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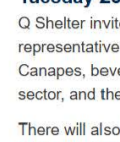
From our CEO's desk

This month, we're sharing our sector update from CEO, Fiona Cariglia, on LinkedIn. Follow Q Shelter and Fiona on LinkedIn for all our up-to-the-minute news.

This month Fiona reflects on urban renewal in Fortitude Valley in light of the current sustainable growth precinct plan. She talks about why funding for specialist homelessness services is so important right now, and calls out some of the recent announcements and activity towards preventing youth homelessness, including the latest Youth Foyers.

Finally, Fiona points to some of the work Jackson Hills has already been doing in his first weeks as CEO of National Shelter.

[Read the full article on LinkedIn](#) and share with your networks.



Fiona Cariglia
Chief Executive Officer

Community & Sector Networking

Tuesday 23 June 5pm - 7:30pm Brisbane City Hall
Q Shelter invites you to join us to meet and mix with our state-wide regional representatives, along with people working across diverse sectors and roles. Canapés, beverages and live music included, with short presentations from the sector, and the Hon. Sam O'Connor MP, Minister for Housing and Public Works. There will also be a presentation from Jackson Hills as the new CEO of National Shelter and Q Shelter's soon to be announced General Manager of Policy and Strategic Engagement.

[Secure your tickets now.](#)

June CEO and Senior Leaders Forum

Speakers confirmed

With our full speaker line-up now confirmed for 24 June, we're looking forward to welcoming senior leaders, workers and representatives from around the state, and working across diverse sectors.

From local government perspectives to housing response, national analysis, national advocacy agenda, to growth barriers and opportunities as well as updates on sector engagement and capacity building.

[Join us at Brisbane City Hall on Wednesday 24 June.](#)

CEO and Senior Leaders Forum and Lunch
Wednesday 24 June
Presented by bluebird

Policy and Strategic Engagement

Pre-Budget Submission consultations

Following the release of our Pre-Budget Submission, we are hosting two online forums for State Members of Parliament and local government councillors, outlining Q Shelter's key priorities for housing and homelessness. This is an effective channel for us to inform government representatives across the state about the impact of budget and policy decisions.

This strategic engagement on the priorities in our Pre-Budget Submission will continue across government, including areas that connect with housing and homelessness outcomes such as justice, corrective services, treasury, and others.

Q Shelter has made a submission to the Queensland Government's Commission of Inquiry into the Child Safety System, responding to a call for evidence and recommendations to improve outcomes for children and families.

The submission highlights the strong link between adverse childhood experiences and homelessness later in life, and calls for a more integrated, prevention-focused approach across housing, health, and community services. It also includes practical recommendations to better support children and families currently in temporary accommodation. This contribution aims to inform long-term reform that strengthens child wellbeing and reduces future housing insecurity.

SEQ Regional Plan review

We are in the early stages of developing our submission to the SEQ Regional Plan Review. We encourage any stakeholders or Q Shelter members would like to provide input to [contact our Policy Team](#).

Housing First Nations conference 2026

REGISTRATIONS NOW OPEN!
EARLY BIRD TICKETS SAVE \$400!

Save \$400 on early bird registration

Registrations are now open for the Housing First Nations 2026 National Conference, being held at the Brisbane Convention and Exhibition Centre, 19-21 October 2026.

Right now tickets are available at a special early bird rate, saving you \$400 off the full ticket price. Find out more on [the event website](#), and [book your tickets today](#).

Last chance for tickets to Thrive at Work Summit

Thursday 14 May, 8:30am - 5:00pm

Victoria Park / Barrambin

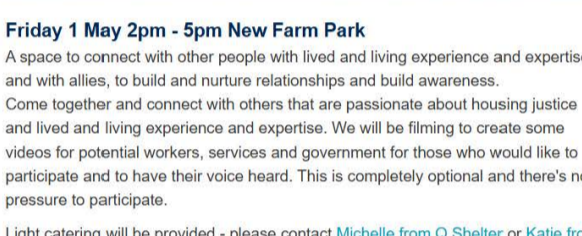
The [Thrive at Work Summit](#) is just two weeks away, so this is your last chance to secure a place for you and your team at this unique, immersive full day experience. Join us to learn alongside leaders with real-world experience in wellbeing, leadership, and sector innovation, with understanding and in the wider Community Sector. Ticket sales close early next week - [don't miss out, book now!](#)

Check out the video below to hear why others in the sector are excited to be going to the Thrive at Work Summit.



HR thanks to Platinum Partner Bloom HR, providing transformational outsourced HR solutions for the not-for-profit, government and community services sectors.

Sponsor profile: Bedford



Bedford is proud to partner with Q Shelter to address the urgent need for more social housing across Queensland. If a fast tracked, high quality, social or affordable housing project forms part of your business strategy, please email the team at office@bedford.com.au or call 07 3378 8165.

Take a look at [this LinkedIn profile](#) to see some of their projects for yourself.

Intersectional Lived Expertise group gathering



Friday 1 May 2pm - 5pm New Farm Park

It's time to connect with other people with lived and living experience and expertise, and with allies, to build and nurture relationships and build awareness. Come together and connect with others that are passionate about housing justice and lived and living experience and expertise. We will be filming to create some videos for potential workers, services and government for those who would like to participate and to have their voice heard. This is completely optional and there's no pressure to participate.

Light catering will be provided - please contact Michelle from Q Shelter or Kaitie from Homelessness Queensland if you have questions or need help attending.

UDIA: Social and affordable housing

Join us at the Mercure Gold Coast Resort on 22 May

22 May 7am - 9am Gold Coast

Join UDIA for a practical discussion focused on what's happening on the ground for social and affordable housing, and where there's a path forward.

Speakers include Julie Saunders from Community Housing Industry Association Queensland, Anna O'Gorman from Anna O'Gorman Architects, Natalie Rayment from Therfor Group, and Q Shelter CEO, Fiona Cariglia.

[Places are limited - register now.](#)

Q SHELTER Events

Engage | Learn | Celebrate

Learning Exchange
Rethinking service delivery: Reflections on power, risk, collaboration
May 2026

Power, risk and collaboration
May's Learning Exchange event explores approaches that move beyond traditional case management to foster connection and meaningful involvement for the people services support
5 MAY 10AM-11AM - BOOK NOW

Asset Managers Network
A forum for Community Housing Providers to share issues and best practice, and to hear from experts in the field.
26 MAY 10AM-11AM - BOOK NOW

Property & Tenancy Managers knowledge exchange
A peer networking group for managers like you to connect, share, and learn from each other's experiences.
28 MAY 10AM-11AM - BOOK NOW

Diploma of Leadership and Management

Expressions of interest now open for 2026-2027 intake

Q Shelter facilitated the first Diploma of Leadership and Management in 2023/2024, and we are again gauging interest from the sector for the next intake.

If we have enough interest, this course will likely start towards the end of this year. If you are interested in completing this course, please [complete the expressions of interest form](#).

for all our training and events

Can't find the training you're looking for?

Register your interest in a future training session
From Trauma Informed Care and Mental Health First Aid to Supervision Training and Tenancy Sustainment – you can add your name to our [training waitlist](#) to be the first to hear when the next session is scheduled.

Membership Matters

News for Q Shelter members and their staff

Q Shelter members will have received an email in the last weeks, informing them of the next steps in our move to change from an incorporated association to a company limited by guarantee. Thanks for the overwhelming response from those who have responded, we appreciate your support.

We will be following with others in the coming days, and if you are a Q Shelter member, and you haven't seen this email, [please contact us](#) so we can keep you informed.

Find out [more about becoming a Q Shelter member](#).

Homeless Connect free event

BE OUR GUEST AT
Homeless Connect
13 May

Brisbane Showgrounds 9am - 2pm Wednesday 13 May

Homeless Connect is a family-friendly event by the Brisbane City Council for people experiencing or at risk of homelessness.

People can enjoy a meal and activities in a welcoming environment with free access to medical care, housing and employment support, legal advice, haircuts, food, toiletries and clothing. There are multiple free bus services available - [see the Council's flyer for more details](#).

QDN My Housing Options Toolkit

My Housing Options:
Supporting people through their housing journey

Statewide online information session, 6 May 2pm

This information session from Queenslanders with Disability Network (QDN) will share information about the [My Housing Options toolkit resources](#), as well as information and practical tips and ideas to support workers and organisations to have meaningful conversations with people with disability.

Working towards achieving person-centred housing, and supporting solutions. [Register for the free information session here on Humanix](#).

Common Sound at Lefty's Music Hall

COMMON SOUND 2026
Fundraising event for QDN
22 May 6pm - 10pm
Lefty's Music Hall, 88 Castlereagh St, Brisbane

Common Sound, Common Ground Queensland's first ever fundraising concert is coming up on **Friday 22 May at 6pm, Lefty's Music Hall** in Castlerock Brisbane.

100% of funds raised will go towards supporting families with young children who have experienced homelessness, and ensuring that they have the fresh start they deserve and the opportunity to thrive.

Funds raised will support the installation of children's playground at our brand new Supportive Housing site in South Brisbane, along with essential play and learning resources like toys, books and iPads.

With local talent like Kelly's Heroes, the Fried Olras and Sofia Cirino lined up for the evening, you're in for a fun night with good vibes and good tunes, for a great cause!

8th National Housing and Homelessness Forum

Housing and Homelessness Forum
26th - 29th MAY 2026
Aerial Function Centre, University of Technology Sydney, NSW

Q Shelter is proud to support the [8th National Housing and Homelessness Forum](#) this May in Sydney.

Held from 26-29 May, the forum brings together service providers, policymakers, and community leaders to work through policy issues in our sector, including funding models, tenancy sustainment, First Nations housing reform, and breaking down silos that slow everything down.

Q Shelter CEO Fiona Cariglia will be taking part, as will Jackson Hills in his new role as CEO of National Shelter. Find out [more about the forum](#) and [secure your tickets through the website at housingandhomelessness.com.au](#)

Gympie Doing It Tough community event

DOING IT TOUGH
YOU'RE NOT ALONE
FREE COMMUNITY SUPPORT EVENT

Free Face Painting | Free Meal | Free Haircuts | Live Entertainment | Local Services Information & Support

Fern Park Senior Citizen Hall
Thursday 4th June 2026, 6am - 1pm

GET connected to FREE services

Thursday 4 June 8am - 1pm, Fern Park

Q Shelter is proud to support this free community support event in Gympie. Food, haircuts, live entertainment and local services and support networks.

National Volunteer Week

18-24 May is National Volunteer Week

In this sector, we know how valuable volunteers can be to delivering our mission. If you're looking for ways to recognise your volunteer workers, or to recruit more from the community, [take a look at the resources available for National Volunteer Week](#), 18-24 May 2026.

Service Integration

Facilitator Profile: Rebecca Hinton, Logan

When did you start as a Service Integration (SI) Facilitator?
I started in November 2021 after working for ten years in various community health roles.

What drew you to this role?
I strongly believe in collaboration between services to achieve the best outcomes for people.

Service integration allows many services to tightly work together to best support our clients without them having to repeat their story over and over again. All of my previous roles have incorporated this collaborative approach, so it was a natural progression into this position.

When someone asks you what SI is, what do you say?
Service integration brings together multiple services from the wider human services sector to collaboratively work towards sustainable housing outcomes, for people experiencing homelessness or at risk of homelessness.

What's your favourite thing about working as a SI Facilitator?
Achieving some incredible outcomes through service collaboration and really making a difference in peoples lives.

What's the biggest challenge in your region right now?
There are many challenges, however limited housing stock is a consistent challenge. The level of housing need far outweighs the availability of stock.

Finally, what motivates you to keep you going each day?
The people that I work with – both at Q Shelter and external organisations. It is a challenging environment to work in at times, however there are many passionate people who are all working towards achieving these incredible outcomes for people experiencing or at risk of homelessness.

Q Shelter staff attend the Logan Service Integration Group meeting in February 2026

Region contact and referral information

You can find details of the service delivery groups operating around Queensland, including contact details and how to access referrals on [The Deck](#).

Career Opportunities

Feature vacancy: The Nest Manager

[Brisbane Youth Service are looking for the next manager for The Nest](#)

This position manages the effective operations of a 24/7, temporary supported accommodation for up to 22 young people aged 16-25 and leads a team of youth workers providing young people with tenancy and living skills, and planned support to ensure their housing and other goals are identified and met. Contact hr@bronyoung.org for more details, or [apply online through Ethical Jobs](#).

Q Shelter Member organisations and partners are recruiting for the following vacancies:

- **Coleraine Housing, Housing Operations Manager**, Sunshine Coast
- **Orange City, Regional Coordinator (Ed)**, Brisbane
- **Dept of Housing and Public Works, Regional Property Asset Officer**, Capalaba
- **Uniting Care Queensland, Crisis Response Officer**, Brisbane
- **Torres Strait Island Regional Council, Housing Officer**, Dauan
- **Anglicare North Old, Manager Accommodation and Support Services**, Cairns
- **Dept Housing and Public Works, Housing Officer**, Central Queensland

Don't forget that you can list job vacancies for free anytime on The Deck: thedeck.org.au/jobs

Closing Quote

"These youth foyers invest in our young people. They give you the life skills to not only live but thrive."

Bailey, Former Youth Foyer resident speaking at the Queensland Government's [anniversary event for the Youth Foyers for the Sunshine Coast](#)

Thanks for signing up to Q Shelter's newsletter and regular updates. Check our social media channels above to follow us for more regular updates, or to share our stories with your colleagues and networks.