

[View this email in your browser](#)



November Home Matters

- [From our Leadership Team](#)
- [CEO & Senior Leaders Lunch and Forum](#)
- [What do you think of a Certificate IV in Housing and Homelessness?](#)
- [Q Shelter Annual General Meeting](#)
- [Q Shelter joins Welcome Here Project](#)
- [Community Housing Futures](#)
- [A new Community of Practice for lived experience and expertise workers](#)
- [Wellbeing Framework and resources](#)
- [Free university study for those experiencing hardship](#)
- [Up-coming training and events](#)
- [Job opportunities in the sector](#)
- [Research into workplace trauma impacts on frontline workers in our sector](#)
- [Latest sector research including the Uniting Families Report 2024](#)
- [Service Integration](#)
- [Closing quote](#)

From our Leadership Team

Welcome to a new State Government

The Queensland State Election has delivered a new Government. We [congratulate Premier David Crisafulli and his team](#) and look forward to a productive working relationship to address one of the highest priorities for Queenslanders: addressing unmet housing needs and homelessness.

We thank outgoing Premier Steven Miles and his team for their service and for delivering the landmark *Homes for Queenslanders* Plan. We particularly thank Meaghan Scanlon for her effort and commitment in bringing forward this Plan and for working hard to accelerate its implementation. We have enjoyed a productive and respectful working relationship and thank you all for your commitment to addressing disadvantage in Queensland.

In the runway to the election, Q Shelter called for momentum in delivering *Homes for Queenslanders*, while also calling for additional measures such as a target to end homelessness by 2032. We have reached out to the new Government to continue our engagement with them to not only call for solutions but to assist in their successful implementation.

Q Shelter and partners launched the Displacement Monitoring Report

We are seeking to learn lessons from the past and prevent displacement due to mega events and programs of urban renewal. With AHURI, and partners The Salvation Army, Communitify, Micah Projects, Brisbane Youth Service, Committee for Brisbane, inCommunity, and YFS, [Q Shelter has launched a world-first report establishing a displacement monitoring framework](#) that will help us understand housing market impacts in the runway to the Olympics. We sincerely thank AHURI and our partners for their contributions and will use the report to amplify the need to prevent displacement and address the causes in real time.

Regional Representatives, CEO and Senior Leaders Forum and Q Shelter AGM and End of Year Celebration

We look forward to welcoming the Regional Representatives, CEOs and senior leaders and our members in two days of conferencing, engagement and policy development. We welcome Mike Zorbas from the Property Council and Rachel Hunter PSM to talk on housing markets, national housing policy and the future of designing a homelessness response in Queensland for success. You can [register for one or more of these events through Eventbrite](#).

AGM Season and the year in review

This is the time of year when our members and stakeholders review their year and conduct AGMs to report to their members and elect their new governing body. I was privileged to attend Encircle's AGM where they recorded an extraordinary year of activity and impact. We wish you all well during the reporting season and congratulate our sector on an incredible year of working at the front-line and addressing the needs of vulnerable Queenslanders.

A special shout out to directors and management committee members who volunteer their time to ensure organisations can operate. We couldn't deliver services without you.

Warm regards,



Franca Cariglia

Chief Executive Officer



Q SHELTER
Because home matters

20 November 24 CEO and Senior Leaders Forum

Keynote speakers

Rachel Hunter PSM
Independent Reviewer
Review of Homelessness
Responses in Queensland

Mike Zorbas
Chief Executive
Property Council of
Australia

Proudly sponsored by
bluebird

CEO and Senior Leaders Forum

Don't miss our next [CEO and Senior Leaders' Lunch and Forum on 14 November](#), sponsored by Bluebird Property. Keynote speakers are Mike Zorbas, Chief Executive of the Property Council of Australia, and Rachel Hunter PSM, Independent Reviewer, Review of Homelessness Responses in Queensland.

This hot-ticket sit-down lunch event is attended by multiple peak organisations, community sector, government and private sector stakeholders, with speakers focused on solutions and progress in the context of the *Homes for Queenslanders* plan.

[BOOK YOUR SEAT NOW](#)

We want to thank [Bluebird Property](#) for their ongoing support of this event as Gold Sponsors, and we also welcome [Bloom HR](#) and [GZD Technology](#), and [Wolter Consulting Group](#) as Silver Sponsors for this event.

Funded Housing and Homelessness Certificate

After receiving feedback from the sector through the Workforce Connect Program and other areas, Q Shelter is compiling a business case to seek funding for a **Certificate IV in Housing and Homelessness**.

To assist us with this business case, we are seeking [input from sector leaders via a short survey](#). This survey will only take a couple of minutes to complete and may help secure essential funding for training programs that attract and retain quality staff in our sector. Your input is invaluable, so thank you for contributing.

FUNDED CERTIFICATE SURVEY

Q Shelter Annual General Meeting

We look forward to welcoming Q Shelter Members to our Annual General Meeting and end of year celebration on Thursday **14 November**. By now you should have received the Notice of Meeting and draft agenda, and we encourage you to contact us if you have any questions or want to check the details of your nominated representative and voting rights.

We invite everyone from the housing and homelessness sector to join us for refreshments ahead of the AGM, and then to join Q Shelter staff, Management Committee and members in a celebration of our work over 2023-2024.

The AGM includes voting for the next Management Committee as well as the presentation of the Deirdre Coghlan Bursary and Kent Maddock Memorial Award.

[Please register to attend in person or online through Eventbrite now.](#)

Welcome here

Q Shelter is proud to have joined the [Welcome Here Project](#) through ACON.

The Welcome Here Project is the new Safe Space Project, which initially began in 1992 as a response to high levels of violence directed to lesbian, gay, bisexual, transgender, queer, intersex and asexual (LGBTQIA+) people.

The Welcome Here Project aims to support businesses and organisations across Australia to create and promote environments that are visibly welcoming and inclusive of LGBTQIA+ communities.

Q Shelter strongly believes that home matters for all communities, and given the unique housing vulnerabilities and experiences of homelessness faced by the LGBTQIA+ community, we are committed to ensuring that our organisation actively works to welcome and celebrate LGBTQIA+ diversity.



The project includes many tools and resources to increase inclusivity, such as placing the Welcome Here stickers onsite as well as the Project Charter around LGBTQIA+ inclusion.

To [learn more about it and to get involved: Welcome Here.](#)



Community Housing Futures

Seeking input on future program priorities

Community Housing Futures commenced in January 2023 with a two-year funding commitment from the Queensland Government. On Monday 30 September, the Queensland Government announced continued support for the Community Housing Futures program, including an additional \$4m boost as part of their *Homes for Queenslanders* plan. We are now seeking to consult with Community Housing Providers to investigate future priorities for the program.

As part of this process, we will:

- develop a discussion paper collating any ideas for capacity-building support that have been identified so far through the program
- discuss options and seek your views on priorities at a workshop, with the option to attend in person or online.

[Consultation 1](#) – Mon 18 Nov online 12.30-2pm

[Consultation 2](#) – Mon 25 Nov 1pm-2.30pm Brisbane (venue TBC) with lunch

[Consultation 3](#) – Wed 27 Nov online 1pm-2.30pm

Organisations that cannot attend one of the Industry Consultation events are welcome to provide [comments and feedback by email or phone](#). We will be sending direct invitations to all registered CHPs in the coming week.

Lived expertise Community of Practice

Would you be interested in joining a community of sector employees with lived experience and expertise of housing need and homelessness?

Led by Michelle Debert from [Community's HART 4000](#), with the support of the Sector Capacity Team at Q Shelter, the goal is to normalise lived expertise within the workforce and creating a more inclusive organisational environment where people can draw on their lived experiences, contribute to decision-making, and influence workplace culture.

[REGISTER YOUR INTEREST TODAY »](#)

Workforce Connect

The Workforce Connect Team continue to receive positive feedback from people who have downloaded and started to use the Wellbeing Framework and resources on the [WellNow.org.au website](https://WellNow.org.au). One manager of a DFV response service in regional Queensland shared this feedback with us:

“I have taken the opportunity to review the Framework and resources, and wanted to let you know that these are excellent! Whilst I understand and appreciate that they are primarily for housing and homelessness sector, I believe they are appropriate and applicable to the broader human service sector.”

Take the opportunity to browse the customisable resources. We’re confident you will find something that will benefit you and your organisation.



Clemente free university program

[Clemente](#) is accepting applications for the February 2025 intake of their free university study program for people who have experienced hardship.

The program is aimed at people who have experienced barriers in their education. This is an entirely cost-free pathway for people to engage in university study with inbuilt support—a great opportunity for anyone who may not have imagined they could access university study.

If you, or your organisation know people who would benefit from studying a Certificate of Liberal Arts in an inclusive and supportive environment, four hours a week for 12 weeks, [download the brochure and contact Alicia or Janine](#).

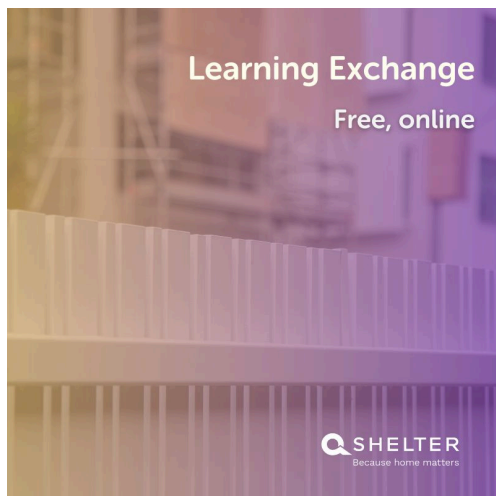
Clemente Brisbane is a partnership between St Vincent de Paul Society, Australian Catholic University, Micah Projects, Sisters of Mercy, and Common Ground Queensland.

Q SHELTER Events

Engage | Learn | Celebrate

Top Training & Events

Here are just a few of our most popular courses and webinars in the coming weeks. You can find the [full calendar of upcoming events on the Q Shelter website](#).



Understanding your rights

Online, 5 November 10am
An Introduction to Basic Rights Queensland (BRQ) and their services.

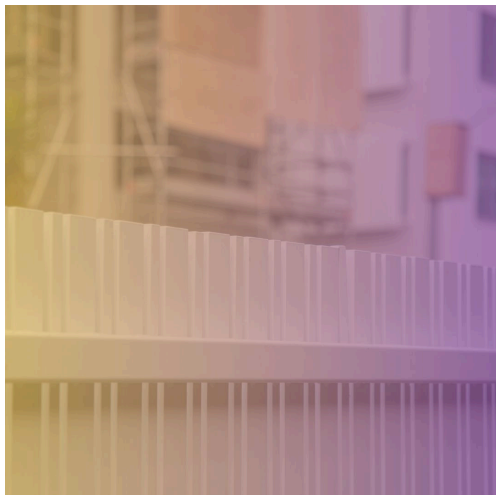
[**REGISTER NOW**](#)

Sector networking event

Grand Chancellor Brisbane 13 November 5pm

Join colleagues who are working hard to achieve a healthy housing system and an end to homelessness for informal refreshments and networking.

[REGISTER NOW](#)



Forming a Strategic Leaders' Group in Brisbane Creating solutions to the housing crisis

Grand Chancellor Brisbane 13 November 3-5pm

A panel of strategic leaders followed by a design workshop to agree on three actions for the next 12 months. This event will be followed by our [Sector Networking event at 5pm](#).

[REGISTER NOW](#)

LGBTQIA+ Inclusion

Self-paced online training, start any time.

Members: \$20 | Non-members: \$30



Job opportunities in the sector

**WE ARE
HIRING!**

JOIN OUR TEAM



**Service
Integration**

Full-time

- ✓ Provide local assistance to strengthen existing and emerging Service Integration groups to provide person-centred and place-based care planning for people with complex needs

**SERVICE
INTEGRATION
FACILITATOR
IPSWICH**

- ✓ Support sector partners to facilitate care plans and improved service system responses
- ✓ A senior officer with a proven track record in engagement and community development

APPLY NOW

Full details on our site



Community Housing
INDUSTRY ASSOCIATION
QUEENSLAND

Chief Executive Officer

CHIA Queensland, the industry peak body for community housing providers, are recruiting for a Chief Executive Officer. Full details including how to apply are [on the OnTalent website](#). Applications close 9am Monday 11 November.

[Service Integration Facilitator, Ipswich - Q Shelter](#)

Services advertising current housing and homelessness vacancies:

[Brisbane Youth Service](#)

[Encircle](#)

[Micah Projects](#)

[YFS Ltd](#)

Have you seen all of the [Opportunities currently listed on HomeNow](#)? If you have a vacancy or opportunity you'd like to share, [register to add them to the HomeNow.org.au website](#).



Find career opportunities in your region

Research participation opportunity

Impacts of workplace trauma and psychosocial hazards on frontline workers in social housing and homelessness services in Australia

A [new research project funded by Australian Housing and Urban Research Institute \(AHURI\)](#) is seeking to inform improvements in the prevention and management of workplace trauma in the homelessness and social housing sectors.

The project researchers are calling for participants for their online survey, seeking input from frontline staff in social housing and homelessness services across a variety of roles.

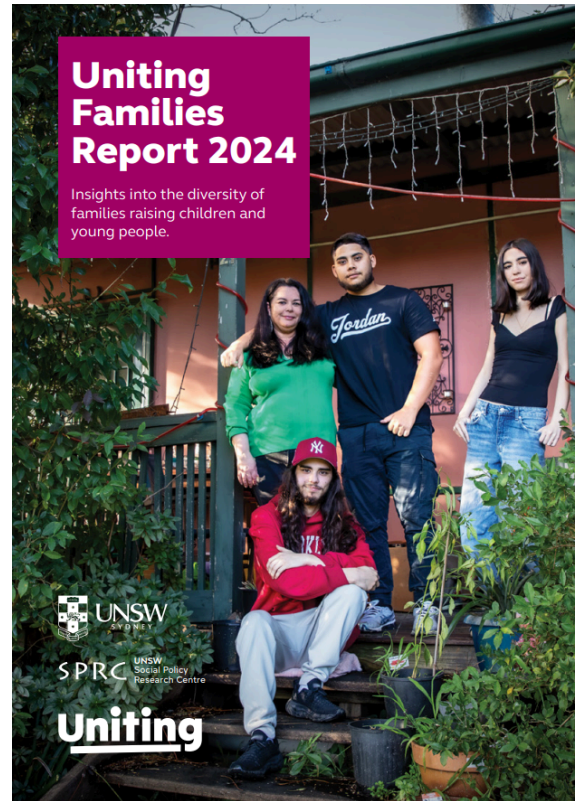
The survey take around 20-25 minutes to complete, and the questions relate to the kinds of negative incidents staff can encounter, what staff believe works well, the supports people currently have at work, and what needs to be improved. All responses are anonymous.

[Visit the survey website to find out more, take part and contribute to improving our sector.](#)

Latest research

In its first year, the Uniting Families Report highlights the many variations in experiences of families raising children in relation to health, finances, housing, education and community.

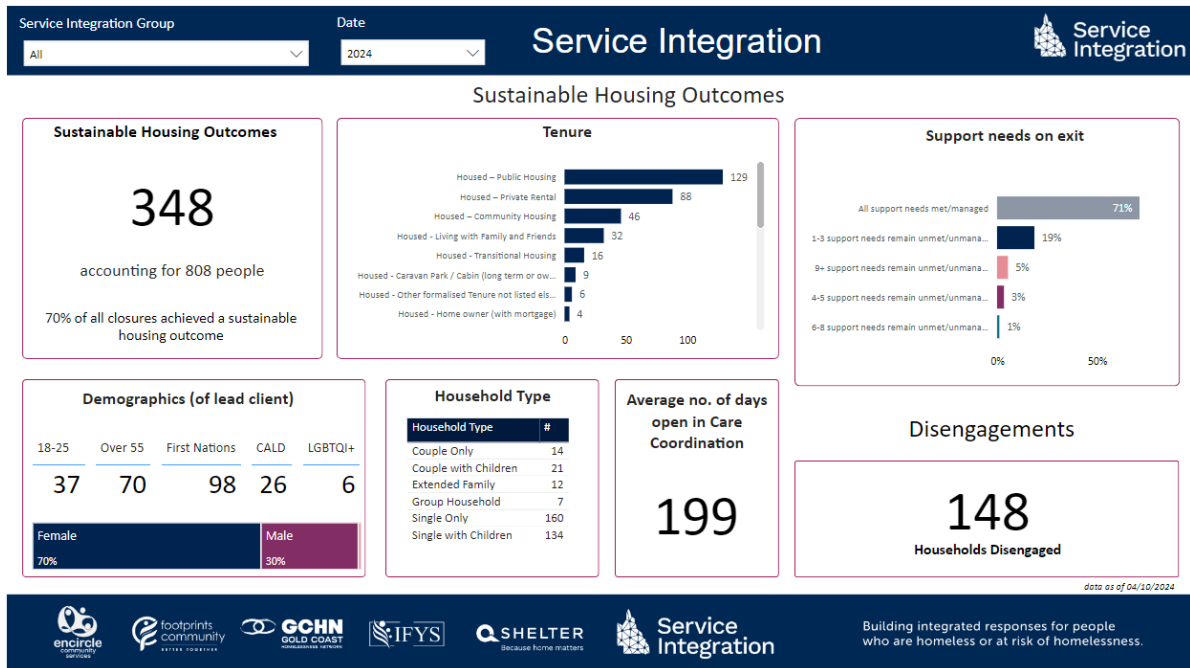
This is just one of the many recent academic and sector research reports you can [sign-up to have delivered direct to your inbox from The Deck](#) every Friday.



Service Integration Initiative

You can now find all the latest information, contact details and data on Service Integration activities and networks on The Deck. [Service Integration | The Deck](#)

The dashboards allow you to view data from across the Service Integration Initiative or specific regions.



Closing quote

“I would really like to thank the membership of National Shelter for keeping Shelter going when government has stepped back. National Shelter exists because of your commitment to our work and the importance of systemic advocacy to make meaningful change, and often over many years of persistent engagement.”

[Emma Greenhalgh, Outgoing CEO National Shelter](#)

Copyright (C) 2024 Queensland Shelter. All rights reserved.

Our mailing address is:

Queensland Shelter PO Box 214 Spring Hill, QLD 4004 Australia

Want to change how you receive these emails?

You can [update your preferences](#) or [unsubscribe](#)