



Home Matters

From our Leadership Team

Regional Representatives and the CEO and Leaders Lunch

Highlights from the last month include the [Regional Representatives Forum and the CEO and Leaders Lunch](#).

We are grateful to our colleagues from the regions for continuing to help us understand regional needs and challenges, craft solutions and present them to Government in a plenary. Important questions were raised about funding certainty, the planned programs review, the role of people with lived experience in system improvements and the implementation challenges of the Immediate Housing Response.

We are preparing a written record to send to Government and will seek more clarity about the questions raised. We thank our colleagues from the Government for being so willing to attend and engage with regional sector leaders.

We also thank Minister for Housing and Public Works the Hon Sam O'Connor, Scott Langford (CEO Housing Australia) and Sue Pope (CEO Common Ground Queensland) for presentations that spanned the policy context, the challenges and opportunities in housing delivery, and a meaningful case study in addressing the needs of vulnerable people through integrated support, housing and tenant participation. The feedback from the session has been overwhelmingly positive, and we thank our speakers for their generosity and warm engagement.

Funding horizon and programs review

Together with our members, we have consistently advocated for funding certainty for much-needed front-line services. We acknowledge the challenges in the lack of funding certainty and have continued to make representations to the State Government about how this can be addressed in the future.

With the announcement of 12-month funding and a review of programs, their design and structure, we think this is a critical year in establishing the most effective relationship with Government in an ongoing housing crisis. We will work with Government to propose an optimal approach to industry engagement regarding the review of programs, and will provide advice on timeframes to achieve funding certainty well ahead of June 2025-2026.

Policy advocacy and the Queensland State Budget

The [Queensland State Budget](#) reflects a significant uplift in funding for housing supply, reforms to procurement processes for housing growth projects and also locks in the 20% uplift to homelessness services. We congratulate the state for this level of investment and will work closely with the Government to achieve implementation success.

Q Shelter produces an [annual pre-budget statement](#) with recommendations for future policy and investment. We then [respond with a budget reply](#) reflecting on where progress has been made. In the last month, we have also engaged with Government and the media about funding certainty for headleasing programs, rent reviews, income thresholds, community sentiment and planning system reforms.

As we enter the new financial year, we will begin the process of engaging with members, stakeholders and our policy advisory committees to develop a pre-budget submission for 2026-2027.

Shout out to the Q Shelter team

With so many events, training and advocacy activities, I want to shout out [the Q Shelter team](#) for their amazing contributions. They worked consistently hard, even in an uncertain context. While delivering excellent services to our members and stakeholders, we have also been building the strength of Q Shelter from within, with a revitalised strategic plan, a new Reconciliation Action Plan and consideration of a new constitution and legal structure. My sincere admiration and gratitude to the whole team for making a difference.

Warm regards,

A handwritten signature in cursive script that reads "Fiona Cariglieri".

Chief Executive Officer



Diploma of Leadership and Management

We are excited to announce that enrolments are now open for the 2025/2026 intake of our BSB50420 Diploma of Leadership and Management. This nationally recognised qualification has been specifically designed to enhance the capabilities of team leaders, managers, and aspiring leaders who work in Queensland's housing and homelessness sector.

You'll find more details on the course delivery, content, fees and schedule, and [links to register on The Deck](#).



Micro-credentials are almost here!

We're putting the finishing touches on the first of two micro-credentials developed in collaboration with TAFE Queensland. [Follow our LinkedIn posts](#) for more news in the coming weeks.



Wellbeing tip

Support staff with a personalised wellbeing plan

In the housing and homelessness sector, the nature of the work can be fast paced, emotionally demanding, and at times, unpredictable. That's why it's essential to support staff with tools that promote long term wellbeing and resilience. One practical way to do this is through [an Individual Wellbeing Plan \(IWP\)](#).

An IWP is a personalised roadmap that helps staff reflect on their current wellbeing across key areas such as emotional, physical, professional, spiritual and social wellness. It encourages goal setting, identifies potential challenges, and outlines practical strategies to stay well, both at work and at home.

Workplace tip: Create space for regular wellbeing check-ins where staff are supported to review or develop their own IWP. These check-ins can be done in supervision or peer support settings and help build a proactive, strengths-based culture that values self care, reflection and sustainable practice.

wellnow.org.au

FINAL REPORT NO. 443

Homelessness as a public health emergency: learnings from crisis

When healthcare teams up with housing

[AHURI's latest research](#) looks at the lessons from the collaborations between healthcare and homelessness support services during the COVID emergency. It identifies ways the health and homelessness sectors could continue to work together. It's [one of many research resources available on The Deck](#).

Young and Alone campaign



A video resource shows the stark reality of youth homelessness

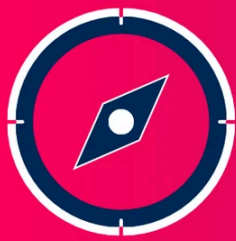
Yfoundations has released [a series of videos](#) designed to highlight the reality facing young people experiencing homelessness. Titled *Young and Alone*, the videos mimic popular reality TV shows such as *Alone* and *Survivor* to bring home that survival is not a game for these young people.



Last chance - save up to \$270 with Early Bird rate
Ends Friday 4 July

14 - 16 October 2025 | Perth Convention and Exhibition Centre

REGISTER



Sector Orientation Training

Get a better understanding of the housing and homelessness sector with this new FREE online course

Start your training now at qshelterlearn.org.au



Sector Orientation training

Our new [Housing and Homelessness Sector Orientation training](#) is finding its way around the sector, and throughout our stakeholder network. Have you taken a look yet?

The free, self-paced online course was developed in consultation with the Department of Housing and Public Works, and is designed for anyone who wants to expand their knowledge of the housing and homelessness sector.

You will find the course on our online learning platform, which is free to register, and can be shared with anyone. Please share with your teams and any people or services who could gain from a deeper understanding of our sector.

Events and training

Q SHELTER Events

Engage | Learn | Celebrate



Introduction to Queensland Planning

Discover Queensland's planning system with Jennifer Roughan who has 35+ years in development and planning.

[17 JUL 9am - BOOK NOW »](#)



All snakes, no ladders

Q Shelter CEO Fiona Caniglia will feature at the 2025 Lady Musgrave Trust Annual Forum on Women and Homelessness, held at QUT Brisbane.

[7 AUG 9am - BOOK NOW »](#)



Working with people affected by hoarding and squalor

Moreton Bay is sold out, but there are still places in **Ipswich** for this in-demand full day training.

[11 AUG 9:30am - BOOK NOW »](#)

Can't find the training you're looking for?

Register your interest in a future training session

From Trauma Informed Care and Mental Health First Aid to Supervision Training and Tenancy Sustainment - you can [add your name to our training waitlist](#) to be the first to hear when the next session is scheduled.



Working with children who use violence

Free training from Yfoundations

Yfoundations and Youth Justice NSW have launched a new online learning series, '[Working with children and young people who use violence](#)'. It is aimed to assist better understanding of adolescent violence in the home, acknowledging that DFV perpetrated by young people is complex and different to that perpetrated by adults.

The online learning requires users to register, and will take participants approximately 5 hours to complete.

Career opportunities

[YFS have a number of roles open](#) at the moment, including a **Housing Specialist based in Logan**.

The **Big Issue** wants to hire a [Vendor Sales and Support Coordinator](#).

There are several vacancies at **Brisbane Youth Service**, including for a [House Manager and Quality Officer](#).

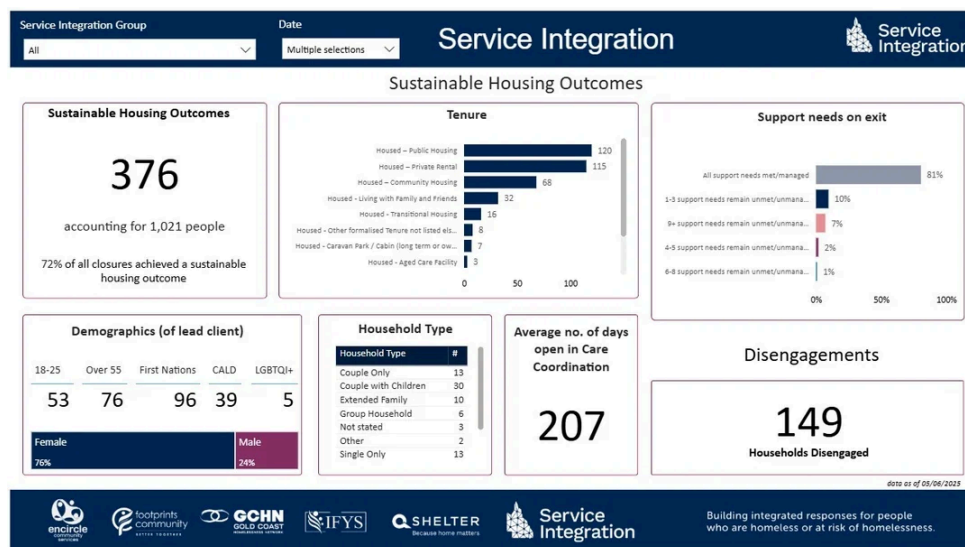
If you have vacancies you'd like to share with the sector, [list them on The Deck](#).

Service Integration

Region contact and referral information

Service Integration is currently delivered in 14 priority locations across Queensland. Its goal is to strengthen local service systems to deliver sustainable housing and comprehensive support pathways for people who are homeless, or at risk of homelessness.

You can find details of the Service Integration groups operating around Queensland, including contact details and how to access referrals [from The Deck](#).



Closing Quote

“Three-point-five per cent of housing in Queensland is social and affordable housing. It needs to be more like one in every seven, eight or even 10 homes.”

[Fiona Caniglia, quoted in ABC Stateline story on undersupply of affordable housing.](#)



Thanks for signing up to Q Shelter's newsletter and regular updates. Check our social media channels above to follow us for more regular updates, or to share our stories with your colleagues and networks.

Q Shelter, PO Box 214, Spring Hill, Queensland 4004, Australia, (07) 3831 5900

[Unsubscribe](#) [Manage preferences](#)