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March Home Matters

Dear Colleagues,

It is truly a time when things are shifting in our sector. There are three things in particular I want to call out today.

On [Wednesday the Federal Housing Minister confirmed](#) that the Commonwealth will not reduce funding for homelessness services beyond June 2024. This win for front-line services has come through the positive advocacy and lobbying of key partners and stakeholders across our sector, and [addresses the \\$73m shortfall resulting from the Equal Remuneration Order \(ERO\)](#).

Secondly, for those who haven't yet had the chance, I strongly encourage you to familiarise yourselves with the [Homes for Queenslanders housing plan](#) and our recent responses. Q Shelter has made our position clear on the plan, which I believe is [a once-in-a-generation opportunity](#) for us to come together to make this suite of policies, investments and reforms shape Queensland's housing system for the better, long into the future.

Finally, last week I presented [Q Shelter's submission to the Inquiry into the Provision and Regulation of Supported Accommodation in Queensland](#). I found it a privilege to speak on behalf of our sector, to underscore the need to find far-reaching and structural recommendations that will support some of the most vulnerable people in our community.

Thanks to all our members, active stakeholders and supporters who have helped to shape and deliver these changes.



Fiona Anighi

Executive Director

From our Leadership Team

Service Integration in Brisbane

In February, we hosted a Brisbane Service Integration forum where we received tremendous feedback from participants. I extend my gratitude to all who contributed. Currently, our team is diligently working on a strategy to incorporate this feedback, aiming to enhance Service Integration initiatives across all regions. Notably, it was inspiring to observe the attendance of so many individuals and hear their commitment to the people we serve.



Workforce Connect – wellbeing recruitment, retention, promotion

The [Workforce Connect Program](#) has been working hard behind the scenes and are preparing to release a number of the initiatives and resources to the sector. You'll hear much more about this in the coming weeks ([so keep an eye on our socials](#)), but there's a few main points I'd like to share with you here.

An important part of the Workforce Connect project is its focus on the wellbeing of the sector workforce. You'll soon start to see the wellbeing resources that have been developed with your input, and which we believe will go some way to supporting us all to prioritise self-care and commit to long-term wellbeing.

Over the next few months, members of the Q Shelter team will be visiting a number of

regions as part of the Workforce Connect Program. In this round of visits, the team will present the resources they have developed as a result of the initial consultation, and seek feedback. Besides the crucial feedback and input we receive at these meetings, I really value the opportunities to see firsthand the remarkable work being done in our sector for the community, and to connect with the individuals driving these efforts.

I encourage you to share your positive work experiences in the sector with your networks. We'll have resources to share shortly, but there's also a big role we can all play in attracting people to a career in housing and homelessness.

Talking to local government

Finally, I encourage you all to actively engage with your local councils, aspiring councillors and mayoral candidates to understand what they can bring to the housing and homelessness space. Q Shelter has [written to all candidates across Queensland](#) to highlight the solutions that local councils can bring to housing need in their areas, which you could use as a conversation starter with your own local candidates or council members. Additionally, it's worth keeping an eye on the upcoming by-election for the former Premier's seat in Inala, also being contested on 16 March.

Warm regards,



Floyd Stephens
Manager Capacity and Integration



This week Q Shelter released a short, animated video to help explain what homelessness is, who in Queensland is likely to become homeless, and what leads people to become homeless. Our aim is to use ABS data and other research to help shift people's understanding and attitudes towards those experiencing homelessness. Please feel free to share, and [let us know what you think](#).

National Affordable Housing Summit

Q Shelter's Executive Director, Fiona Caniglia, was honoured to attend the CHIA National Affordable Housing Development and Investment Summit held in Melbourne this week.

Fiona's high points include:

- A deep dive into Build-to-Rent opportunities, and how to ensure these opportunities include a role for Community Housing Providers (CHP) delivering affordable homes in perpetuity.
- Inspiring case studies from local governments who are delivering innovative programs and projects responding to housing needs and homelessness.
- A panel of investment institutions exploring how investment can be facilitated and structured to achieve social and affordable housing.
- A session exploring how to build community support for social and affordable housing solutions.

Fiona saw many of the CHP representatives very busy at the Summit, as they were also working on proposals for growth projects.

"We are in a time of genuine optimism because of the considerable shifts in funding opportunities and policy settings. There is still work to do but our horizon as a sector and community has genuinely changed."





Some of the visual storytelling used to capture ideas and themes at the Summit.

Community Housing Futures

Launching Queensland's CHP opportunities platform

[This new platform](#) serves as a centralised hub for accessing a diverse range of opportunities, specifically for Community Housing Providers in Queensland. With the primary goal of enhancing accessibility and collaboration, this page provides an overview of available opportunities, including expressions of interest, long-term lease opportunities, sale listings, and collaborative ventures.

[View the current opportunities on the platform.](#)

Quickstarts

[QuickStarts Qld – Round 2](#) is currently open and seeking proposals from registered community housing providers or their partner organisations to increase the supply of social housing in target regions through new construction projects or acquisition of new off-the-plan, turn-key projects.

The Department of Housing, Local Government, Planning and Public Works held an [Industry Briefing on 23rd January](#) and a [copy of the slide deck is](#) available here and the [link to the recording here](#). Answers to questions logged during the briefing can be found on the [Ask the Team Page](#) on the QuickStarts Qld website.

Round 2 Applications close at 9am on Tuesday, 12 March 2024.

Housing Australia Future Fund (HAFF)

Applications for Funding Round One under the Housing Australia Future Fund Facility (HAFFF) and National Housing Accord Facility (NHAF) are now open. The following entities are eligible to apply for funding under the HAFFF and NHAF:

- Community housing providers that are registered under the National Regulatory System for Community Housing and are registered charities.
- Australian States and Territories, local governing bodies, and Local, State or Territory government-owned corporations.
- Charitable entities with a primary purpose of improving housing outcomes for Aboriginal or Torres Strait Islander people, or for current or former members of the Australian Defence Force.
- Special Purpose Vehicles (SPV) whose purpose is to increase social and/or affordable housing, where at least one member is an entity mentioned above.

[More information can be found here, including a recording of the industry briefing held 18 January 2024.](#)

Applications close 1:00pm Qld time on 22 March 2024



Workforce Connect

Wellbeing Framework

In partnership with Homelessness Queensland, during August-November 2023 we completed regional engagements in 14 locations to co-design a wellbeing framework in addition to discussing ideas for workforce attraction and retention. A survey was developed through co-design and administered through various pathways involving the peak organisations involved in the project, the Services Union and leaders in the sector. We received 450 responses to the survey which was open during September to December 2023.

Additionally, we worked with CHIA Queensland to undertake in-depth interviews during November 2023 to February 2024 with sector leaders to further refine ideas and suggestions for workforce wellbeing, attraction and retention.

We have analysed regional engagement input and survey results for themes which have been translated into the draft wellbeing framework, wellbeing resources, sector promotional tools, and potential strategies and actions.

The preliminary literature review was also completed to guide subsequent stages of the project.

Sector Promotion

Events at universities, career expos, schools, TAFEs, and job networks have been booked in and our first event was this week, with many more to come. We have engaged marketing agency Narrative Hub to undertake a promotional and digital marketing campaign for the sector. This will include a website page with information about pathways into the sector, videos with sector colleagues about their work in the sector and a social media campaign.

Next Steps

We've valued the sector's input from our consultations and survey, which has led to the development of a draft Wellbeing Framework and associated resources. Before we launch, we'd now like to hear your feedback on the draft Framework and resources produced. Join us at one of our free workshops hosted by Q Shelter and Homelessness Queensland. Lunch is provided at each session and offers you the chance to review and provide feedback to finalise the documents.

If your region doesn't have a date as yet, please check back as dates will be updated in the coming weeks.

[Register now on Eventbrite](#)

Can we tell your story?

If your job brings you fulfilment, or you're glad you work in this sector, we'd like to be able to tell your story. As we start to promote working in the housing and homelessness sector as a fulfilling career path, we'll be producing videos and publishing people's stories. This was one of the key suggestions from the sector to help with recruiting and attracting new staff.

We'd love to feature more of your stories about what attracted you to work in housing and homelessness. If you're comfortable telling your story, either in writing or in front of a camera, we want to hear from you. [Email the team at workforce-connect@qshelter.asn.au](mailto:connect@qshelter.asn.au) for more details.



New Accessibility Resources

Q Shelter are pleased to share a new [accessibility resource for the non-profit sector from Brendon Donohue](#).

Brendon has run accessibility training workshops and advisory sessions for several small-to-medium non-profit organisations -- including Q Shelter -- and is now offering a number of resources and products through his new website. In fact, Brendon has helped us to make our Home Matters newsletter accessible to the standard screen readers used by people with visual impairment or who are totally blind.

We highly recommend Brendon's workshops and services for any organisation who wants to ensure that their documents and communication are meeting accessibility standards.



Accessibility resources and training for non-profit organisations.

By **Brendon Donohue**

[VISIT THE SITE](#)



Training & Events

Q Shelter has a host of training, engagement and sector events happening throughout February and well into the year. You can [see our full list of training and events planned for the year so far on Eventbrite.](#)



Responding to Vicarious Trauma - Mt Isa



Wednesday 6 March 2024, 9am - 12noon. Centacare Mt Isa

Members \$143.00; Non-members \$165; Students and concessions \$104.50

Providers of housing and homelessness services often work with people who have experienced trauma. A key component of this work can involve hearing their stories and exposing our workforce to **vicarious trauma**.

In this informative and highly beneficial session, psychologist Tere Vaka will introduce participants to vicarious trauma, so they better understand the impact it has on our workforce, how to recognise it, and importantly how we can protect ourselves from its most serious impacts.

[REGISTER NOW](#)

Learning Exchange: Global Approaches to Poverty Reduction

Wednesday 6 March 2024, 1:00pm - 2:00pm. Free and online.

As part of our Learning Exchange Series, we'll be presenting several sessions on responses to poverty reduction from different global perspectives.

This event will feature **Actuaries of Australia** presenting the 'Not a level playing field' green paper and other research regarding pathways into homelessness.

We will have more topics as part of this series throughout the year and you can [secure a place for any of these free online sessions through our website or our Eventbrite page](#).

[REGISTER NOW](#)

Feeling the Pulse



Tuesday 19 March 2024, 2:00pm - 2:45pm. Free and online.

This session is a discussion and learning exchange for community housing providers who are working on growth projects. It is intended to be an opportunity to exchange learning and also identify challenges and barriers with the view to finding solutions.

We invite you and your colleagues to participate in a regular Zoom discussion from 2:00pm for 45 minutes, the third Tuesday of the month.

[REGISTER NOW](#)

Foundational Residential Tenancies Training

Thu, 21 Mar 2024 10:00am - 11:30am. Free and online.

This interactive session provides an overview of the responsibilities of tenancy managers and tenants in residential tenancies. Participants will learn about key components of the *Residential Tenancies Rooming and Accommodation Act 2008*, with opportunities to discuss specific issues encountered by support workers, tenancy managers and tenants of community housing.

This training is suited for support workers and tenancy managers, including those new to managing residential tenancies and those who want to refresh their understanding of residential tenancies legislation.

[REGISTER NOW](#)

Mental Health First Aid



Thursday 11 April 2024, 9:00am - 2:00pm. Online.

Members \$181.50; Non-Members \$198.00

A unique opportunity to acquire affordable, online, accredited training that provides tools and strategies to manage mental health emergencies

Mental Health First Aid (MHFA) training equips participants with the knowledge, skills, and confidence to recognise, understand and respond to a friend, family member, co-worker, client or another adult, experiencing a mental health problem or mental health crisis.

The training consists of two components:

- A self-directed eLearning module (MHFA portal) which participants complete in their own time, 4-6 hours depending on the learner. Ideally, this should be completed within the two weeks before attending the trainer-led online component.
 - Zoom session that consolidates and reviews the eLearning content and focuses on how to apply these skills to real-life scenarios. This component is around 4-5hrs, including breaks.
- *Participants need to complete both components to gain accreditation which is valid for 3 years.

Places are strictly limited - register now to reserve your spot!

[REGISTER NOW](#)

Asset Managers' Network Meeting

Thursday 25 April 2024, 10:30am - 12:00pm. Free and online.

The Asset Managers Network provides a forum for Community Housing Providers to share issues and best practice, and to hear from experts in the field.

Asset managers play a vital role in the sustainability of social housing and in the quality of housing assistance experienced by tenants. Their role is challenging and essential to the success and viability of housing provision. This meeting includes discussion, speakers, and an exchange of ideas and resources among asset managers to ensure they have access to collegial support, training, information, and tools to help their work.

[REGISTER NOW](#)



Building Better Organisations

Struggling to keep up with the ever-changing world of employment law? You are not alone.

Q Shelter and Employsure bring you this FREE webinar designed to help you understand and comply with critical employment law updates – specifically for local employers like you!



Thursday, 7th March



10:00AM - 11:00AM AEST



Online

Key Takeaways

- ✓ New sexual discrimination rules
- ✓ Psychosocial requirements
- ✓ Changes to new fixed term contract

Register now!



Leanne Fulton

Business Development Manager

Mobile

0408 901 639

Email

leanne.fulton@employsure.com.au

Opening the Door



Private Home Rental

Lunchtime Conversation #006

for people with disability, their families, & supporters

Thursday 7th March 2024

12:30pm - 2:15pm AEDT (Online)

Join [Rights & Inclusion Australia](#) for this conversation about renting options in the mainstream private rental market - how to find and apply for a new rental home, how to get home modifications, and other issues that you might have.

Platform 1225

The Queensland Youth Housing Coalition (QYHC) Platform 1225 conference is back for 2024 on 15 May in Brisbane, facilitating thought-provoking presentations focused on solutions to youth housing issues. On 16 May, Platform 1225 morphs into a Specialist Youth Homelessness Services Workshop, providing more opportunities to discuss issues and potential solutions. Register now to book your spot:

[REGISTER](#)

PLATFORM 12 25

Queensland Youth Housing Coalition Inc.



May 15th, 2024

9am - 5pm

Rydges Southbank

All Young People Safely Housed

Featuring

The Last Daughter, Brenda Matthews

Connection is at the heart of what all Young People need

Professor Cameron Parsell

Ending homelessness requires societal transformation

Professor Silke Meyer

Placing Young people front and centre in domestic and family violence prevention and healing

Jennifer Thomas

Strengthening Queensland Community Services

Making Tracks

Expert panel featuring young people

AND SO MUCH MORE!!!

REGISTER HERE



Job Opportunities

[Chief Executive Officer - BABI Youth & Family Service - Wynnum](#)

[Manager Homelessness Services - Centacare North Qld - Mount Isa](#)

[Senior Family Dispute Resolution / Family Law Officer - Centacare - Townsville](#)

[Housing Officer - Mission Australia - Townsville Youth Foyer](#)

[Youth and Family Support Worker, part-time - Mission Australia - Gold Coast](#)

[Young Families Brief Intervention Workers \(2\) - Brisbane Youth Service - Brisbane](#)

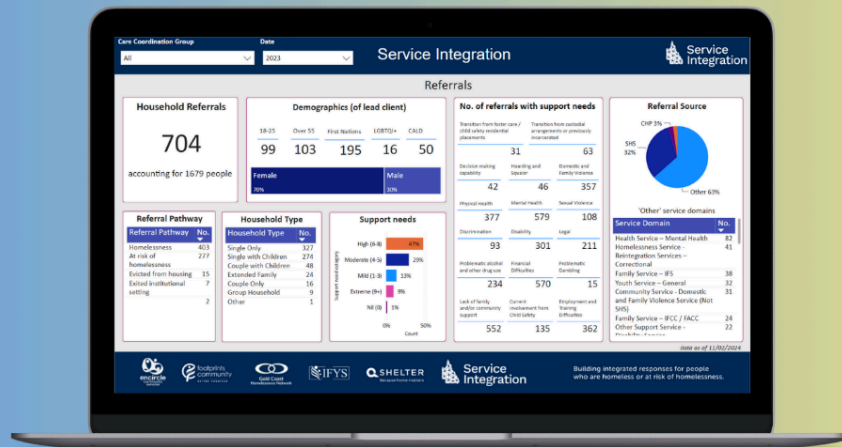
[Quality Officer - Brisbane Youth Service - Brisbane](#)

[Operations Support Officer - Orange Sky - Brisbane](#)

[Specialist Homelessness Service Caseworker - The Women's Centre - Aitkenvale](#)

Service Integration

SERVICE INTEGRATION DASHBOARDS ARE NOW LIVE ON THE DECK



Last month we were excited to launch reporting dashboards for the Service Integration Initiative, now available on [The Deck](#).

These interactive dashboards provide comprehensive and rich monthly data from each of the 12 Service Integration Care Coordination Groups across Queensland. This data is invaluable not only in measuring outcomes of people seeking services, but also help to refine and strengthen the continued integrated delivery of services for people who are homeless or at risk of homelessness.

Brisbane

Brisbane South

The South West Care Coordination Group (SWCCG) held their first meeting for the new year on 10 January, and our next meeting due on **Wednesday 6 March, at 1:30pm**.

The Group meetings continue to see positive housing and support outcomes for some of the most vulnerable people in the community. If you are working with an individual or household who is homeless or at risk of being homeless with complex needs, please consider a referral into the SWCCG.

For more information please [contact Daniel Taber-Kennedy](#).

Brisbane North

Brisbane North Community Connections (BNCC) meets fortnightly Thursdays on Microsoft Teams with our first meeting of the new year held on Thursday 11 January. The next meeting will be **Thursday 7 March at 1:30pm via Teams**.

Under 1 Roof meets fortnightly on Tuesdays, and our next meeting will be on **Tuesday 12 March at 1:30pm via Teams**.

For more information please [contact Philip Smith](#).

Cairns

The **Cairns Housing and Homelessness Network (CHHN)** has welcomed Mark Jentz from Mission Australia as Chair, following Sally Watson's retirement from the role in January this year after three years.

For information on the CHHN and upcoming meetings, contact [Fiona Oates](#).

The state government recently announced it plans to build a Youth Foyer in Manoora, providing approximately 40 units of self-contained rental accommodation with 24/7 onsite assistance. The proposal is currently in the consultation stage, more information is available on the [Department of Housing website](#).

Ipswich

The Ipswich Housing and Homelessness Network next meet on **14 March**. The Ipswich Care Coordination Group will next meet on **Thursday 21 March at 2:30pm**. If you are interested in learning more about either groups, contact **Ipswich Regional Care Coordinator Lauren McNamara** on lauren.mcnamara@qshelter.asn.au or call 07 3831 5900, extension 124.

Logan

Logan Care Coordination Group (LCCG) is achieving some amazing outcomes in 2024. In February, three families and one individual were placed into sustainable

accommodation. The meeting participants continue to be expanded as required, adding additional services when an area of need has been identified.

This has resulted in effective outcomes for clients referred to LCCG and outstanding service collaboration. Current service participation includes representatives from both government and non-government housing and homelessness as well as mental health services, health services, youth services, CALD services, aged care services, family services, DV services and employment services.

Meetings are run fortnightly on a **Tuesday from 10.00am – 12.00pm** and are held **in-person at SSI Logan**. The next meeting is on **Tuesday 5 March 2024**.

The Logan Regional Care Coordinator, in collaboration with other organisations, commenced planning for the 2024 Logan Housing and Homelessness Network meetings. The first meeting will be held at the end of March 2024 and the invitation will soon be circulated.

Planning is also underway for the second 'Housing Foundations and Building Blocks' event which was originally held in 2022. This event was very successful in informing the non-housing providers of the services that they can access within the community for their clients who are at risk of becoming homeless. More details of this event will be distributed in the coming months.

For more information about LCCG, please contact **Regional Care Coordinator Rebecca Hinton** at rebecca.hinton@gshelter.asn.au. Referrals can be sent to logancc@gshelter.asn.au.

Mackay

The **Mackay Care Coordination Group** meetings are hosted fortnightly in person at the new location - Community Accommodation & Support Agency Inc (CASA) and online via Teams. Next meeting will be **6 March at 1:30pm**. Please contact [Yvonne Harris](#) for more information.

Moreton Bay

The **Moreton Bay Housing & Homelessness Network** held its first meeting for 2024 on 20 February. The Network meets on the **third Tuesday of every month**. In the first meeting of the year, the Network planned what services or sectors they would like to learn more about, as well as what areas of knowledge or gaps in service knowledge they could improve development of through a community of practice. Future meetings will continue to hold service information sessions to build sector capacity within the Moreton Bay region.



Save the Date: Friday 22 March 2024

Following the success of the Moreton Bay Regional Homelessness Forum in November, the Service Integration Initiative in partnership with Encircle Community Services and Q Shelter plan to hold the follow up Moreton Bay Regional Homelessness Forum: Action Plan Launch on Friday 22 March 2024. The forum will look to launch the plan by establishing project leads and/or working groups. As well as developing reporting frameworks to utilise and monitor the action plan's progress.

For information on the Moreton Bay Housing & Homelessness Network or the Moreton Bay Regional Homelessness Forum: Action Plan Launch event, please contact the [Moreton Bay Regional Care Coordinator, Shane Frost](#).

Care Coordination Groups

In Moreton Bay, the two Care Coordination Groups are continuing to operate fortnightly as normal.

- The **Moreton Bay North Care Coordination Group** in partnership with Department of Housing, will now be hosting meetings at the Moreton Bay Housing Service Centre. Meetings are held fortnightly and will also be available online via Teams.
- The **Moreton Bay South Care Coordination Group** meetings are hosted fortnightly in person at the Encircle Kallangur Neighbourhood Centre and online via Teams.

For more information regarding the Moreton Bay Care Coordination Groups and possible referrals, please contact the [Moreton Bay Regional Care Coordinator, Shane Frost](#).

Redlands, Bayside & Southern Moreton Bay Islands

Redlands Care Coordination meetings

Care Coordination has changed up a bit with a recent survey to all stakeholders about frequency of meetings and how we meet - whether online or face-to-face. So we have come up with face-to-face one fortnight, and on Microsoft Teams the next fortnight.

Meetings are still 10am to 12pm fortnightly on Tuesdays. Our next meeting will be face-to-face on **Tuesday 12 March 10am to 12pm** at the **Bayside Housing Centre - shop 3/8-12 Dollery Rd, Capalaba**.

Please contact Bree Tukavkin on 0411 738 159 or Bree.tukavkin@qshelter.asn.au for further details.

Bayside Housing and Homelessness Network

The Network has decided to run this meeting after our Care Coordination meeting once a month at the **Bayside Housing Centre - shop 3/8-12 Dollery Rd, Capalaba**. The next meeting will be **Tuesday 12 March 12pm to 1pm**.

Please contact Bree Tukavkin the Network Facilitator- bree.tukavkin@qshelter.asn.au or 0411738159 for more details.

Cleveland Community Hub

The Cleveland Community Hub has a new venue at the **CWA Hall, 3 Waterloo Street Cleveland**. We will have morning tea, emergency relief food and clothes, and much more. We look forward to seeing you from **9am to 12pm on Wednesday 3 April**.

Macleay and Russell islands Community Hub Events

Macleay Island - Wednesday 10 April, 9:30am - 12:30pm

Macleay Island Community Centre Hall, 32 High Central Road

Russell Island - Wednesday 20 March, 9:30am - 12:30pm

Russell Island Recreation Hall, 1 Alison Crescent

We will have a huge variety of services attending these hubs and hope it's a one-stop-shop to assist with different needs. Check the flyers below for more details.

We are here for YOU!
Drop in support available
All services and supports in one place!



CWA Hall-
3 Waterloo St,
Cleveland

9am
to
12pm

Wednesday 7th February
Wednesday 6th March
Wednesday 3rd April

FREE BBQ, drinks and a friendly Chat

SERVICES

<input checked="" type="checkbox"/> Housing	<input checked="" type="checkbox"/> Youth
<input checked="" type="checkbox"/> Homelessness	<input checked="" type="checkbox"/> Families
<input checked="" type="checkbox"/> NDIS	<input checked="" type="checkbox"/> Womens support
<input checked="" type="checkbox"/> Mental Health	<input checked="" type="checkbox"/> Mens Support
<input checked="" type="checkbox"/> Health	<input checked="" type="checkbox"/> Financial
<input checked="" type="checkbox"/> Seniors	<input checked="" type="checkbox"/> AoD

RUSSELL ISLAND HUB



FREE BBQ, drinks and a friendly chat

Wednesday 20th March

9.30am to 12.30pm

Russell Island Recreation Hall
1 Alison Crescent

SERVICES

<input checked="" type="checkbox"/> Housing	<input checked="" type="checkbox"/> Youth
<input checked="" type="checkbox"/> Homelessness	<input checked="" type="checkbox"/> Families
<input checked="" type="checkbox"/> NDIS	<input checked="" type="checkbox"/> Womens support
<input checked="" type="checkbox"/> Mental Health	<input checked="" type="checkbox"/> Mens Support
<input checked="" type="checkbox"/> Health	<input checked="" type="checkbox"/> Financial
<input checked="" type="checkbox"/> Seniors	<input checked="" type="checkbox"/> AoD

For more information regarding Redlands, Bayside and Southern Moreton Islands activities, please [contact Bree Tukavkin](mailto:Bree.tukavkin@qshelter.asn.au).

Sunshine Coast

Sunshine Coast Care Coordination Group (SCCCG) and **Sunshine Coast Housing and Homelessness Network (SCHHN)** meetings have recommenced for 2024, running as per usual schedules.

Contact **Tracey McNee** tmcnee@ifys.com.au or 0417 566 075 for more information.

Townsville

[Townsville Youth Foyer](#)

The Youth Foyer model is built on six services: Education, Employment, Health and Wellbeing, Social Connections, Civic Participation, and Housing and Living Skills.

Young people sign a lease, pay rent and bond, and commit to a “deal” to participate in those six services. We offer a supported tenancy for up to two years, and young people agree to House Rules.

Each young person has their own fully furnished one-bedroom unit with kitchen and washing machine. We support them to develop their living skills including shopping, cooking, cleaning, budgeting etc. while pursuing their education and employment goals. The goal is to transition a young person to a thriving independent future after the Foyer. This is an internationally accredited program supported by the [Foyer Foundation](#).

The Youth Foyer may not suit all young people and we have systems and tools to help us engage young people to determine if the Foyer is right for them. The link below provides some information as well as our Expression of Interest form. A young person who may be interested can complete the EOI form or call us for more information. Information sessions for young people and our formal intake processes will commence in late March, and we hope that by April/May we can start to slowly move young people in to commence their Foyer journey with us.

As you can see, construction is well underway and hoping to be open in the coming months. There are a number of [vacant positions for the Foyer currently listed on the Mission Australia website](#).



Care Coordination Groups continue to operate to ensure that participants are getting the best support while seeking sustainable housing outcomes. Please contact Kym.Musumeci@gshelter.asn.au for more details.

Wide Bay

Wide Bay now has two panels operating – Fraser Coast covering Hervey Bay and Maryborough, and Bundaberg panel covering Bundaberg and Childers.

Fraser Coast panel meets online through Microsoft Teams on the **third Thursday of each month** or as required, and Bundaberg panel meets on the **first Thursday of each month**, also online via Teams. Both meetings start at **10.30am** and referrals should be in at least 4 days prior to enable adequate time for panel members to review the information after they have received it.

If you are interest in learning more about Wide Bay Care Coordination Group, contact **Carole Medcalf** at cmedcalf@ifys.com.au or 0473 472 357.

Sector News & Articles

Get the latest sector
news and research



Research

Our top five open access, peer reviewed research papers and journal articles on subjects relevant to the housing and homelessness sector.



News

A curated feed of news articles, opinion pieces and commentary on the topics that impact people and organisations working in our sector.



Remember that you can browse through some of the [latest research on Housing and Homelessness related topics on The Deck](#). Subscribers to The Deck receive a selection of the top research articles every Friday.

Research pick:
[Cumulative housing cost burden exposures and disadvantages to children’s well-being and health - Social Science Research](#)

News article pick:
[Australian cities hollow out as younger families move out and inner suburbs get older | Housing | The Guardian](#)



Quotes

“Funding certainty and an increase in funding to meet these needs is one way to demonstrate respect for hard-working front-line practitioners and the incredible work they are doing to help as many people as possible.”

Fiona Caniglia, Q Shelter Executive Director, 22 February 2024.
 An excerpt from [Fiona's letter to the Federal Minister for Housing and Homelessness](#), calling for increased and sustained funding to support delivery of sector services.



Q Shelter acknowledges Australia's Aboriginal and Torres Strait Islander peoples as the traditional owners and custodians of the lands where we live, learn and work. We pay our respects to their Elders, both past and present.



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