



## From our Leadership Team

### New federal government

Q Shelter welcomes the newly re-elected government and congratulates Prime Minister Albanese on a decisive win.

The new federal government has a decisive mandate. It is time to work through our national peaks and go back to the table. Housing delivery is not going fast enough and the supply of social and affordable housing is a long way from meeting current and emerging needs.

This requires a nationally coordinated approach with revised targets for housing supply, and a target for ending homelessness. It also requires whole of housing system measures and new technologies to build faster.

All of this needs to be underpinned by a structural approach to reducing poverty so that future generations have new opportunities to participate fully in the community while being safely and securely housed. It is time to ask the federal government to revisit their inquiry into the nature and extent of poverty in Australia, while also driving a nationally coordinated plan to address housing needs and homelessness.

We will be working through National Shelter to advocate for greater ambition and more investment in housing and homelessness solutions.

### Homelessness Ministerial Advisory Council

Soon I will join HMAAC and continue to advocate for genuine prevention rather than persistent crisis management. We all need to go to the table with clear and achievable solutions. We can't continue to state the problem without tangible ideas for how to solve our challenges.

I am pleased that in preparation for the first meeting we have been asked to think about solutions and high priority activities that will help now and in the future. We congratulate the Hon Sam O'Connor on this initiative and we will work hard to support its success.

### Join us in June

Our [CEO and Senior Leaders' Forum](#) is coming up very quickly. Please join us for a great event with Scott Langford from Housing Australia, Minister O'Connor and Sue Pope from Common Ground Queensland; a great lineup of speakers. I look forward to seeing as many of you as possible at this event.

Warm regards,



Chief Executive Officer

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## Preventing exits from institutional care into homelessness

This week, more than 150 people attended our workshop, **Preventing Exits from Institutions to Homelessness Forum**, as part of our Synthesis Series.

The forum included people from specialist homelessness services, health, immigration and refugee support, justice and corrections and government agencies. It was a unique opportunity to discuss the core issues and challenges, brainstorm practical approaches that can be implemented, and consider 'what's next' in working to reduce the risk of homelessness for these vulnerable populations.

Having [Indi Tansey](#) on-site allowed us to capture a visual storyboard of the discussions and feedback from the forum, and we're excited to share Indi's first video clip from below, with more resources to follow.



The discussions from the forum will inform Q Shelter's work and policy recommendations towards reducing unmet housing need and homelessness, and the follow-on reports and resources will join [those from others in the Synthesis Series events on The Deck](#).



## Affordable housing opportunity, North Qld

Economic Development Queensland has put out a call for registrations of interest from suitably qualified Community Housing Providers to build, own, and operate an affordable housing rental project in Oonoonba, Townsville.

The project includes potential to acquire an approximate 2-hectare site, and to obtain grant funding for development of the site.

The preliminary registration of interest is free, but submissions close this **Friday 9 May**. After completing the ROI, eligible participants will be invited to respond to a Request for Proposal, which will provide detailed information about the opportunity. Interested parties can [submit using the form at this link](#).

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## Inclusive Language Guide

As a significant percentage of housing and homelessness support services users are from marginalised and vulnerable populations, it is crucial organisations and individuals create a safe space where everyone feels respected. Using inclusive, person-centred language plays a major role in ensuring people feel respected and included.

Q Shelter has developed [a Language Guide to assist the housing and homelessness sector](#) use inclusive, person-centred language in all interactions, particularly with people seeking support. This guide also includes a glossary of acronyms commonly used in the sector. Please feel free to [download and share with your networks](#).

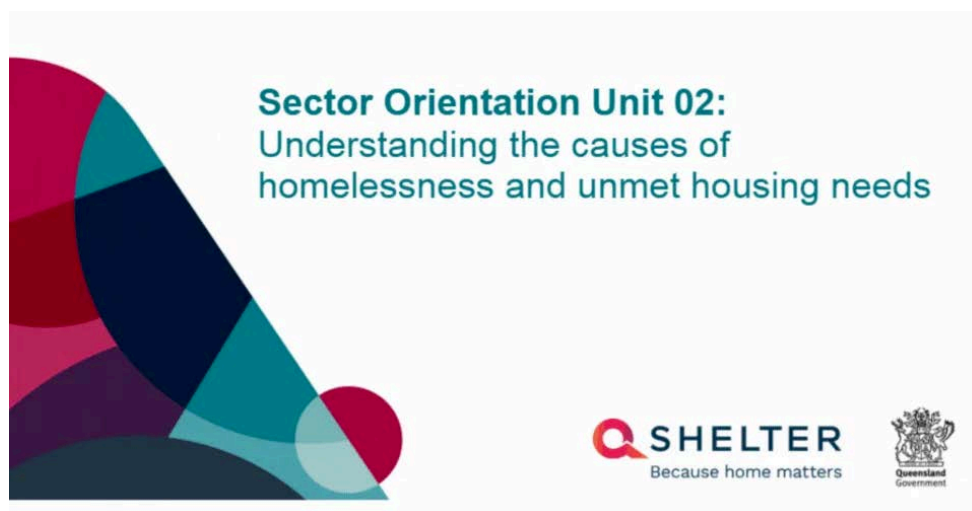
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## Sector Orientation training

Our new [Housing and Homelessness Sector Orientation training](#) has had a lot of positive response since we launched two weeks ago.

The free, self-paced online course was developed in consultation with the Department of Housing and Public Works, and is designed for anyone who wants to expand their knowledge of the housing and homelessness sector.

The course is hosted on our online learning platform, so you do need to register to access the training, but it's free for anyone to do so. Take a look if you haven't already, and please feel free to share with people and services who could gain from a deeper understanding of our sector.





## Hospital discharges into homelessness

Logan Zero would like to invite you to the [Hospital Discharges into Homelessness Forum](#) to be held at Kingston Butter Factory on 14 May 2025.



## CQ Zero

The Advance to Zero methodology has come to Central Queensland, with the creation of CQ Zero.

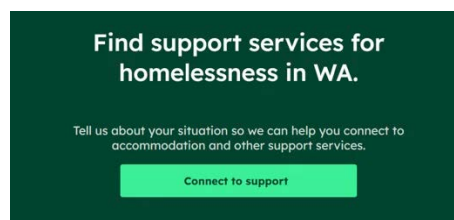
Their aim is to end rough sleeping in Central Queensland by 2035. [Visit their website](#) for more information and resources.



## Live Like Her challenge

Registrations are [open for this year's Live Like Her Challenge](#).

This year the Challenge has expanded to two locations: **4 September at Brisbane Airport**, and 11 September at Robina Town Centre, Gold Coast.



## Find My Way portal

The WA government have launched a portal to help people experiencing homelessness connect to support services, called [Find My Way](#).

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June CEO and  
Leaders Forum  
QT Gold Coast

Guest speakers



**Scott Langford**  
CEO, Housing Australia



**Hon. Sam O'Connor**  
Minister for Housing &  
Public Works



**Sue Pope**  
CEO, Common  
Ground Queensland

 **SHELTER**  
Because home matters

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## CEO & Senior Leaders Forum

We can now confirm our full line-up of speakers for the [CEO & Senior Leaders Forum and lunch on Friday 20 June, at QT Gold Coast](#), sponsored by Bluebird Property.

**Sue Pope**, CEO Common Ground Queensland will join **Scott Langford**, CEO Housing Australia, and the **Hon. Sam O'Connor, MP**, Minister for Housing and Public Works.

There are limited tickets available, so be sure to secure a place for you and your team today.

# NATIONAL WORKSHOP



## Local government and homelessness: From challenge to action

**Monday 16 June, 12:30pm - 5:00pm**  
**Bundall, Gold Coast**

Q Shelter is supporting this [national workshop being held on Monday 16 June](#) at Bundall on the Gold Coast.

The half-day workshop is designed for local government staff working across departments, and whose roles interact with homelessness and frontline services. Participants will look at real-life case studies and scenarios, and build their own action plan while establishing sector connections.

For [more details and to book, go to the Eventbrite page](#).

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## Events and training

**Q SHELTER Events**  
Engage | Learn | Celebrate



### Empowering workforce success: South Burnett

Support recruitment, enhance staff wellbeing, and improve staff attraction and retention.



[15 MAY 12:30pm - BOOK NOW »](#)



## Leadership Essentials

Lunch and learn session to enhance leadership capabilities, build confidence, and apply practical strategies.

[14 MAY 12pm - BOOK NOW »](#)



## Applying Housing First Principles

Learn how to apply Housing First principles in the absence of enough housing.

[10 JUN 1pm - BOOK NOW »](#)

## Can't find the training you're looking for?

### Register your interest in a future training session

From Trauma Informed Care and Mental Health First Aid to Supervision Training and Tenancy Sustainment - you can [add your name to our training waitlist](#) to be the first to hear when the next session is scheduled.

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## EmPowering renters

This is a [free program supporting Queensland renters](#) to reduce their energy use, and can advise and assist tenants in applying for government concessions.



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## HomeNow resources for the sector

Over the past two years, the Workforce Connect team at Q Shelter has been hard at work promoting the [HomeNow campaign](#) to TAFEs, universities, and schools across Queensland. So far, we've connected with thousands of students, raising awareness of the career opportunities in the housing and homelessness sector.

As demand for our services continues to grow, building strong relationships with educational institutions has never been more important. In fact, it's estimated that over the next year, our sector will require a 27% increase in staff just to keep up with demand.

That's why we're inviting you to join us in promoting the sector and inspiring the next generation of job seekers—people who are passionate about making a real difference in their communities.

To help you do this, [we've created a suite of free resources](#), including presentations, videos, and promotional materials that you can use in your own outreach efforts. And you're not alone! We're here to support you every step of the way.

If you'd like guidance on how to connect with schools, TAFEs, or universities in your region, or how to make the most of these materials, don't hesitate to reach out to us at [workforce-connect@gshelter.asn.au](mailto:workforce-connect@gshelter.asn.au). Together, we can grow a stronger, more vibrant workforce for the future.



## Career opportunities on HomeNow

[Youturn](#) are looking to fill a number of vacant roles at the moment, including an Outreach Case Office on the Sunshine Coast, an Intervention Worker in Bundaberg and a Data Support Officer on the Sunshine Coast.

Anglicare Central Queensland are also looking for a [Homelessness Case Manager](#) to be based in Rockhampton.

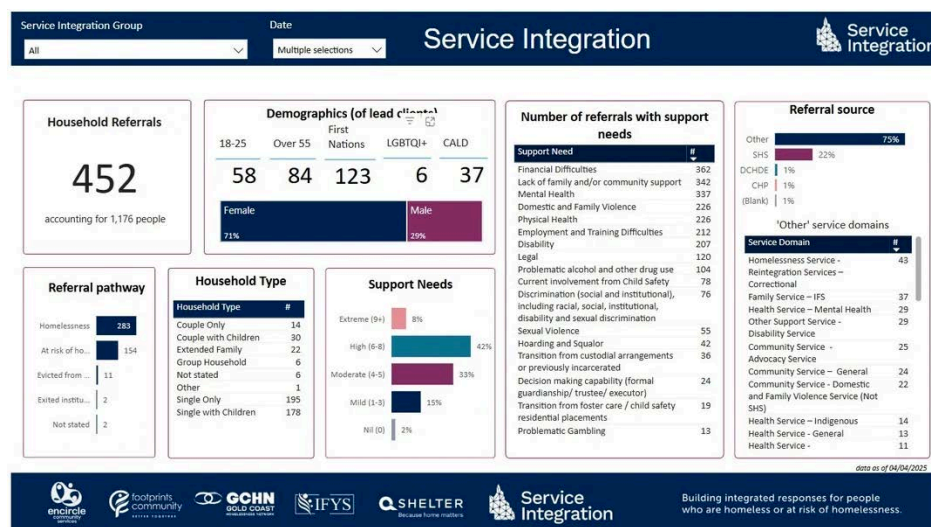
Just two of the many opportunities listed on the [HomeNow](#) site.

## Service Integration

### Region contact and referral information

Service Integration is currently delivered in 14 priority locations across Queensland. Its goal is to strengthen local service systems to deliver sustainable housing and comprehensive support pathways for people who are homeless, or at risk of homelessness.

You can find details of the Service Integration groups operating around Queensland, including contact details and how to access referrals [from The Deck](#).



## Closing Quote

"The clue to how to help me was in my story. People were asking me 'what's wrong with you', when what I



needed someone to ask was, 'what happened to you?'"

[Dr Gregory P Smith](#), [Synthesis Series session 30 April](#), [Preventing exits from institutions into homelessness](#).

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Thanks for signing up to Q Shelter's newsletter and regular updates. Check our social media channels above to follow us for more regular updates, or to share our stories with your colleagues and networks.

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