



Home Matters

December 2025



From our Leadership Team

Q Shelter November CEO and Leaders Forum

Thank you to everyone who attended our most recent forum and lunch. It was a chance to consider the role that prevention can play in reducing the number of people experiencing homelessness. We also had the opportunity to hear from our Community Housing Futures partners ATSIHQ and CHIA Queensland about the current work to develop a community housing industry roadmap. Thank you to all our sponsors for getting behind such a well-attended event. You help us extend participation in the event and showcase great work across the sector.

Screening of **Sold: Who broke the Australian dream**

I was pleased to participate in a panel chaired by QCOSS CEO Aimee McVeigh on this important documentary at a recent screening. It highlighted the extraordinary complexity of why housing is such a tough challenge. I appreciated the film for identifying critical policy milestones that have negatively impacted affordability and supply. It is comprehensive in identifying the suite of things we need to do to solve our challenges – there is certainly not one simple answer.

Talking with Orange Sky Laundry

It was my absolute privilege to speak to the Orange Sky Leadership Team as part of their planning. It was a great learning exchange and I look forward to future opportunities to work together. I found myself reflecting on the incredible opportunity of their wide-reaching volunteer networks. There is great power in citizens engaging and helping as it helps to prove there is a mandate for investment and change. Thank you for asking me to spend this time with you.

The needs of families in temporary accommodation

We have been approached by members acutely concerned with the needs of families and children in IHR. We have called for an integrated approach to assessing needs and ensuring continuity of support even when families move to homes in other jurisdictions. We have also called for an education guarantee, a food security guarantee and a support guarantee so that every child has the opportunity to thrive. We will continue our conversation with the Queensland State Government about how multiple systems can integrate to address these needs as urgently as possible.

Q Shelter staff development day

I am looking forward to meeting with the whole Q Shelter team later this week to undertake team development activities and also celebrate the end of the calendar year. Since my participation in [SILA](#) I have become even more focused on how we build leadership across our own team. We have launched a Leadership Lab program to encourage career pathway planning and other career development opportunities.

The 2025 SEQ Displacement Monitoring Report has launched

The 2025 edition of the [South East Queensland Displacement Monitoring report](#) has shown that more people are seeking help to prevent homelessness, and people are leaving higher-value property markets in search of cheaper rents. The report, which we launched in early November in partnership with **AHURI**, also found some boarding houses had become de-registered and some regions such as Logan experiencing significant increases in demand for support. We will continue to monitor displacement and work with government to achieve a genuine housing legacy from the 2032 Brisbane Games.

Warm regards,



A handwritten signature in cursive script that reads "Fiona Aniglieri".

Chief Executive Officer

Be the first to Thrive at Work

Save on Early Thriver tickets when you book before 5 January



Support and wellbeing summit for the sector

Thursday 14 May 2026
Victoria Park/Barrambin
Brisbane



Feel supported. Grow your skills. Be inspired.

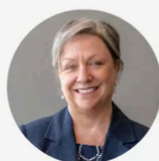
The **thrive At Work Summit** is now booked in for Thursday 14 May 2026, and Q Shelter subscribers have the chance to secure their place at [a special 'Early Thriver' ticket price, available until 5 January 2026](#).

We are designing the [thrive At Work Summit](#) to be Queensland's flagship gathering for leaders, practitioners and changemakers who are committed to creating healthier, safer and higher performing workplaces in the community services and housing sectors. It promises to be practical, inspiring and accessible for all.

We're excited to share more about this Summit in the new year, but don't miss this chance to save up to 35% off the full ticket price by [booking a place for you and your team today](#).

We'd like to once again thank our new Employee Assistance Program provider [Wisdom Wellbeing](#) for generously sponsoring two free tickets for the 2026 Thrive At Work Summit as the lucky door prize at our November CEO and Leaders Lunch.

“Our vision is to create a sector where every organisation has the knowledge, tools and culture needed to support their people to thrive. When our workforce is well, our communities are well.”



Fiona Caniglia: Chief Executive Officer, Q Shelter

Community Housing Futures Round 3 Grants

Applications for Round 3 Grants from the [Community Housing Futures Program](#) are open until 16 January 2026.

These grants are open to Community Housing Providers (CHPs) and Indigenous Community Housing Organisations (ICHOs) to enhance their capability and capacity towards achieving growth and sustainability. [Download and read the Grant Guidelines](#) before applying, then [apply for Round 3 via SmartyGrants](#).

The Program is partnership between Aboriginal and Torres Strait Islander Housing Queensland (ATSIHQ), Community Housing Industry Association Queensland (CHIA Qld) and Q Shelter.

Australasian Housing Researchers Conference

10-13 February 2026, QUT Brisbane



The QUT Design Lab and Q Shelter look forward to welcoming you to the [Australasian Housing Researchers Conference, AHRC 2026](#), to be held at QUT on 10-13 February 2026.

Early registration discounts are available until 31 December for both day and full program entry.

Motivational Interviewing and Trauma-informed Practice training

Q Shelter are seeking [expressions of interest for 2026 training in Motivational Interviewing and Trauma Informed Practice](#).

It's important to us that we provide the training that you need, so by letting us know that you are likely to enroll in this training, we can then start to schedule the offerings that best meet your needs.

[Register your interest here](#) to be notified when the Motivational Interviewing and Trauma Informed Practice training is locked in for the new year.

Leadership Academy on Ending Homelessness



Early bird [registrations are open for the 2026 Leadership Academy on Ending Homelessness](#), to be held in Brisbane 17-19 February 2026.

The Leadership Academy aims to provide individuals and organisations with the knowledge to empower their leadership journey, to fuel their passion, and to drive the change needed to help end homelessness in Australia.

Through the Advance to Zero framework, and in partnership with the Australian Alliance to End Homelessness (AAEH), the 2026 Queensland Academy is proudly sponsored by Q Shelter.

[Early bird registration is now available, for a limited time.](#)

Free home assessments to reduce energy costs



The EmPowering Renters team from Tenants Queensland has already helped many tenants make large savings on their bills.

- Assess your rental home giving it a score out of 10 on how energy efficient it is and most importantly how it is impacting your bill!
- Help you understand your bill and find you extra savings you might not have been aware of.
- Assist with practical tips to lower energy consumption without minimising your comfort.

This assessment is available to anyone renting a property, regardless of your employment or housing status. Please call Trish at the team on 07 3473 5010 to book in a home assessment before Christmas at a mutually convenient time, or [visit empoweringrenters.org.au](http://empoweringrenters.org.au).

Q SHELTER Events

Engage | Learn | Celebrate



Shaping Our Future: A community housing roadmap

Co-design a roadmap for community housing growth in Qld, defining purpose, targets, success strategies.

[10 DEC 10AM-12PM - BOOK NOW »](#)



Hope, resilience and collective strength for 2026

Our wellness expert will present exercises and discussion to strengthen coping strategies and foster hope.

[16 DEC 10AM-11AM - BOOK NOW »](#)



Housing 101 - Homelessness and Housing Training

"Must know" training invaluable for working in the SHS sector and beyond.

[3 FEB 9:30-11:30AM - BOOK NOW »](#)

Can't find the training you're looking for?

Register your interest in a future training session

From Trauma Informed Care and Mental Health First Aid to Supervision Training and Tenancy Sustainment – you can [add your name to our training waitlist](#) to be the first to hear when the next session is scheduled.



Give your workplace a Wellbeing Audit

In the housing and homelessness sector, wellness has moved far beyond yoga mats and fruit bowls. Real wellbeing is shaped by the systems we work in. Caseloads, communication, support structures, and the quality of our leadership.

Ask the questions that matter:

- Where are staff losing the most time or energy? Intake, reporting, communication, or follow-up?
- Which processes cause avoidable stress or duplication?
- Are leaders providing clarity, consistency, and psychological safety?

- Where could AI or better workflows reduce admin load so staff can focus on people, not paperwork?

If teams are overwhelmed, it's often not a motivation issue. It's often the system around them. Choose one system improvement and trial it for 30 days.

Small shifts in structure create massive shifts in staff wellbeing, and better outcomes for the people we support.

wellnow.org.au

Service Integration

Region contact and referral information

With Ipswich Service Integration Facilitator Abby taking maternity leave, we welcome [Lauren Bell](#) as acting facilitator in Ipswich.

Lauren has been assisting with SII in Logan and Redlands districts since 2024.

You can find details of the Service Integration groups operating around Queensland, including contact details and how to access referrals [on The Deck](#).



Lauren Bell,
Acting Ipswich Facilitator

You can also now browse the Service Integration data from the 2024-2025 financial year. The capture below shows overall data for the year, but the dashboard on The Deck is fully interactive, allowing you to search through specific regions and filter for various metrics.

Career Opportunities

From The Deck

[3rd Space](#) are recruiting for their [Chief Executive Officer](#) role in Brisbane

Anglicare Central Queensland have two roles currently available: for a [Homelessness Case Manager in Blackwater](#), and a [Homelessness Case Manager/Tenancy Management Officer in Emerald](#).

Don't forget: you can list job vacancies for free anytime on The Deck:

<https://thedeck.org.au/jobs>

Closing Quote

“Rental affordability still remains at record lows, hitting people on low incomes the hardest. With the state's vacancy rate stagnant at 1%, low-income households are most impacted, and key workers and families who have never struggled before are now at risk of homelessness.”

[Fiona Caniglia, CEO Q Shelter, speaking at the launch of the National Shelter - SGS Economics and Planning Rental Affordability Index for 2025.](#)



Thank you for all your support in 2025.

We wish you a happy and safe festive season, and look forward to working with you in 2026.

The Q Shelter team are taking a well-earned break from 24 Dec - 2 Jan 2026.



Thanks for signing up to Q Shelter's newsletter and regular updates. Check our social media channels above to follow us for more regular updates, or to share our stories with your colleagues and networks.

Q Shelter, PO Box 214, Spring Hill, Queensland 4004, Australia, (07) 3831 5900

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