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September Home Matters

From our Executive Director

Supporting the Voice

Q Shelter's team, led by the Diversity and Inclusion Working Group, went through a collaborative learning process to discuss and understand The Voice to Parliament. We have [published a statement explaining why we support The Voice without hesitation](#).

More Aboriginal and Torres Strait Islander peoples are represented among homeless people, are more likely to rent and less likely to own a home, The Voice is critically important to embedding a mechanism for advice and influence by First Nations Australians.



The rights of children and young people

This week I have written to twelve Ministers, including the Premier, to voice my concerns about the incarceration of children and young people in adult correctional facilities. We are [on the record in multiple submissions](#) calling for significant investment in prevention so that children and young people are supported and safe, allowing them to participate in education and broader community life.

The evidence about the impacts of adverse events during pregnancy and the first 1000 days of life is compelling. Children exposed to adverse events such as violence are more

likely to intersect with child protection and criminal justice systems. They are also more likely to emerge into complex homelessness in later life.

Q Shelter will pursue an active dialogue with all decision makers to [encourage a shift in focus to prevention](#), so that children can flourish and communities are safe. We want to see a significant investment in evidence-based programs in the next State Budget.

South-East Queensland Regional Plan

Q Shelter is immersed in developing a response to the [Draft South-East Queensland Regional Plan](#). I was pleased to [join the Deputy Premier in the announcement](#) about the consultation phase and encourage everyone concerned with housing supply and affordability [to write a submission](#). As a sector we need to support the ambitious targets for social and affordable housing and also help defined a roadmap for how this can be achieved.

Workforce Wellbeing, Attraction and Retention

We are [travelling the state with Homelessness Queensland](#) to co-design responses to workforce wellbeing, attraction, and retention. It is a critical issue for our sector, and we look forward to developing a response that will make a meaningful difference.

Kind regards,



Fiona Cariglieri

Executive Director

New AHURI Research on Crisis Accommodation in Australia

Today AHURI released a new research report, [Crisis accommodation in Australia: now and for the future](#).

The report details the support and services provided by Specialist Homelessness Services (SHS) to the 160,000 people who seek crisis accommodation in Australia every year.

AHURI summarises the key finding from the research as follows:

- Many more people need crisis accommodation than can access it.

- Specialist homelessness Services are forced to use purchased, short-term accommodation, such as boarding houses, motels and caravan parks. This accommodation is often inappropriate and provides inadequate support.
- Less than a third of people who stayed in crisis accommodation exited into long term accommodation.

The research was carried out for AHURI by Swinburne University, Launch Housing, University of South Australia and Flinders University.

You can access [the full report and analysis on the AHURI website](#).

National Housing Conference 2023: A way forward

This [year's National Housing Conference](#) is less than six weeks away, and we're excited about Queensland being the host state for 2023.

There's a full program of speakers, plenary sessions and electives on offer [over the three-day program](#), and Q Shelter and other organisations are also hosting a [number of fringe events on Monday 9 October](#). These workshops, discussions, award presentations and networking opportunities will run throughout the day, with the first one starting at 9am.

You can see [the full schedule of events on our Events page](#), or use the links below for the detail.

- [Workforce Wellbeing, Attraction and Retention: Brisbane Workshop](#)
- [Strategic Networking Lunch](#)
- [Community Housing Industry Futures Workshop](#)
- [Imagining The Future of Housing and Homelessness Responses in Qld, Workshop](#)
- [Strategic Networking Drinks](#)
- [2023 UQ Ventures Annual Showcase Event](#)



In-person [registrations close on 24 September, and online only registrations close 8 October](#). We hope to see you there – come and say hello to the Q Shelter team at our stand or find us in the Networking Lounge.

Growing Child Safe Organisations in Queensland

The Queensland Government is seeking feedback on options for the implementation of child safe standards and a reportable conduct scheme in the state. They have [published the consultation regulatory impact statement \(CRIS\)](#) and are now seeking input from the public, with the consultation period closing at **5pm, Friday 22 September 2023**.

Public consultations will consist of written submissions, online general information sessions, and targeted consultations with key groups (children and young people; Aboriginal and/or Torres Strait Islander stakeholders including children and young people and organisations; and any regulators or stakeholder groups identified by departments as candidates for a targeted session to work through specific issues).

For further information, please visit the [Queensland Government's webpage](#).

Volunteers to assist at NHC23

AHURI are [looking for 25 volunteers](#) to assist with some of the roles at this year's National Housing Conference.

There are a few different roles, including the all-important Session Volunteers, who greet people at the door of each session, guide them in, and direct them where to sit. Some will also hold and distribute the microphones during Q&A sessions.

In return for your time as a volunteer, you will get to attend the session free of charge. This is a great opportunity for staff from smaller organisations or individuals who may not have the budget for the full conference, however be aware that volunteers will miss some of the networking opportunities during breaks. You will also have access to the recordings after the conference.

There is also a role for anyone working in events who may want some hands-on experience at a large conference.

[Full descriptions of the roles along with application forms are available on The Deck.](#)

Q Shelter Members in the spotlight

The latest [newsletter from Brisbane Zero features a great write-up on the team from Communify](#). The piece highlights the lessons they've learned in data collection while taking part in the [Advance to Zero campaign](#).

The edition also features other Q Shelter Members, Brisbane Youth Service, Micah Projects and The Salvation Army. It's so good to see everyone's outstanding work and collaboration acknowledged.



Public Consultation for the National Housing and Homelessness Plan

The Australian Government is developing a National Housing and Homelessness Plan to inform future housing and homelessness policy for the next 10 years.

The Department of Social Services' public consultation period for the Plan runs from 7 August to 22 September, and includes some up-coming face-to-face and online consultations.

In Queensland, face-to-face Community Forums will be run in Rockhampton, Cairns and Brisbane, with two Australia-wide online webinars on 21 September and 30 October. Use the links below to register for any of these up-coming sessions.

[Rockhampton - 7 September, 4pm](#)

[Cairns - 12 September, 4pm](#)

[Brisbane - 14 September, 4pm](#)

[First online webinar - 21 September, 12pm-1:30pm](#)



Workforce Connect

This exciting initiative is a unique partnership with other peak organisations, as well as members, stakeholders and housing and homelessness networks throughout Queensland. Homelessness Queensland are working with us closely to contribute specialised engagement and input to the program.

Thanks to everyone who came along to the first of our co-design workshops in Logan last week. The team are [hosting workshops across regional and South-East Queensland](#) to provide information on the project. Importantly, they also give people in all locations the

opportunity to contribute to a well-being framework, and to provide ideas for retention, attraction and pathways for people with lived experience to join the sector.

Workforce Connect

Q SHELTER
Because home matters


HOMELESSNESS QLD

Wellbeing

Don't forget that our [Workforce Wellbeing pages on The Deck](#) have a host of resources you can draw on to help maintain your wellbeing. This month we've focused on spending time in nature. You'll get ideas, articles and practical tips on recharging in nature, introductions to "Shinrin-Yoku" or forest bathing, and the benefits of barefoot walking and wild swimming.

Training & Events

Diploma of Leadership & Management

Commences Thursday 28 September 2023, 9:00am

[Nationally recognised qualification \(BSB50420\) Diploma of Leadership & Management.](#)



Q Shelter has successfully negotiated a discounted rate for participants, resulting in a cost of less than \$200 per month for a comprehensive full day of training. We do provide the option of a periodic invoice of the course fee to make costs more manageable, with full payment due by 30 June 2024.

This structured 12-month program reflects the role of individuals who are engaged to

manage the work of others or to add value to or review management practices. Their role may be in any industry or organisational setting.

The Program is delivered over 12 months in virtual workshops for self-paced learning. Delivered one day each month over 12 months. The sessions are followed by self-directed learning that includes readings, negotiated workplace activities, work-related projects and simulated scenarios.

With a flurry of recent registrations, you'll need to be quick to grab one of the remaining places for this year's in-take!

[SIGN UP NOW](#)

Consultation on Government Strategies for Housing, Homelessness and Growth

Tuesday 5 September 2023, 2:00pm - 4:00pm. Free and online.

Join Q Shelter to hear about the Queensland Government's **ShapingSEQ 2023** Regional Plan update and the Australian Government's **National Housing and Homelessness Plan**. Both are currently open for public consultation, with submissions due on 20 and 22 September 2023, respectively.

Q Shelter is keen to hear from the wider sector and discuss the issues and opportunities about how these plans can be most effective in reaching our goal of ensuring every Queenslanders has a home. The forum will be in two sections:

Section 1: National Housing and Homelessness Plan

Section 2: SEQ Regional Plan (ShapingSEQ 2023)

[REGISTER NOW](#)

Domestic and Family Violence & Tenancy training

Our [Domestic and Family Violence & Tenancy training](#) is available as a free, self-paced online course.

Enrol now or click the video to find out how it helps real estate professionals make a difference.



[REGISTER NOW](#)

Learning Exchange: Changes to Minimum Housing Standards

Tuesday 5 September 2023, 10:00am - 11:00am. Free and online.

Q Shelter hosts this session with guest speaker Lynn Smith, Senior Community Education Officer from the Residential Tenancies Authority (RTA). Get an overview of the recent and upcoming rental law changes as well as opportunity for questions and answers.

The session will include an overview of Stage 1 rental law changes:

- Domestic and family violence provisions
- Ending a tenancy
- Framework for negotiating renting with a pet
- Repair orders

The session will also include detailed information about:

- Minimum housing standards (started 1 September 2023)
- Rent increase frequency changes (implemented from 1 July 2023)
- Proposed Stage 2 rental reforms.

[REGISTER NOW](#)

Feeling the Pulse: Community Housing Futures

Wednesday 20 September 2023, 2:00pm - 2:45pm. Free and online.

The [Community Housing Futures Program](#) is hosting its next '[Feeling The Pulse](#)' online session with guest speaker **Paul Beutel** from the **Department of State Development, Infrastructure, Local Government and Planning** to discuss the [Ministerial Infrastructure Designations \(MID\)](#) process with Community Housing Providers. This process provides an alternative pathway to lodging a development application with local governments.

Don't forget you can see [future dates for the Feeling The Pulse sessions on Eventbrite](#).

REGISTER NOW

Kent Maddock Memorial Award



Kent Maddock Memorial Award
2023

“ Kent understood that the sum of us is far more powerful than the individual, and that together we can truly make a difference for others. ”

Recognising place-based alliances taking action to end homelessness and housing need.

NOMINATIONS NOW OPEN

Nominations are now open for the inaugural Kent Maddock Memorial Award. This award recognises place-based alliances and projects that are taking action to end housing need and homelessness. If you know of an outstanding team that deserves this award, [nominate them today](#).

Job Opportunities



[Communications and Engagement Manager](#)

Work closely with the CEO and the executive management team to build the CSIA brand nationally and expand the organisation's program of works.

[Community Development Worker, Community Living Association, Brisbane](#)

[Family Support Specialist - Domestic and Family Violence Refuge - Various locations throughout Qld](#)

[Executive Officer to CEO, Tenants Queensland - Brisbane](#)

[Domestic and Family Violence Specialist Male Youth Advocate, Micah Projects - Brisbane](#)

Service Integration

Brisbane

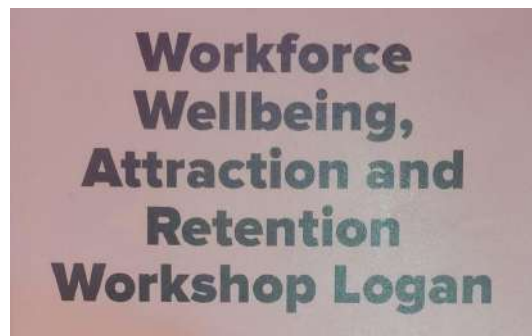
The South West Care Coordination Group (SWCCG) meets every second Wednesday via Microsoft Teams. If you are working with an individual or household who is homeless or at risk of being homeless with complex needs, please consider a referral into the SWCCG.

For more information please [contact Daniel Taber-Kennedy](#).

Logan

Logan has been planning for the for next 'Tenancy sustainment support for Real Estates' event. Two planning meetings have been held during the month of August. The event date has been confirmed for 27 October 2023 and an Eventbrite invitation will soon be available for registrations. Guest speakers will include Q Shelter, SSI, YFS, Kingston East Neighbourhood Group, and Wesley Mission STARH program, with the view to educating real estate staff on services that their tenants can access in order to gain support with sustaining their tenancies.

Last week Logan hosted the first forum for the new Workforce Connect program. About 25 people took part in the co-design workshop on how we can promote workforce wellbeing, attraction and retention for the housing and homelessness sector.



Logan's face-to-face meetings continue to flourish with the addition of new organisations into Logan Care Coordination as areas of need are identified. This has resulted in effective outcomes for clients referred to Care Coordination and outstanding service collaboration.

Current service participation includes representatives from both government and non-government housing and homelessness services, as well as mental health, health, youth, CALD, aged care, family, domestic violence and employment services.

Meetings are held fortnightly on a Tuesday, in person at **SSI Logan**. The next meeting will be **Tuesday 5 September, 10.00am to 12.00pm**.

For more information about Logan region activities, please contact Regional Care Coordinator [Rebecca Hinton](#). Referrals can be sent to logancc@qshelter.asn.au.

Mackay

Last month the Greater Whitsunday Housing Summit brought together more than 170 people in Mackay to discuss solutions to housing need in the region.

In addition to having Queensland's Minister for Housing, the Hon Meaghan Scanlon MP, attending, there were representatives from different levels of government, including Mackay Regional Council, Isaac Regional Council, Whitsunday Regional Council, Regional Development Australia Greater Whitsundays and many others.

A key recommendation from the summit was to form an ongoing advisory body to continue the momentum started on the day.

Q Shelter was pleased to play a small role in supporting the event, with organisations like Urbis contributing resources and material for us to consider. Their playbook and detailed analysis for the region gave us context on the current housing situation and opportunities to explore.

Thanks to everyone who played a role in organising, contributing and participating to the summit, and we look forward to continuing to support the work of Tonia Wilson and the team at Greater Whitsunday Communities.



Mackay Care Coordination Group continues to meet every second Wednesday at Mackay Housing Service Centre, with an online Teams option. Next meeting will be **6 September 1:30pm to 3:00pm**. Please contact Yvonne.Harris@qshelter.asn.au with any questions or for more information.

Moreton Bay

The **Moreton Bay Housing & Homelessness Network** meets on the third Tuesday of every month. Future meetings will continue to hold service information sessions to build sector capacity within the Moreton Bay region.

The Moreton Bay Housing & Homelessness Network members in collaboration with Breakfast Club Redcliffe, Moreton Bay Regional Council, Encircle Community Services and Department of Housing hosted two events in the region during Homelessness Week (7-13 August) at the Redcliffe and Caboolture Libraries. Both events held information and community engagement stalls at the respective location and engaged with members of the

community providing education on homelessness and resources to connect with services or programs with the region.



For information on the Moreton Bay Housing & Homelessness Network please contact the [Moreton Bay Regional Care Coordinator, Shane Frost](#).

Dignity Services Update

Encircle Community Services in partnership with Footprints Community have re-started the Footprints SUSO bus operating in the Redcliffe area. In supporting The Breakfast Club during their transitional period, and to ensure that services supporting Redcliffe's homeless population is maintained with as little disruption as possible, the Footprints SUSO bus will be attending Encircle's Redcliffe Neighbourhood Centre on Tuesday and Thursday mornings (8.00am - 11.00am).

For more information, please contact Encircle by phone on 07 3284 3081.

In Moreton Bay, the two Care Coordination Groups are continuing to operate fortnightly as normal.

The Moreton Bay North Care Coordination Group in partnership with Department of Housing will now be hosting the meetings at the Moreton Bay Housing Service Centre.

- The **Moreton Bay North Care Coordination Group** meetings are hosted fortnightly in person at the Moreton Bay Housing Service Centre and online via Teams.
- The **Moreton Bay South Care Coordination Group** meetings are hosted fortnightly in person at the Encircle Kallangur Neighbourhood Centre and online via Teams.

For more information regarding the Moreton Bay Care Coordination Groups and possible referrals, please contact the [Moreton Bay Regional Care Coordinator, Shane Frost](#).

Redlands, Bayside & Southern Moreton Bay Islands

Redlands Community Hubs

We are excited to announce our Community Services sector has come together to give you one spot where each month you can discuss housing concerns, finances, support with mental health, alcohol and other drugs, health, personal or family concerns.

We will have morning tea, emergency relief food and clothes, and much more. [Check our flyers below for all the dates, times and venue](#). We look forward to seeing you at the **Capalaba Library, Noelene Street Capalaba, 9am to 1pm on Tuesday 19 September**.

SMBI Community Hub Events

[Click the flyer below for up-coming dates.](#)

We will have a huge variety of services attending these hubs and hope it's a one-stop-shop to assist you with different aspects of your life.



The **Redlands Care Coordination** meetings run every second **Tuesday 10am to 12pm**, and the next meeting is **15 August 2023**. Meetings are held at the Bayside Housing Centre, Shop 3/8-12 Dollery Road, Capalaba.

Bayside Housing & Homelessness Network meets on the first **Thursday** of each month. Join us for our next meetings on **7 September** and **5 October** from **10am to 12pm** at **Bayside Housing Centre**, Shop 3/8-12 Dollery Road, Capalaba.

Please contact Bree Tukavkin on 0411 738 159 or Bree.tukavkin@qshelter.asn.au for more detail.

Please use these links if you need to access the [Care Coordination Consent Form](#) or the [Care Coordination Group Referral Form](#).

Townsville

Care Coordination Groups continue to operate to ensure that participants are getting the best support while seeking sustainable housing outcomes. Please contact Kym.Musumeci@qshelter.asn.au for more details.

Sector News & Articles

[Ageing in a housing crisis: growing numbers of older Australians are facing a bleak future - Housing for the Aged Action Group](#)

[What Broke The Rental Market? - ABC iView](#)

[Australian businessman proposes bold solution to housing crisis - News.com.au](#)

[Back yard blitz: Are Australia's heritage laws thwarting housing density? - The Guardian](#)

[Annabelle will soon be living in her car as advocates urge for quicker solutions than pledge for 1.2 million new homes - ABC News](#)

[AHURI study identifies the barriers that lie ahead for a circular economy - Architecture & Design](#)

[Tiny homes at Gympie Recovery Accommodation Park meet challenge of housing crisis - ABC News](#)

['Perfect storm': Where housing crisis is hitting Qld kids hardest - The Courier Mail \(subscription required\)](#)



Quote

“We know we get better outcomes in the workplace when bosses listen to workers, just as we know doctors get better outcomes when they listen to patients.”

“It stands to reason then that policymakers listening to Aboriginal and Torres Strait Islanders people's voice on issues that impact their lives will also lead to better outcomes.”

Sally McManus, ACTU secretary, speaking about the Voice referendum.



***Q Shelter acknowledges Australia's Aboriginal and Torres Strait Islander peoples as the traditional owners and custodians of the lands where we live, learn and work.
We pay our respects to their Elders, both past and present.***



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