.00pm

This training is free, and limited to those with lived experience of homelessness

REGISTER YOUR INTEREST IN PEER LEADERSHIP TRAINING



Regional Representatives

This month Q Shelter will host the Regional Representatives from our state-wide network on 20-21 June.

The network has continued to grow since we last met in November, and we're looking forward to bringing everyone together again. Our Regional Representatives gather to discuss place-based housing and homelessness challenges and opportunities specific to their regions. Together, we present these findings to government.

Even if you're not part of our Regional Representatives network, we encourage you to join us for other events over these two days to mix with others in the sector and hear from industry thought leaders.

Don't miss the [Cross-Sector Networking Event on Tuesday 20 June](#), and we will have some exciting announcements to make next week as we confirm our guest speakers for the Queensland Housing and Homelessness Peaks' Partnership [CEO and Leaders' Lunch on Wednesday 21 June](#).




**I'VE SIGNED UP FOR THE
VINNIES CEO SLEEPOUT
ON 22 JUNE 2023**

Support me to reduce homelessness by making a donation to my profile:
<https://www.ceosleepout.org.au/fundraisers/jacksonhills/gold-coast>



Many thanks,
Jackson Hills
Manager, Policy and Strategic Engagement
QShelter



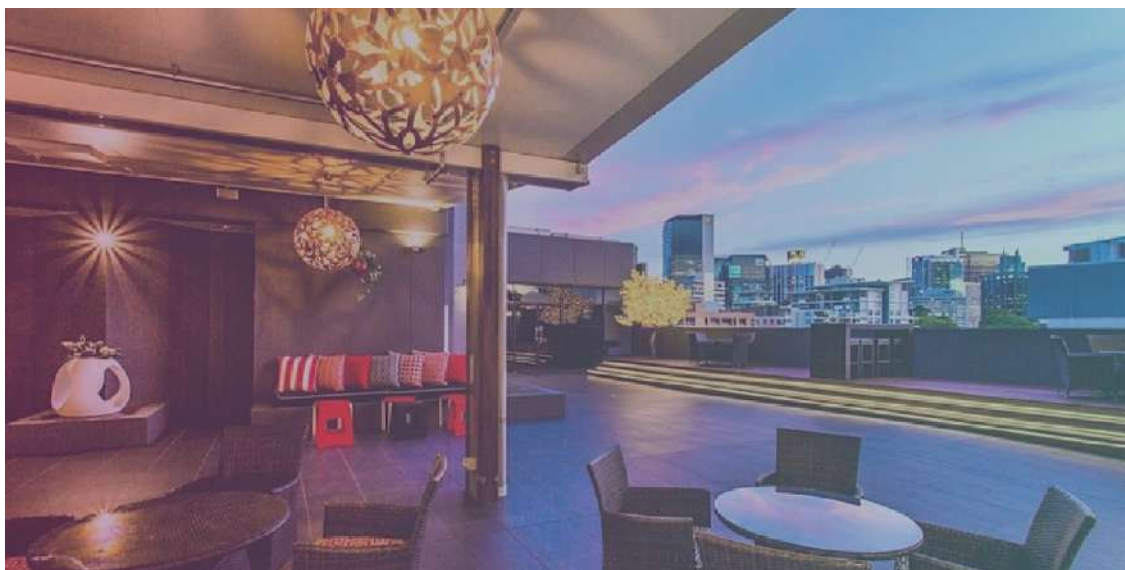
Workforce Wellbeing: Sleep

Sleep is one of the most fundamental building blocks we need to have good wellbeing, but many of us (Q Shelter Team included) sacrifice sleep first when things get busy. If you are like us and you need some more convincing that sleep is really **REALLY** important, then have [look through this month's resources and let them convince you](#).

And please remember to continue looking after yourself. If worries or thoughts are disturbing your sleep and this has been going on for two weeks or more, then please reach out for help to your Employee Assistance Program, a wise friend, a colleague or your doctor. Sleep disturbances could be the early warning sign that you need to ensure you maintain your wellbeing.

Training & Events

Cross-Sector Networking Event



Tuesday 20 Jun 2023, 5:00pm - 6:30pm. Hotel Grand Chancellor Brisbane.
Members \$65, Non-members \$85 (excluding GST)

Q Shelter is excited to host our housing and homelessness, and cross-sector colleagues at the Grand Chancellor Courtyard. Join us for a drink and canapes in this lovely setting overlooking Brisbane.

[REGISTER NOW](#)



A forum for people with lived experience of housing need and homelessness to influence positive change

Community housing asset managers exchange learning, hear guest speakers, and identify sector-wide asset management issues that need to be addressed

A strategic partnership of peak organisations working to address housing need and homelessness

A forum of leaders working to synergise and coordinate learning & development opportunities for the housing and homelessness sector

Q SHELTER Connect with us at one of our regular engagements

Connect with Q Shelter at one of our regular events.

Tenancy Sustainment for Real Estate Professionals

REDLANDS: 13 June 2023, 9:30am - 11:30am. Free, Alexandra Hills Hotel.

LOGAN: 23 June 2023, 9:30am - 11:30am. Free, The Glen Hotel.

In a challenging time of housing need and societal pressure, Q Shelter is inviting real estate agents from these two areas to come together to learn about the services and resources specific to your region. Join us for this free morning tea and networking event.

LOGAN R/E AGENTS

REDLANDS R/E AGENTS

Learning Exchange: Supporting people who are homeless and have no income



Learning Exchange

Q SHELTER Because home matters

community
Supporting our community on all sides

Michelle Debert from Community's HART 4000

Thursday 13 June 2023, 2:00pm - 3:00pm. Free and online.

Join Michelle Debert, Coordinator of Community's HART4000 (Homelessness Assessment and Referral Team) as she and some of her team present on "Supporting people who experience homelessness who have no income".

Michelle will talk to the various cohorts that lack income and also experience homelessness and housing instability, and provide training to the sector on how to navigate that system and source solutions. There will also be the opportunity to ask questions.

[REGISTER NOW](#)

Recognise and Reach Out, Free Domestic & Family Violence Training

A series of 3 workshops, throughout June. Free, Caboolture and Brendale.

Moreton Bay Council with the Centre Against Domestic Abuse and Tenants Queensland have partnered to provide a series of free workshops on Domestic and Family Violence (DFV), including coercive control and tenancy rights in DFV situations.

Each of the three workshops are designed for workers and volunteers providing support for people experiencing DFV.

1. **Foundation Domestic and Family Abuse training**
2. **Impacts of Domestic and Family Violence training**
3. **Supporting tenants experiencing DFV**

All sessions are free, but registration is essential.

[DATES & INFORMATION](#)

Coming Soon: Trauma Informed Care

Q Shelter will soon be offering **free online training in Trauma Informed Care**. Housing and homelessness services are increasingly adapting trauma informed responses that understand the impact of trauma on a person.

- Understanding trauma.
- The impact of trauma.
- Approaches that support recovery.
- Origins of Trauma Informed Care.
- Implementing Trauma Informed Care in your team or organisation.



Introducing Trauma Informed Care

This free online training in Trauma informed Care introduces you to the science of trauma and how Trauma informed Care can be used in the care organisations to reduce the likelihood of re-traumatisation.

[Get Started](#)

Kent Maddock Memorial Award

Kent Maddock
Memorial Award

[LEARN MORE](#)



Nominations are now open for the inaugural Kent Maddock Memorial Award. If you know of a place-based alliance taking action to end homelessness and housing need, please nominate today. The award will be announced at our CEO and Leaders' Forum in November.

Home Modifications Panel Discussion

Thursday 8 June 2023, 12:30pm-2:00pm. Free and online.

The challenges in accessing home modifications are ever present for people with disability. From obtaining funding, through to making sure that they are properly provided. For people in private rental, this can be even more difficult.

Panel participants:

- **Paul Smith**, Director, Foundations (United Kingdom)
- **Emily Hunter**, Business Support Manager, Foundations
- **Nader Zoljalali**, National Disability Building Services, and Board member, Home Modifications Australia.

This free lunchtime forum from Opening the Door project, is for people with disability, their families, carers, and others who are interested.

[MORE INFORMATION](#)

Coping with the Rental Crisis

Friday 9 June 2023, 10:30am-12:00pm. Free, Westfield Carindale.

Tenants Queensland presents a free community seminar with information and practical tips for renters.

- Your rights when it comes to rent increases
- Tips for communicating with your agent or landlord
- What to do if you fall behind in the rent
- Money saving tips
- Support available in the community

All renters are welcome to attend.

[MORE INFORMATION](#)

Job Opportunities

**WE ARE
HIRING!
JOIN OUR TEAM**

 **Q SHELTER**
Because home matters

**POLICY & STRATEGIC
ENGAGEMENT**

- ✓ Experience in policy development, research, writing and strategic engagement
- ✓ Tertiary qualifications in public policy, political science or similar

APPLY NOW

 **Community
Housing
Futures**

**PROGRAM SUPPORT &
ENGAGEMENT OFFICER**

- ✓ Experienced in administrative or program support roles
- ✓ Provide a warm and engaging help desk function to partner organisations

Full details on The Deck

[Policy and Strategic Engagement Professional, Q Shelter](#), Brisbane.

[Program Support & Engagement Officer, Community Housing Futures](#), Brisbane.

[Board Chair, Footprints Community Limited](#), Brisbane.

[Case Manager - Accommodation, Anglicare Southern Queensland](#), Brisbane.

[Youth Housing Specialist, Brisbane Youth Service](#), Brisbane.

[Youth Worker, The Salvation Army](#), Bundaberg.

[Housing Assistance Worker Asylum Seeker & Refugee Assistance, Community](#), Brisbane.

[General Practitioner, Wheels of Wellness](#), Cairns.

Service Integration

Mackay

Next week members of the Q Shelter leadership team will be visiting Mackay to meet with regional representatives and sector partners. Look for updates on this visit in next month's Home Matters.

Mackay Care Coordination Group continues to meet every second Wednesday at Mackay Housing Service Centre, with an online Teams option. Next meeting will be **14 June 1:30pm to 3:00pm**. Please contact Yvonne.Harris@qshelter.asn.au with any questions or for more information.

The **Community Accommodation Support Agency (CASA)** [Homeless Expo this year is on Thursday 8 June from 10am to 1pm](#), in the undercover basketball area of CQU Mackay Campus, in Sydney Street. The day will feature housing providers, medical services, flu vaccinations, community services, haircuts, blankets, tea, coffee and food.

Brisbane

The South West Care Coordination Group (SWCCG) meets every second Wednesday via Microsoft Teams. If you are working with an individual or household who is homeless or at risk of being homeless with complex needs, please consider a referral into the SWCCG.

For more information please [contact Daniel Taber-Kennedy](#).

Logan

Logan's face-to-face meetings continue to flourish with the addition of new organisations into Logan Care Coordination as areas of need are identified. This has resulted in effective outcomes for clients referred to Care Coordination and outstanding service collaboration.

Current service participation includes representatives from both government and non-government housing and homelessness services, as well as mental health, health, youth, CALD, aged care, family, domestic violence and employment services.

Meetings are held fortnightly on a Tuesday, in person at **Access Community Services**. The next meeting will be **Tuesday 13 June 10.00am to 12.00pm**.

The **Logan Housing Homelessness network (LHHN)** is a space for housing and non-housing organisations to network, build relationships and provide current information about their services. It also provides opportunity for non-housing providers to learn more about the housing sector and services within Logan region. The next LHHN will be held towards the end of June (date to be confirmed).

For more information about Logan region activities, please contact Regional Care Coordinator [Rebecca Hinton](#). Referrals can be sent to logancc@gshelter.asn.au.

Redlands, Bayside & Southern Moreton Bay Islands

Redlands Community Hubs

We are excited to announce our Community Services sector has come together to give you one spot where you can come together each month to discuss housing concerns, financial concerns, any support with mental health, alcohol and other drugs, health, personal or family concerns.

We will have morning tea, emergency relief food and clothes, and much more. [Check our flyers below for all the dates, times and venue](#). We look forward to seeing you at the **Capalaba Library, Noelene Street Capalaba, 9am to 1pm on Tuesday 27 June**.

You can also [see Care Coordination Facilitator, Bree Tukavkin, talk about what goes on at the Community Hub in this Facebook video](#), as she chats with local Councillor and avid supporter, Paul Bishop.

SMBI Community Hub Events

[Click the flyer below for up-coming dates](#), and find more information at [the SMBI website](#).

We will have a huge variety of services attending these hubs and hope it's a one-stop-shop to assist you with different aspects of your life.

Redlands Community Hubs

DATES THESE EVENTS WILL BE ON

TUESDAY 16TH MAY
TUESDAY 27TH JUNE
TUESDAY 25TH JULY
TUESDAY 22ND AUGUST
TUESDAY 19TH SEPTEMBER
TUESDAY 17TH OCTOBER
TUESDAY 28TH NOVEMBER
TUESDAY 12TH DECEMBER

9 am to 1pm

**Capalaba Place
Capalaba Library**

14 Noeleen Street, Capalaba

SERVICES YOU CAN CHAT TO

Housing and Rent Connect
Youth
Families
NDIS
AoD
Health
Mental Health
Women and Men

FOR FURTHER INFORMATION CONTACT

BREE TUKAVKIN
BREE.TUKAVKIN@QSHELTER.ASN.AU
0411738159

PRINTED BY KIM RICHARDS MP OFFICE

2023 SMBI Community Hubs

PLEASE COME AND JOIN US FOR THE SMBI COMMUNITY HUB EVENTS

WE WILL HAVE SERVICES AND SUPPORTS FROM THE FOLLOWING SECTORS

HOUSING
YOUTH
CHILDREN
FAMILIES
MENTAL HEALTH
AGED CARE
NDIS

MORE INFORMATION ABOUT THESE HUBS CAN BE FOUND
[HTTP://SMBI.ORG.AU/COMMUNITY-HUBS](http://smbi.org.au/community-hubs)

MACLEAY ISLAND

WEDNESDAY 22ND FEBRUARY
WEDNESDAY 5TH APRIL
WEDNESDAY 14TH JUNE
9AM TO 1PM

MACLEAY ISLAND COMMUNITY CENTRE HALL

RUSSELL ISLAND

WEDNESDAY 8TH MARCH
WEDNESDAY 3RD MAY
WEDNESDAY 28TH JUNE
9AM TO 1PM

RUSSELL ISLAND RECREATIONAL HALL

FOR FURTHER INFORMATION CONTACT

BREE TUKAVKIN
BREE.TUKAVKIN@QSHELTER.ASN.AU
0411738159

HILTON TRAVIS
PRESIDENT@SMBILISTENERS.ORG.AU
04442255

Southern Moreton Bay Islands Family Fun Day

Wednesday 5 July 9am - 1pm
Macleay Island Community Hall

Wellways Carers Gateway are working with SMBI Listeners and Q Shelter to put on an extra special Kids and Families Community Hub event during the June-July school holidays.

It will be part of the Macleay Island Hubs event on 5 July, with activities, food and lots of fun for the kids and family. Look out for the flyer, coming shortly.

The **Redlands Care Coordination** meetings run every second **Tuesday 10am to 12pm**, and the next meeting is **6 June 2023**. Meetings are held at the Bayside Housing Centre, Shop 3/8-12 Dollery Road, Capalaba.

Bayside Housing & Homelessness Network meets on the first Thursday of each month. Join us for our next meeting on **6 July from 10am to 12pm at Bayside Housing Centre**, Shop 3/8-12 Dollery Road, Capalaba.

Please contact Bree Tukavkin on 0411 738 159 or Bree.tukavkin@qshelter.asn.au for more detail.

Please use these links if you need to access the [Care Coordination Consent Form](#) or the [Care Coordination Groups Referral Form](#).

Townsville

The Townsville Homelessness Integration Response Group continues to meet fortnightly and has welcomed new members, Selectability, 54 Reasons, Abilities NQ and Mercy Family and Child Connect. These organisations bring an expertise in their fields that was not part of the group previously. The addition will permit the THIRG to provide a more holistic care coordination to clients to achieve positive changes.

Care Coordination Groups continue to operate and are now held weekly to ensure that participants are getting the best support while seeking sustainable housing outcomes.

The Townsville **Housing & Homelessness Network** are preparing for the Q Shelter Regional Representatives forum later this month. Together we are working on identifying our priorities for the next year so we can strongly advocate for the needs of our community.

You can contact me at Emily.Mussap@qshelter.asn.au for more detail.

Sector News & Articles

[ANZ CoreLogic Housing Affordability Report 2023 - ANZ](#)

[Australia's rental affordability drops to worst levels in nearly a decade - The Guardian](#)

[Advocates for renters say state shouldn't play favourites with proposed limits on rent increases - The Guardian](#)

[Queensland domestic violence refuge opens in honour of Hannah Clarke and kids - Nine News.](#)

[Majority of Australians support rent freezes and migration cap amid housing crisis - The Guardian](#)

[Tackling Poverty in the Early Years - The Brotherhood of St Lawrence Talks](#)

[The Housing Crisis is a Wicked Problem - Riley Flanigan](#)

Quote

“Reconciliation must be more than raising awareness and knowledge. Actions must involve truth-telling, and actively addressing issues of inequality, systemic racism and instances where the rights of Aboriginal and Torres Strait Islander peoples are ignored, denied or reduced.”

[Reconciliation Australia](#), *State of Reconciliation Report*.



Artist: Gerard Bargo, 'Heartlands of Brisbane'.



Q Shelter acknowledges Australia's Aboriginal and Torres Strait Islander peoples as the traditional owners and custodians of the lands where we live, learn and work. We pay our respects to their Elders, both past and present.



Want to change how you receive these emails?
You can update your preferences or unsubscribe from this list.