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# **July Home Matters**

# From our Leadership Team

### Our sector is growing

As the clock ticks over into the new financial year, I am full of enthusiasm about what lies ahead. As specialist homelessness services (SHS) scale up through new funding, and community housing providers (CHP) work on various partnerships to deliver more social and affordable housing, our sector is growing. The funding uplift to SHS has the support of both major political parties with the 20% increase backed in until 2028, which gives greater certainty and helps respond to significant demand.

### Leaders and regional representatives gather in force

The recent CEO and Senior Leaders' Forum combined with the Regional Representatives' Forum gathered hundreds of people working hard to grow housing supply and ensure people are properly supported. The entire housing and homelessness eco-system was represented as we heard a comprehensive update from Minister Scanlon, along with presentations from <u>CHIA QId</u>, <u>ATSIHQ</u> and <u>AHURI</u>.

We had amazing support for the Leaders' Forum and Networking Event from <u>Gold</u> <u>Sponsor Bluebird</u>, and Silver Sponsors <u>Grey Space+</u>, <u>Wolter Consulting</u>, <u>Mangrove Housing</u> and <u>Live Like Her Challenge</u>. Their support helps us to deliver large-scale forums where there is a rich learning exchange and valuable networking. Thank you all for your warmth and commitment to the work of growing housing supply and ending homelessness.

### HomeNow and WellNow are launched

I am most proud of the launch of HomeNow and WellNow as we enter a second year of working to promote our industry more widely and embed wellbeing practices into the work of our members and stakeholders around the state. A special thanks to Minister Lance McCallum for generously attending the Leaders' Forum to help us showcase this important work.

### **Queensland State Election in focus**

We are focused on finalising our pre-election statement with input from all of our major forums and two new policy committees focused on community housing and homelessness. We will launch this soon and the work to promote it to current and aspiring State MPs has already commenced.

We will publish information on how you can support our campaign to future-proof current policy while encouraging commitments to additional measures.

### The risk of displacement

We have commenced a project with AHURI to measure displacement from now until 2032. This is because the learning from many mega-events and programs of urban renewal shows a decline in lower-cost housing. In addition to AHURI, Brisbane Youth Service, Micah Projects, InCommunity, YFS, The Salvation Army and Communify are contributing to the project.

<u>I have reflected on the impacts on people in an article about the Brisbane Urban</u> <u>Renewal Program</u>. We are hoping to have annual data that helps to monitor displacement as a basis for better responses to those households who are impacted.

Warm regards,



Frois Carigliei

Executive Director

# **Q Shelter CEO selected for Social Impact** Leadership program



Q Shelter CEO, Fiona Caniglia, has been selected for this year's <u>Social Impact</u> <u>Leadership Australia (SILA) Program</u>. Fiona will join 24 other CEOs from Queensland and the Northern Territory for-purpose organisations for the 10-month program which is fully funded, and delivered by the Centre for Social Impact.

SILA says that participants "often witness a strengthening commitment to their purpose, an evolution in their identities and a deeper understanding of how to drive systems change."

Q Shelter is excited for what this means for Fiona personally, as well as the opportunities it presents for us to grow and develop our internal leadership and identity as an organisation. Congratulations to all those selected.

# **Workforce Connect**

Over the last 12 months Q Shelter in partnership with Homelessness Queensland has been working on Workforce Connect, a program that aims to improve the long-term wellbeing, attraction, and retention of the housing and homelessness workforce in Queensland. We are thrilled that the program will continue for another 12 months with additional funding from the Department of Employment, Small Business and Training.

During the first year the project team completed

- Statewide, in-person co-design workshops at 14 locations
- A literature review of best practice for staff retention, wellbeing and attraction
- A sector-wide survey
- Interviews with sector leaders in SHS and CHP organisations.

The results of the engagement led to the development of the <u>HomeNow</u> campaign and resource that promotes working in the housing and homelessness sector. HomeNow includes a series of videos promoting the sector, <u>these videos are also</u> <u>available for the sector to utilise</u> in their recruitment or social media campaigns.



The team has also developed a Wellbeing Framework, which has been developed for organisations and individuals to help improve staff wellbeing and retention. The resources and templates that form the framework have been designed to be adaptable to suit the unique needs of workplaces and individuals. We are making some final changes to the site hosting and will then launch this to the sector.

Contact the Workforce Connect team if you'd like to know more.

# NAIDOC Week offer for online cultural awareness training

Deepen your awareness and appreciation of Aboriginal and Torres Strait Islander peoples and their cultures

To celebrate NAIDOC Week, Q Shelter is offering <u>this comprehensive online</u> <u>cultural appreciation course</u> to the housing and homelessness sector.

Q Shelter staff have recently all completed the course, which lays a strong foundation in Aboriginal and Torres Strait Islander cultural competence by deepening awareness and appreciation of Australia's First Nations peoples and their cultures.

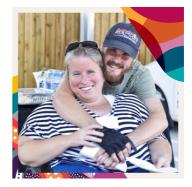
**Register by 11am 18 July** to receive the specially negotiated price of \$100 for Q Shelter members.

### **REGISTER NOW**

# **Queensland inclusive housing plan**

The Queensland Government has released a plan to help Queenslanders with disability have better access to safe, secure and affordable housing. <u>Partnering for inclusive housing with Queenslanders with disability 2024–2027</u> sets actions for increasing housing options that meet the needs and preferences of people with disability.

The Queensland Government co-designed the plan with Queenslanders with Disability Network, and is establishing an Expert Disability Housing Advisory Panel, chaired and led by people with lived experience of disability, to have input into the plan as it's implemented. <u>Find out more about the plan</u> on the Queensland Government website.



**Cultural Awareness** 

**Online Training** 

SHELTER

If you or someone you know needs help with housing or renting, you can visit

# **New opportunities for Tier 3 CHPs**

The <u>Community Housing Futures Program</u> has recently added three new opportunities for Tier 3 Community Housing Providers (CHPs) across Queensland. This includes Pro Bono Technical Project Support and the potential to partner for support in accessing local, state and federal initiatives.

To learn more please visit our <u>Opportunities Page</u>. Expressions of interest for these opportunities are limited, so we encourage you to consider whether you can benefit from the offers available as soon as you can.



### What is the Opportunities Page?

This platform serves as a centralised hub for accessing a diverse range of opportunities specifically considered for Community Housing Providers in Queensland. With the primary goal of enhancing accessibility and collaboration, this page provides an overview of available opportunities, including expressions of interest, long-term lease opportunities, sale listings, and collaborative ventures.

With this transparent process and ease of navigation, we aim to facilitate meaningful engagements between CHPs and stakeholders from the private, government, and not-for-profit sectors to increase the supply of affordable and social housing in Queensland. If you would like to learn more, you can contact the program delivery team at <u>communityhousingfutures@qshelter.asn.au</u>.

# Expressions of interest invited for discounted Property Management Fundamentals program

Q Shelter is calling for <u>expressions of interest from people interested in enrolling in</u> <u>the new Property Management Fundamentals program</u>, at a special discounted rate.

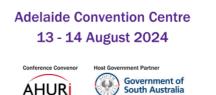
This program has been developed in partnership with the Real Estate Institute of Queensland (REIQ), using units of competency drawn from the **Certificate IV in Real Estate Practice**, and focusing on Queensland real estate legislation, real estate practice and property.

The course will provide you with the skills, hands-on learning, and industry knowledge to confidently understand the Queensland real estate landscape and key property management functions and requirements.

**REGISTER YOUR INTEREST »** 

# **Australian Homelessness Conference 2024**





There's still time to register for AHURI's <u>Australian Homelessness Conference</u>, hosted this year in Adelaide on 13-14 August.

The <u>draft program is also now available on the conference website</u>, and includes Q Shelter's own Dr Fiona Oates, Fiona Caniglia, and others from the sector in Queensland.

# Latest research on The Deck

Have you seen the latest sector research on The Deck this week?

Indigenous mobility and its impact on remote infrastructural needs: An exploratory study | The Deck

<u>Subscribe now</u>, and you too could be joining us each week on The Deck to catch up on the latest academic research.



#### Get the latest sector research

#### Subscribe

The week's top open access, peer reviewed research papers and journal articles on subjects relevant to the housing and homelessness sector.



# **SHELTER Events** Engage Learn Celebrate

# **Top Training & Events**

See the <u>full calendar of up-coming events, training and workshops on the Q Shetler</u> <u>website</u>.

### **Feeling the Pulse**

### Online 16 July 2pm

Community Housing Futures regular Feeling the Pulse online discussion and learning exchange, specially designed for community housing providers who are working on growth projects.

#### **REGISTER NOW**





# Responding to Vicarious Trauma online training

#### 25 July, 9am - 12pm

Our popular introduction to vicarious trauma training, delivered online. Recognise the signs of vicarious trauma and protect our workforce from the serious impacts.

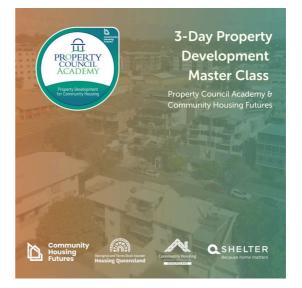
**REGISTER NOW** 

## Property development master class for CHPs

### Brisbane 24-26 July

Community Housing Futures program together with Property Council Australia have developed this three-day faceto-face intensive course in property development principles for community housing projects.

### **REGISTER NOW**





# Now Proposition: Exploring growth and availability of housing supply

### Online 6 August 10am

Our August Learning Exchange will feature a panel of four experts discussing what can be done to increase growth and availability of housing supply.

### **REGISTER NOW**

# A challenge to Live Like Her



This year some of the <u>Q Shelter team are taking on the Live Like Her Challenge</u> on Thursday 5 September.

The Live Like Her Challenge raises money to provide more housing for homeless women over 55 through <u>The Forgotten Women</u> project. By challenging people to spend one night sleeping in their car, the challenge raises money and awareness of the 40,000 women over 55 in Queensland facing homelessness.

We encourage you to join us, sponsor us, or get involved to support this year's Live Like Her Challenge.

The Forgotten Women: Live Like Her Challenge 2024

# Job opportunities in the sector

Zig Zag Young Women's Resource Centre - several jobs, including Intensive Housing Support Worker on EthicalJobs.com.au

South Queensland Coordinator, Brisbane - Micah Projects

Women and Family Advocate - Housing, Scenic Rim - yourtown

<u>Tenancy and Property Management Worker, Brisbane - BABI Youth & Family</u> <u>Service</u>

Family Support Specialist - DFV, Roma - Save the Children



# **Regional Care Coordination**

You can now find all the latest information, contact details and data on the regional care coordination activities and networks on The Deck. <u>Service Integration | The Deck</u>

### **Moreton Bay**

The Moreton Bay Housing & Homelessness Network continues to meet on the third Tuesday of every month. In May we hosted Understanding the Queensland Rights Act facilitated in partnership with the Queensland Human Rights Commission and QCOSS. Network members in attendance learnt how to incorporate the Act into their practice. Future meetings will continue to hold service information sessions to build sector capacity within the Moreton Bay region.

For information on the Moreton Bay Housing & Homelessness Network or the

Moreton Bay Regional Homelessness Forum: Action Plan Launch event, please contact the <u>Moreton Bay Regional Care Coordinator, Shane Frost</u>.



The Moreton Bay Housing & Homelessness Network, in partnership with the Reconnect Working Group, delivered its annual Reconnect event on 13 June. The free event is for people in the Moreton Bay region experiencing homelessness or housing insecurity. 33 service providers participated in the event from across service sectors, including housing and homelessness, health, family, employment and legal services.

An estimated 300 people attended, and over 300 meals were served, over 30 haircuts provided, over 40 health checks and vaccines delivered, as well as countless free resources given away. The event couldn't be delivered without the support and sponsorship from the Moreton Bay region, which included the Queensland State Government, City of Moreton Bay, Encircle Community Services, Breakfast Club Redcliffe, and the Redcliffe Hockey Club.



# **Closing quote**

"Blak, Loud, and Proud' encapsulates the unapologetic celebration of Indigenous identity, empowering us to stand tall in our heritage and assert our place in the modern world. "This theme calls for a reclamation of our narratives, an amplification of our voices, and an unwavering commitment to justice and equality."

Steven Satour, NAIDOC Committee Co-Chair

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